



2023-2025
AdventHealth
Central Florida Division
South
Community
Health Plan

Executive Summary.....3
About AdventHealth.....7
Priorities Addressed.....9
Enhance Mental Health Outreach.....10
Social Determinant of Health: Workforce
Development.....13
Priorities Not Addressed.....14

Table of Contents

Acknowledgements

This community health plan was prepared by the AdventHealth Central Florida Division South Community Health team, with contributions from members of AdventHealth Central Florida Division South’s Community Health Needs Assessment Committee and Hospital Health Needs Assessment Committee both representing health leaders in the community and hospital leaders.

We are especially grateful for the internal and external partners who helped guide the development of the community health plan which will enable our teams to continue fulfilling our mission of Extending the Healing Ministry of Christ.



EXECUTIVE SUMMARY



I Executive Summary

Adventist Health System/Sunbelt, Inc. d/b/a AdventHealth Altamonte Springs, AdventHealth Apopka, AdventHealth Celebration, AdventHealth East Orlando, AdventHealth Kissimmee, AdventHealth Orlando, AdventHealth Winter Garden and AdventHealth Winter Park will be referred to in this document as Central Florida Division South or “The Hospitals”.

Community Health Needs Assessment Process

AdventHealth Central Florida Division South in Central Florida, conducted a community health needs assessment in 2022. The assessment identified the health-related needs of the community including low-income, minority and other underserved populations. This assessment process was the most comprehensive to date and included survey questions related to diversity, equity and inclusion. In addition, the priorities were defined, when possible, in alignment with Healthy People 2030, national public health priorities to improve health and well-being.

In order to ensure broad community input, AdventHealth Central Florida Division South created a Community Health Needs Assessment Committee (CHNAC) to help guide the Hospitals through the assessment process. The CHNAC included representation from the Hospitals, public health experts and the broad community. This included intentional representation from low-income, minority and other underserved populations. The prioritization process sought to balance our ability to impact the greatest number of people who are facing the greatest disparities.

The CHNAC and HHNAC met throughout 2021-2022. The members reviewed the primary and secondary data, helped define the priorities to be addressed and helped develop the Community Health Plan to address those priorities. Learn more about Healthy People 2030 at <https://health.gov/healthypeople>.

Community Health Plan Process

The Community Health Plan (CHP), or implementation strategy, is the Hospitals’ action plan to address the priorities identified from the CHNA. The plan was developed by the CHNAC, HHNAC and input received from stakeholders across sectors including public health, faith-based, business and individuals directly impacted.

The CHP outlines targeted interventions and measurable outcomes for each priority noted below. It includes resources the Hospitals will commit and notes any planned collaborations between the Hospitals and other community organizations and hospitals.

The identified goals and objectives were carefully crafted, considering evidence-based interventions and AdventHealth’s Diversity, Equity, and Inclusion and Faith Accountability strategies. AdventHealth Central Florida Division South is committed to addressing the needs of the community, especially the most vulnerable populations, to bring wholeness to all we serve.



I Executive Summary

Priorities Addressed

The priorities addressed include:

1. Enhance Mental Health Outreach and Treatment
2. Social Determinants of Health: Workforce Development

See page 9 for goals, objectives and next steps for each priority selected to be addressed.

Priorities Not Addressed

The priorities not addressed include:

1. Health Care Access and Quality

See page 14 for an explanation of why the Hospital is not addressing these issues.



The Community Health Plan is a three-year strategic plan and may be updated during implementation based on changing community needs or availability of resources. AdventHealth recognizes community health is not static and high priority needs can arise or existing needs can become less pressing. The Hospital may pivot and refocus efforts and resources to best serve the community.

Executive Summary

Board Approval

On February 22, 2023, the AdventHealth Orlando Board approved the Community Health Plan goals, objectives and next steps. A link to the 2023 Community Health Plan was posted on the Hospital's website prior to May 15, 2023.

Ongoing Evaluation

AdventHealth Central Florida Division South's fiscal year is January – December. For 2023, the Community Health Plan will be deployed beginning May 15, 2023, and evaluated at the end of the calendar year. In 2024 and beyond, the plan will be evaluated annually for the 12-month period beginning January 1st and ending December 31st. Evaluation results will be attached to the Hospital's IRS Form 990, Schedule H. The collective monitoring and reporting will ensure the plan remains relevant and effective.

