

Information About Non-Discrimination and Accessibility Requirements

Discrimination Is Against The Law

AdventHealth Surgery Center Ormond Beach complies with federal civil rights laws and does not discriminate on grounds of race, color, nationality, age, disability or sex. **AdventHealth Surgery Center Ormond Beach** does not exclude persons nor treats them differently because of their ethnic origin, color, nationality, age, disability or sex.

AdventHealth Surgery Center Ormond Beach

- Provides free services and assistance to persons with disabilities to communicate effectively with us, as the following:
 - Sign language interpreters trained
 - Information written in other formats (large print, audio formats electronic accessible, other formats)
- Provides free language services to people whose first language is not English, as the following:
 - Staff trained.
 - Language Interpreters
 - Information written to other languages

If you need to receive these services, please contact the Administrator, Victoria Rioux at (386) 271-7105.

If it is considered that **AdventHealth Surgery Center Ormond Beach** has not provided these services or discriminated against you otherwise on grounds of ethnic origin, color, nationality, age, disability or sex, can make a claim to the following person: the Administrator, Victoria Rioux, 550 Memorial Circle, Suite G, Ormond Beach, FL 32174, (386) 271-7105. You can file the claim in person or by mail, fax or email. If you need assistance to do so, the Administrator, Victoria Rioux, is at your disposal to provide it.

Can also file a claim of civil rights against the Office for Civil Rights of the Department of Health and Human Services from us electronically through Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by post to the following address or by phone at the numbers listed below:

U.S. Department of Health and Human Services 200
Independence Avenue, SW
Room 509 F, HHH Building,
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

You can get the forms of claims on the web site <http://www.hhs.gov/ocr/office/file/index.html>.