

## 2014-16 Community Health Plan

Florida Hospital Fish Memorial conducted a Community Health Needs Assessment (CHNA) in 2013. With oversight by a community-inclusive Community Health Needs Assessment Committee, the Assessment looked at the health-related needs of our broad community as well as those of low-income, minority and underserved populations<sup>i</sup>. The Assessment includes both primary and secondary data.

The Community Needs Assessment Committee, hospital leadership and the hospital board reviewed the needs identified in the Assessment. Using the Priority Selection processes described in the Assessment, the Committee identified the following issues as those most important to the communities served by our hospital. The hospital Board approved the priorities and the full Assessment.

- 1. Promoting Health & Wellness, Chronic Disease: Cardiovascular Disease
- 2. Promoting Health & Wellness, Chronic Disease: Diabetes
- 3. Alcohol, Drug and Tobacco Use and Abuse
- 4. Health and Wellness Access

With a particular focus on these priorities, the Committee helped Florida Hospital Fish Memorial develop this Community Health Plan (CHP) or "implementation strategy"." The Plan lists targeted interventions and measurable outcome statements for each effort. Many of the interventions engage multiple community partners. The Plan was posted by May 15, 2014 at the same web location noted below.

Florida Hospital Fish Memorial's fiscal year is January – December. For 2014, the Community Health Plan will be deployed beginning May 15 and evaluated at the end of the calendar year. In 2015 and beyond, the Plan will be implemented and evaluated annually for the 12-month period beginning January 1 and ending December 31. Evaluation results will be posted annually and attached to our IRS Form 990.

If you have questions regarding this Community Health Plan or Community Health Needs Assessment, please contact Deborah McNabb, Community Benefit Manager, at Deborah.McNabb@fhfm.org.

<sup>&</sup>lt;sup>1</sup> The full Community Health Needs Assessment can be found at http://fh.floridahospital.com/fish-memorial/our-location/community-benefit under the Community Benefit heading.

ii It is important to note that the Community Health Plan does not include all Community Benefit efforts. Those activities are included on Schedule H of our Form 990.

## Florida Hospital Fish Memorial

## 2014-2016 Community Health Plan

|   |   | OUTCOME MEASUREMENTS   |   |  |                             |                                       |                  |                               |                  |                               |               |             |             |  |
|---|---|--|---|--|-----------------------------|---------------------------------------|------------------|-------------------------------|------------------|-------------------------------|---------------|-------------|-------------|--|
| CHNA Priority   | Outcome<br>Statement  | Target<br>Population   | Strategies/Outputs  | Outcome<br>Metric                                | Current<br>Year<br>Baseline | Year 1<br>Outcome<br>Goal - #         | Year 1<br>Actual | Year 2<br>Outcome<br>Goal - # | Year 2<br>Actual | Year 3<br>Outcome<br>Goal - # | Year 3 Actual | Hospital \$ | Matching \$ | Comments   |
| Health & least 20 Wellness, in the transport of | Educate at<br>least 20 adults<br>in the target<br>area about<br>principals of a<br>healthy<br>lifestyle | dults Deltona, one Creation Health program annually at location within the target zip code.  Deltona, one Creation Health program annually at location within the target zip code. | one Creation Health<br>program annually at a<br>location within the   | Number of programs held                          | 0                           | 1 program                             |                  | 1 program                     |                  | 1 program                     |               | \$3,750     |             | This is a new audience that will be targeted, in an underserved area of this hospital's PSA. |
|   | [CREATION<br>HEALTH]  |  | adults will complete<br>the program in year<br>1, and will increase<br>each year<br>(completion -<br>attendance at 6 of 8   | Number of adult completers                       | 0                           | 20 adult<br>completers<br>(May - Dec) |                  | 35 adult<br>completers        |                  | 40 adult<br>completers        |               |             |             |  |
|   |   |  | Number of<br>donated<br>hours   | 0  | 24 hours                    |                                       | 24 hours         |                               | 24 hours         |                               | \$1,800       |             |             |  |
|   |   |  | A minimum of 20 program completers will receive free Cholesterol and HbA1C screenings in year 1 and will increase each year | Number of<br>adults who<br>receive<br>screenings | 0                           | 20<br>screenings<br>(May - Dec)       |                  | 35<br>screenings              |                  | 40<br>screenings              |               | \$3,000     |             |  |