For More Information

Learn more about the Community Health Needs Assessment and Community Health Plan for AdventHealth Central Florida Division South at <https://www.adventhealth.com/community-health-needs-assessments>.



ABOUT ADVENTHEALTH



| About AdventHealth

AdventHealth Central Florida Division is part of AdventHealth. With a sacred mission of Extending the Healing Ministry of Christ, AdventHealth strives to heal and restore the body, mind and spirit through our connected system of care. More than 80,000 skilled and compassionate caregivers serve 4.7 million patients annually. From physician practices, hospitals, outpatient clinics, skilled nursing facilities, home health agencies and hospice centers, AdventHealth provides individualized, wholistic care at nearly 50 hospital campuses and hundreds of care sites throughout nine states.

Committed to your care today and tomorrow, AdventHealth is investing in research, new technologies and the people behind them to redefine medicine and create healthier communities.



About Central Florida Division South

AdventHealth Central Florida Division is represented by AdventHealth Altamonte Springs, AdventHealth Apopka, AdventHealth Celebration, AdventHealth East Orlando, AdventHealth Kissimmee, AdventHealth Orlando, AdventHealth Winter Garden and AdventHealth Winter Park. The AdventHealth system in Central Florida is comprised of 37,000 skilled and compassionate caregivers working in physician practices, hospitals, outpatient clinics, skilled nursing facilities, home health agencies and hospice centers to provide individualized, wholistic care.

PRIORITIES ADDRESSED



Enhance Mental Health Outreach

Mental health outreach and treatment were identified as top needs from the CHNA. This includes mental health crisis services and community awareness of available resources, mental health outpatient services capacity, behavioral health outpatient services for children, mental health inpatient bed capacity, mental health and substance use disorder transition care for inmates being released from jail, and mental health stigma reduction. There is a growing need in Orange, Osceola and Seminole County to increase the available resources addressing mental health needs.

Goal 1: Expand access to mental health services for community members by partnering with faith and community partners.

Objective 1.1: By the end of year 1, establish a Community Resource Spot in Osceola County to ensure access within the hospital service area.

Objective 1.2: By the end of year 3, increase the mental health programming available to residents in Orange, Osceola and Seminole county through the Community Resource Spots.

Target Population: Community members within Orange, Osceola and Seminole County in need of mental health resources

| Activities/Strategies | Outputs | Hospital Contributions | Community Partnerships | Timeline | | |
|---|---|--|---|----------|----|----|
| | | | | Y1 | Y2 | Y3 |
| Work with Mission & Ministry to identify future location of Community Resource Spot | One location identified in Osceola county and hospital service area | In partnership with Mission & Ministry provide data for location in service area with greatest need | Places of faith or worship i.e., churches | X | | |
| Open Community Resource Spot | One Community Resource Spot established in Osceola County | In partnership with Mission & Ministry and faith-based partners, coordinate and establish location for Community Resource Spot Funding for Community Resource Spots | Places of faith or worship i.e., churches | X | | |
| Increase programming provided through Community Resource Spots | Increase in services provided # of people served at Community Resource Spots # of facilities opened # of navigators at each location | | Community Resource Spot locations (faith-based organizations) | X | X | X |

Enhance Mental Health Outreach

Goal 1 continued: Expand access to mental health services for community members by partnering with faith and community partners.

Objective 1.3: By the end of year 3, increase percentage of funding provided to partners who actively support mental health outreach and treatment by 25%.

Target Population: Community members within Orange, Osceola and Seminole County in need of mental health resources

| Activities/Strategies | Outputs | Hospital Contributions | Community Partnerships | Timeline | | |
|--|--|--|---|----------|----|----|
| | | | | Y1 | Y2 | Y3 |
| Create an inventory of current mental health opportunities | Inventory of mental health partner opportunities to be shared internally | Team hours Community Health Community Engagement Volunteer Services | CurenAli's Hope Foundation, Aspire Behavioral Health, IMPOWER, Lifestream Behavioral Center Foundation, Mental Health Association, New Hope For Kids, NAMI of Greater Orlando, Park Place, Teen Challenge, Camaraderie Foundation | X | | |
| Increase percentage of funding from baseline | # of people served Total scholarships provided Dollars donated | Dollars | Will evaluate current partnerships based on impact | X | X | X |

Enhance Mental Health Outreach

Goal 1 continued: Expand access to mental health services for community members by partnering with faith and community partners.

