

2021 Community Investment Report





Welcome to the AdventHealth 2021 Community Investment Report.

AdventHealth traces its roots in Central Florida to its founding as the Florida Sanitarium in 1908. From those humble beginnings in an Orlando farmhouse, AdventHealth has grown into a national health care system – the only one based in Florida.

But even as we've grown across the state and beyond, our heart has remained here in Central Florida. Over the past century-plus, we've delivered care with uncommon compassion to generations of our neighbors in physicians' offices, hospitals, and a range of other settings.

But a key part of our mission of extending the healing ministry of Christ is the obligation to go

outside our walls and bring healing into the communities we serve. And in this endeavor, we are honored to partner with a range of area nonprofits, who are dedicated to addressing our region's most pressing health-care challenges.

I am pleased to share the details you will read in this report about how we're doing that work, and how it's helping our neighbors in need.

We could not do our work without the support of our community. And as we have for more than 100 years, we look forward to continuing our mission of extending Christ's healing ministry in Central Florida.



Randy Haffner

President & CEO

*AdventHealth
Central Florida Division*

2021 Community Investment At-A-Glance

\$166.39 Million	Charity Care Financial assistance provided to uninsured and under-insured patients who are unable to pay
\$445.54 Million	Coverage Shortfalls Unpaid costs to see patients enrolled in Medicaid or other government assistance programs
\$35.46 Million	Community Health Services Clinics and programs funded to support the health of vulnerable neighbors
\$60.47 Million	Health Professional Education and Research Training future health professionals, expanding the scope of current practitioners and investing in research
\$21.71 Million	Cash & In-Kind Contributions Through financial support, in-kind contributions and board service
\$570.13 Million	Capital Investments* Expenditures to expand access and improve quality of care
\$10.58 Million	Faith-Based Care* Funding to meet the spiritual needs of community members

\$1.31 Billion
Total Community Investments

This report is a summary of AdventHealth's federal filings and additional investments that improve access and the overall health of the communities we serve in Orange, Osceola, Seminole, Flagler, Volusia and Lake counties.

**Capital investments and faith-based care are not classified as community benefit by the IRS.*



400+
AdventHealth employees serving on community boards



300+
Partner Organizations



324,154
Unique Medicaid and Uninsured Patients Served



AdventHealth Team Members Honor Victims, Survivors of COVID-19

In tribute to the lives lost and the survivors who have battled the coronavirus, AdventHealth locations across the country held moments of silence, hosted memorials, illuminated buildings and planted flags of honor and hope. Enduring through incredibly challenging times, team members at AdventHealth also honor each other and the sacrifices made to care for their communities through the incredibly difficult waves and impacts of the pandemic.

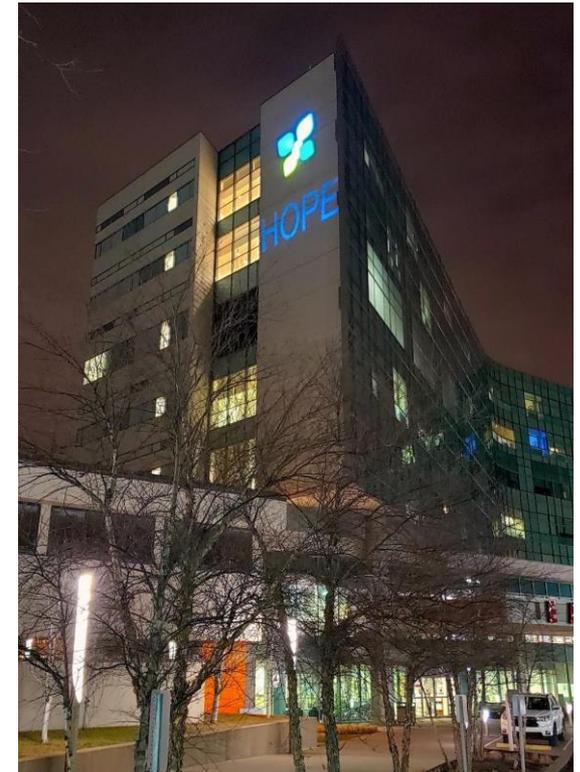
Hope Shines On

AdventHealth locations across Florida were illuminated in blue, honoring the lives lost and those impacted by the pandemic with the [Hope Shines On](#) campaign.

This campaign of remembrance invited the community to participate by joining in the illumination of city landmarks, holding moments of silence throughout the week and sharing inspirational reflections on social media using #HopeShinesOn.