| CHNA Priority | Outcome<br>Statement   | Target<br>Population | Strategies/Outputs   | Outcome<br>Metric   | Current<br>Year<br>Baseline                                | Year 1<br>Outcome<br>Goal - #                     | Year 1<br>Actual | Year 2<br>Outcome<br>Goal - #                     | Year 2<br>Actual | Year 3<br>Outcome<br>Goal - #                     | Year 3 Actual  | Hospital \$   | Matching \$  | Comments |
|---------------|--|----------------------|--|---|--|---|------------------|---|------------------|---|--|---|--|----------|
|               |  |                      | 70% of program completers will demonstrate an increase in knowledge of Creation Health Principles on posttest scores.  | Percent of program completers who have an improved post-test score. | 0  | 70% with increased score                          |                  | 70% with increased score                          |                  | 70% with increased score                          | 70% of program completers will demonstrate an increase in knowledge of Creation Health Principles on post-test scores. | Percent of program completers who have an improved post-test score. |  |          |
|               | Provide free wellness and prevention membership program to the community [CHANGE YOUR LIFE]  | Core Service<br>area | Change Your Life with<br>Florida Hospital<br>program   | # members<br>in core<br>service area                                | 673  | 800   |                  | 900   |                  | 1,000   |  |   |  |          |
|               | Provide health, wellness, and disease prevention education to community through free seminars [COMMUNITY HEALTH & WELLNESS SEMINARS] | Core Service<br>area | 2014 Programs (Lectures, seminars, screenings) Go Red for Women Feb., HeartCaring Cooking Demo, Women's Health Conference, Summer Water Safety, Colon Cancer Presentation and Cooking Demo, Skin Cancer Screening, Beautiful Legs Presentation and Screening, Laugh Your Heart Out Presentation, Breast Cancer Survivor Presentation and Breakfast | # of<br>programs<br>offered, # of<br>participants<br>per program    | 20<br>Attendees<br>per<br>lecture or<br>screenings<br>2013 | 25<br>Attendees<br>per lecture<br>or<br>screening |                  | 30<br>attendees<br>per lecture<br>or<br>screening |                  | 30<br>attendees<br>per lecture<br>or<br>screening |  | In-kind<br>staff time<br>and<br>materials/<br>supplies              | Provide health, wellness, and disease prevention education to community through free seminars [COMMUNITY HEALTH & WELLNESS SEMINARS] |          |