Objective 1.4: Increase the number of area mental health non-profit organizations trained on the Whole Health Hub and thus added to the Whole Health Hub's (WHH) Trusted Network. The Whole Health Hub is a free website that allows anyone to search and connect to a wide variety of social services based on their location. By the end of year 3, we will increase the number of claimed profiles to 30 from a baseline of 19.

Objective 1.5: By the end of year 3, increase the closed loop referrals in the Whole Health Hub community resource network for mental health services and preventative programming in Whole Health Hub to 25% from baseline of 13%.

Target Population: Community members within Orange, Osceola and Seminole County in need of mental health resources

| Activities/Strategies | Outputs | Hospital Contributions | Community Partnerships | Timeline | | |
|--|---|--|--|----------|----|----|
| | | | | Y1 | Y2 | Y3 |
| Identify and invite area non-profits to join the Whole Health Hub | # of area non-profit organizations trained on the Whole Health Hub # area non-profit organizations claimed | In partnership with findhelp provide trainings to interested non-profits | findhelp | X | X | X |
| Educate clinical staff on Whole Health Hub | Increased awareness and use of Whole Health Hub by internal clinical staff | Provide training to clinical staff through AdventHealth Learning Network and internal communications | findhelp | X | X | X |
| Identify gaps in closed loop referrals and connect with partners on process of closing loops | Total increase in percentage of closed loop referrals | Provide education and recommendations for creating closed loop referrals to community partners | Mental Health Providers identified through the Whole Health Hub platform | X | X | X |

Social Determinants of Health: Workforce Development

According to the CDC, social determinants of health (SDOH) are the conditions in the places where people live, learn, work and play that affect a wide range of health risks and outcomes. Social determinants of health are increasingly seen as the largest contributing factor to health inequities in communities throughout the country. Based on the significance of need and available resources, the Hospitals will address social determinants of health with a focus on workforce as the Hospital believes that initially focusing on community workforce development will reduce housing burden and address other priorities identified, such as increasing access to care and mental health.

Goal 1: Increase support for career training and education programs.

Objective 1.1: By the end of year 3, increase percentage of funding provided to partners who actively support community workforce training and education opportunities by 25%.

Objective 1.2: Increase the number of area workforce development non-profit organizations trained on the Whole Health Hub and thus added to the Whole Health Hub's Trusted Network. The Whole Health Hub is a free website that allows anyone to search and connect to a wide variety of social services based on their location. By the end of year 3, we will increase the number of claimed profiles to 12 from a baseline of 5.

Target Population: Adults in need of workforce development and students in Orange, Osceola and Seminole Counties.

| Activities/Strategies | Outputs | Hospital Contributions | Community Partnerships | Timeline | | |
|--|---|--|--|----------|----|----|
| | | | | Y1 | Y2 | Y3 |
| Create an inventory of current workforce development opportunities | Inventory of workforce development opportunities to be shared internally | Team hours Community Health Community Engagement Human Resources AdventHealth University Volunteer Services | Current Partners: Boys and Girls Club, Healthy Start Coalition, HELP Now of Osceola, Hispanic Heritage Scholarship Fund, Hope Community Center, Scholarship Endowment Fund of Women Exe., The Foundation for Seminole County Public Schools, University of Central Florida School of Nursing, United Negro College Fund Seminole, 100 Black Men of Greater Orlando | X | | |
| Increase percentage of funding from baseline | # of people served Total scholarships provided Dollars donated | Dollars | Will evaluate current partnerships based on impact | X | X | X |
| Identify and invite area non-profits to join the Whole Health Hub | # of area non-profit organizations trained on the Whole Health Hub # area non-profit organizations claimed | In partnership with findhelp provide trainings to interested non-profits | findhelp | X | X | X |

PRIORITIES NOT ADDRESSED



I Priorities Not Addressed

The Hospitals also identified the following priorities during the CHNA process. In reviewing the CHNA data, available resources, and ability to impact the specific identified health need, the Hospital determined these priorities will not be addressed.

Health Care Access and Quality

Health care access and quality were identified as a top need from the CHNA. This priority area identified numerous opportunities to reduce access to care barriers and provide culturally diverse providers for vulnerable populations. Our community spoke to a need for free or low-cost healthcare services, access points in low-income communities and increased services for children especially those with special needs. This need was not chosen as a priority because the hospital is already collaborating with several partners in the community and has launched several initiatives designed to address Health Care Access and Quality.





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CHP Approved by the Hospital Board on: February 22, 2023

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