

Stay connected with family and friends.

Three Simple Ways to Video Chat



Google Hangouts

(For All Devices)



Facebook Messenger

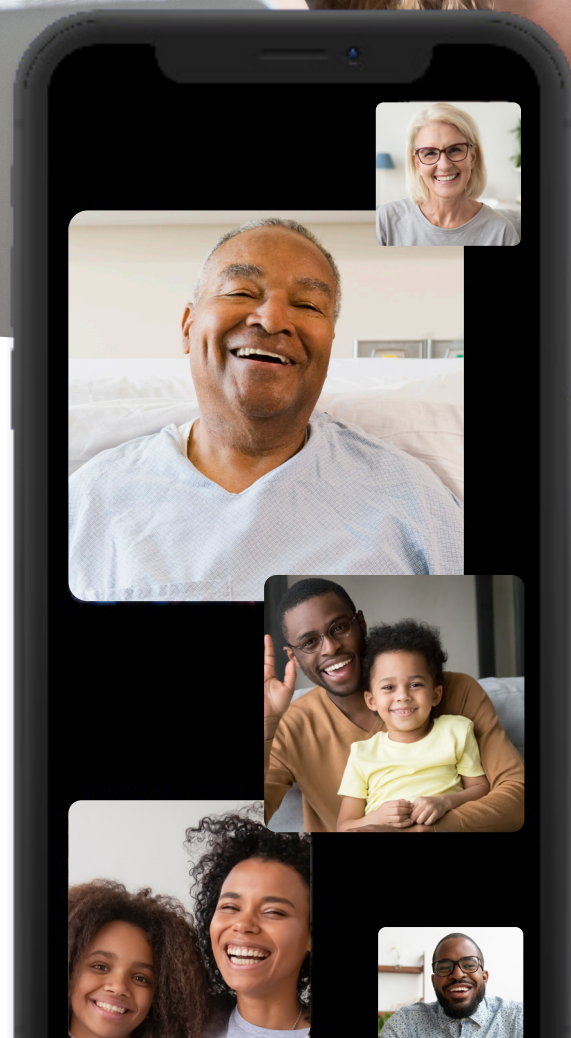
(For All Devices)



FaceTime

(For Apple Devices)

AdventHealth's COVID-19 visitation policies were created with the safety of our patients, their families and our employees in mind. During the time that in-person visitation is limited, you can still stay connected with your loved ones by using these easy-to-follow instructions to video chat via several different platforms.



Option 1: Google Hangouts (All Devices)




Download:

App Store
Google Play

Requirements

Both patient and loved one must have a Google account (Gmail, YouTube, etc.). Additionally, each must have a sufficient data plan or WiFi access.

Instructions

1. Install the app
2. Sign in using your Google account
3. Tap the  icon on the bottom left of the screen
4. Type your loved one's email into the search field near the top of the screen
5. Tap your loved one's name when it appears
6. Choose whether you want to "Send message", "Video call", or "Voice call"

Option 2: Facebook Messenger (All Devices)





Download:

App Store
Google Play

Requirements

Both patient and loved one must have a Facebook account and be "friends." Additionally, each must have a sufficient data plan or WiFi access.

Instructions

1. Install the app
2. Sign in using your Facebook account
3. Type your loved one's name into the search field near the top of the screen
4. Tap your loved one's name when it appears
5. Type a message to them in the text field at the bottom of the screen, tap the  icon to start a video chat, or tap the  icon to start a voice call.

Option 3: FaceTime (Apple Devices)





Download:

App Store

Requirements

Both patient and loved one must have an Apple ID and be logged into the account on their respective iOS device. Additionally, each must have a sufficient data plan or WiFi access.

Instructions

1. Open FaceTime app
2. Tap the + icon at the top right of the screen
3. Type your loved one's name into the search field near the top of the screen
4. Tap your loved one's name when it appears
5. Choose either  Audio" or  Video"