| CHNA Priority  | Outcome<br>Statement  | Target<br>Population  | Strategies/Outputs  | Outcome<br>Metric  | Current<br>Year<br>Baseline | Year 1<br>Outcome<br>Goal - #                        | Year 1<br>Actual | Year 2<br>Outcome<br>Goal - #              | Year 2<br>Actual | Year 3<br>Outcome<br>Goal - #              | Year 3 Actual | Hospital \$  | Matching \$ | Comments |
|--|---|---|---|--|-----------------------------|--|------------------|--|------------------|--|---------------|--|-------------|----------|
| Adult Alcohol,<br>Drug and<br>Tobacco Use<br>and Abuse   | Increase access to smoking cessation classes [SMOKING CESSATION]                    | Adults, 18+, residing in an under-privileged zip code of hospital's PSA | A minimum of 20<br>adults will complete a<br>Tools to Quit smoking<br>cessation class and<br>will increase each<br>year | Number of adults completers                                | 0                           | 20<br>completers<br>(May - Dec)                      |                  | 35<br>completers                           |                  | 40<br>completers                           |               | \$3,000  |             |          |
|  | Provide smoking cessation classes to the community at no charge [SMOKING CESSATION] | Core Service<br>area  | Hospital will host<br>smoking cessation<br>classes onsite for the<br>general community                                  | # of programs, # of participants                           | 0                           | programs,<br>20 total<br>participants<br>(May - Dec) |                  | 4<br>programs,<br>30 total<br>participants |                  | 4<br>programs,<br>35 total<br>participants |               | Hospital will provide space at no charge and assist with marketing |             |          |
| Youth Alcohol,<br>Drug and<br>Tobacco Use<br>and Abuse   | Implement program by January 2015 [YOUTH SUBSTANCE                                  | At-risk<br>youth in<br>hospital's<br>PSA                                | Work with at least one community partner to develop a plan to target youth substance abuse                              | Number of programs provided                                | 0                           | 0  |                  | 1 program                                  |                  | 1 program                                  |               | TBD:<br>Supplies<br>and<br>program<br>materials                    |             |          |
|  | ABUSE<br>PREVENTION]  |   | prevention by<br>12/31/2014   | Number of youth who receive the program                    | 0                           | 0  |                  | TBD  |                  | TBD  |               |  |             |          |
| Promoting<br>Health and<br>Wellness and<br>Health Access | Increase<br>knowledge of<br>and access to<br>health and<br>wellness                 | Volusia and<br>Flagler<br>County<br>residents                           | Increase the number of health and wellness resources included in the 2-1-1 database                                     | Number of<br>health and<br>wellness<br>database<br>records | 0                           | 100  |                  | 10%<br>increase<br>over Year 1<br>actual   |                  | 10%<br>increase<br>over Year 2<br>actual   |               | \$8,080  |             |          |
|  | resources/<br>services<br>[2-1-1<br>EXPANSION]                                      |   | Increase the number<br>2-1-1 staff referrals to<br>health and wellness<br>resources                                     | Number of staff referrals                                  | 0                           | 75   |                  | 25%<br>increase<br>over Year 1<br>actual   |                  | 25%<br>increase<br>over Year 2<br>actual   |               |  |             |          |
|  |   |   | Increase the number of web referrals made to health/wellness resources  | Number of<br>web referrals<br>made                         | 0                           | 75   |                  | 25%<br>increase<br>over Year 1<br>actual   |                  | 25%<br>increase<br>over Year 2<br>actual   |               |  |             |          |

| CHNA Priority | Outcome<br>Statement   | Target<br>Population            | Strategies/Outputs   | Outcome<br>Metric   | Current<br>Year<br>Baseline | Year 1<br>Outcome<br>Goal - # | Year 1<br>Actual | Year 2<br>Outcome<br>Goal - # | Year 2<br>Actual | Year 3<br>Outcome<br>Goal - # | Year 3 Actual | Hospital \$  | Matching \$ | Comments |
|---------------|--|---------------------------------|--|---|-----------------------------|-------------------------------|------------------|-------------------------------|------------------|-------------------------------|---------------|--|-------------|----------|
|               | Provide access<br>to breast care<br>services to<br>women in<br>need [BREAST<br>CARE] | Uninsured<br>Adult<br>Women 18+ | Provide free access to screening mammograms, diagnostic mammograms, breast US, breast MRI, and image guided biopsies to underserved women in the community   | Number of<br>women who<br>access<br>services<br>during the FY | 0                           | 20                            |                  | 25                            |                  | 30                            |               | \$30,000   |             |          |
|               | Provide access to free support groups for the community [SUPPORT GROUPS]             | Core Service<br>area            | Hospital will provide space for community support group meetings (Breast CA, Men's CA, Look Good/Feel Better Cancer Support Group, Diabetes, Leukemia/ Lymphoma/Myeloma, Overeaters Anonymous, Epilepsy) | # of support groups   | 7                           | 7                             |                  | 7                             |                  | 7                             |               | Hospital<br>will<br>provide<br>space at<br>no charge |             |          |