Concierge Service Program

Each year, many patients from around the globe choose to travel to the Center for Urologic Cancer for their robotic procedure. Scheduling appointments and making travel arrangements can be overwhelming, which is why we offer a variety of complimentary concierge services that are available to all our patients. We would be delighted to help you with your arrangements.

The Concierge Can Assist with the Following Services:

- Preferred Rates with Hotels When Available
- Arrange Pastoral Care
- Recommendations to Local Attractions & Restaurants
- Arrange Language Interpreters
- Directions to Any Local Destination
- Information About Leisure Activities for Family Members

For assistance, you may reach our concierge directly via email at FH.GRIConcierge@adventhealth.com
2021 Hotel Preferred Rates

Melia Suite Hotel
225 Celebration Place, Celebration, FL 34747
(407) 964-7165 or reservations.melia.orlando@melia.com
www.MeliaOrlando.com

The Melia Orlando is located across the street from Advent Health at Celebration, just minutes from the charming and award-winning community of Celebration. Orlando's all-suite hotel features 240 suites (93 one-bedroom and 147 two-bedroom) and is appointed with a blend of modern elements, including oversized interpretations of well-known masters' artwork throughout the hotel.

<table>
<thead>
<tr>
<th>Bedroom Type</th>
<th>Jan 1 - July 31, 2021</th>
<th>Aug 1 -- Dec 31, 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Classic Room</td>
<td>$95.00</td>
<td>$89.00</td>
</tr>
<tr>
<td>One Bedroom Suite</td>
<td>$125.00</td>
<td>$115.00</td>
</tr>
<tr>
<td>Two Bedroom Suite</td>
<td>$145.00</td>
<td>$139.00</td>
</tr>
</tbody>
</table>

Rates based on availability and exclude daily resort charge of $5.00 and 13.5% state tax, per room, per day. Rates do not apply to blackout dates.

Blackout Dates:
- New Year's: 1/1-1/2
- President's Day: 2/12-2/16
- Easter: 4/2-4/5
- Memorial Day: 5/28-6/1
- 4th of July: 7/2-7/5
- Columbus Day: 10/8-10/11
- Thanksgiving: 11/24-11/29
- Christmas: 12/20-12/31

Reservations: Guests can make their reservations via hotel directly at 407.964.7000 or 866.404.6662. E-mail at Reservations.Melia.Orlando@melia.com, Reservations direct at 407.964.7165. Please reference rate code Urologic Oncology at Celebration to ensure you receive the preferred rates.

Guest check-in time is after **4:00 PM** and checkout time is **11:00 AM**
Room assignments prior to that time are on availability basis. During periods of high occupancy, rooms may not be available upon arrival. Rooms will be made available for check-in as soon as possible. Luggage storage is available for early arrivals.

**Guest Room Cancellation Policy:** Should a guaranteed reservation not be cancelled seventy-two (72) hours prior to day of arrival and should the individual fail to check into the Hotel on his/her specified arrival date, the individual will be charged one night’s room and tax.
Experience the newly re-imagined guest rooms, thoughtful service and superb downtown location of Bohemian Hotel Celebration, Autograph Collection by Marriott. Perched lakeside in the charming town of Celebration, Florida, our hotel offers a boutique escape near Orlando's world-famous attractions, including Walt Disney World®. Located just minutes from the hospital, unwind in our revamped accommodations, which blend classic Floridian elegance with bohemian accents, such as cerused-oak headboards and gold-dipped light fixtures. Sleep soundly in our luxurious beds while enjoying modern amenities.

Amenities: room service, full service dining, pets welcome (for an additional fee), local area expert concierge, unlimited transportation via house car available to local businesses and hospitals, outdoor pool, walking and biking trails, complimentary Wi-Fi, valet parking, Wellness Center including cardio machines, and walking distance to over 10 restaurants including Starbucks, Italian Cuisine, Tavern, sushi, Mexican, and The Columbia Restaurant.

Bohemian Hotel Celebration is pleased to offer AdventHealth the following rates:
$185 peak seasons January-April and October-December
$155 non-peak season May-September

Rates do not include local taxes which are currently 13.5%. No Resort Fee.

**Reservations:** Guests have the option of making their reservations via phone 24 hours a day/7 days a week by calling 407-566-6000 or 1-800-MARRIOTT. Guests should identify the rate code AdventHealth at the time of booking. You may also book your corporate rate for AdventHealth by clicking here or here.

Guest check-in time is after **4:00 PM** and checkout time is **11:00 AM**.

**Parking Rates:** Valet parking is $23.00 per night. Self-parking is available for $16 per night.

**Guest Room Cancellation Policy:** If you should need to cancel your reservations cancellation must be received within 72 hours prior to arrival to avoid penalty.
Waldorf Astoria
14200 Bonnet Creek Resort Lane, Orlando, FL 32821
407.597.3738 ext. 5
www.waldorfastoriaorlando.com

A world unto its own, Waldorf Astoria® Orlando, nestled in the heart of over 482 pristine acres in Bonnet Creek, is a crown jewel unlike any other. An elegant and refined Orlando luxury hotel, this unique property remains passionately devoted to the well-being of every guest. Delight in the unrivaled accommodations and gracious amenities of this truly stylish Orlando luxury destination.

In addition to the rates set forth above, there will be a daily resort charge, currently $45 per room, per night, plus applicable state and local tax, that will be posted to all guest rooms. Room rates are subject to a 12.5% sales and occupancy tax. Should either state or local tax increase, you will be informed immediately and you will be responsible for all increases.

Reservations: Guests can make their reservations via email ORLHH-reservations@hilton.com. For inquiries, please feel free to contact Reservations at 407-597-3738. Please reference rate code Urologic Oncology Celebration to ensure you receive the preferred rates.

Guest check-in time is **4:00 PM** and checkout time is **11:00 AM**.

Parking Rates: Self-parking is not available at the Waldorf Astoria. There is a valet parking fee of $40 + tax per vehicle. All guests arriving before hotel's check-in time will be accommodated as rooms become available. Our Guest Services Department can arrange to check baggage for those guests arriving prior to hotel's check-in time when rooms are not yet available.

**Guest Room Cancellation Policy:** 5 days prior to day of arrival (local hotel time) for standard rooms and deluxe suites only - no charge. Cancellation within 5 days of a guaranteed reservation - the first night will be charged as a no-show fee. No charge 14 days prior to day of arrival for Luxury, Waldorf and Presidential suites.

<table>
<thead>
<tr>
<th>Validity Dates</th>
<th>Deluxe room Single/Double</th>
<th>Deluxe Room with view</th>
<th>Deluxe Suite</th>
<th>Deluxe Suite with view</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/1/21- 4/10/21</td>
<td>$319</td>
<td>$339</td>
<td>$439</td>
<td>$459</td>
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<tr>
<td>4/11/21- 5/31/21</td>
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<td>$249</td>
<td>$299</td>
<td>$369</td>
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<td>$299</td>
<td>$369</td>
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<td>12/24/21 - 12/31/21</td>
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<td>$529</td>
<td>$549</td>
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