Looking Ahead

“On any given day, our team members see both heartbreak and healing among the people they care for. Both of these emotions are felt strongly as we remember those who have suffered from COVID-19, recognize those who have cared for our communities through the pandemic and look to the hope that shines for a better tomorrow,” said Brent Box, MD, chief medical officer for AdventHealth. “We urge people to stay vigilant and protect themselves and others. There is light at the end of the tunnel, but it can quickly go dim if we let our guard down.”





Food Brings Hope

AdventHealth partners with community-based organization Food Brings Hope to help provide nourishing meals for more than 1,700 students in 29 schools in Volusia and Flagler counties. Meeting these students' most basic needs causes ripples of positive effects in improved health scores, reduced absenteeism, and an increase in students completing each grade level.

The COVID-19 pandemic increased and expanded the needs of students, and Food Brings Hope stepped in to help. In addition to providing food -- 330,815 pounds of it -- services expanded to provide students with access to tutoring, as well as assistance with Wi-Fi and headphones to better participate in virtual schooling.

Vaccinations were also provided for students and families by AdventHealth in partnership with the Florida Department of Health in Volusia County. Additionally, Homes Bring Hope was launched in 2021 in response to a lack of affordable housing. AdventHealth donated \$100,000 to these efforts and provides health education and patient financial assistance so that Homes Bring Hope families can experience a life of abundance and wholeness.

"AdventHealth has been a longtime supporter of Food Brings Hope," said Judi Winch, the organization's executive director. "Their generosity and commitment allow the FBH Community to put families in homes and to make a difference in the lives of the students in all of our programs."

Gardening for Good

Tower Gardens have made their way into 17 organizations across Central Florida thanks to a unique collaboration between AdventHealth and Urban Smart Farms. With a vertical aeroponic design, the gardens use an advanced form of hydroponics which results in faster growth, healthier plants, bigger yields and, ultimately, healthier lifestyles.

The gardens, which were donated and distributed to community partners in in Lake, Volusia, Flagler, Osceola, Seminole and Orange counties, were very well received, and the success to date has been remarkable. Teen Challenge, a residential treatment facility in Orange County, was a recipient of one tower and has

since expanded to three towers, with a garden that is producing fresh tomatoes, herbs, and leafy greens. "Soon we will have enough fresh fruits and vegetables to feed our 53 students. It all started with one Tower Garden, and we can't thank you enough," said Pastor Jeremy Kupsch, executive director for Teen Challenge. "We have men who have taken complete ownership and find gardening to be very therapeutic ... they love it."

Nurturing healthy eating and supporting mental health through gardening is the vision behind this project. Hearing the inspiring stories that have "grown" from the tower garden project reflects our mission of extending the healing ministry of Christ in a way that nourishes the body and soul.



Partnering for a Difference

During COVID, AdventHealth saw an increase in community members struggling with substance use across Volusia and Flagler Counties. Partnerships with a variety of community organizations have allowed these needs to be addressed in new and unique ways.

Two recovery community organizations- Volusia Recovery Alliance and Flagler OARS (Open Arms Recovery Services)- work together to coordinate peer-driven services that provide substance use recovery resources to our local communities. Through partnership with AdventHealth, Volusia Recovery Alliance and Flagler OARS have held free distribution events for Narcan, a life-saving medication for individuals who are or were experiencing an opioid-related overdose. They have also been able to train community

members on overdose response and reversal, resulting in 76 reported lives saved.

SMA (Stewart-Marchman-Act) Healthcare provides a wide array of services to individuals in Citrus, Flagler, Marion, Putnam, St. Johns, and Volusia Counties. In 2021, SMA Healthcare provided two different Peer Support Specialists to work within AdventHealth New Smyrna Beach's emergency department. The program has been a success, reaching 11 patients in the emergency room who received Narcan as a result of an overdose. 34 inpatients with underlying substance use diagnoses have also been seen and helped by the Peer Support Specialists.

In Flagler County, as an expansion of their commitment to adult behavioral health, AdventHealth Palm Coast provided Flagler Cares \$25,000 in financial support for a new one-stop service location called the Flagler County Village. The new access point opened in November 2021 and houses staff from four social service organizations providing social, health, educational, financial, and behavioral health services.

While substance use issues and behavioral health incidents continue to rise, community partnerships rise also, helping some of our most vulnerable neighbors receive the care they need.



Hitting the Right Notes

The positive effects of music therapy have long been studied and proven to be effective in improving patients' clinical outcomes when they are in a hospital setting. Research has showed that music therapy interventions can help manage stress, alleviate pain and promote physical rehabilitation while also enhancing overall wellness.

Central Florida Community Arts, a longstanding partner of AdventHealth, recognized a need for music therapy services in outpatient and community settings and with funding through AdventHealth's Community Innovation Grants, their Music Therapy Program was born. The program creates the opportunity for individuals and groups of all ages to receive music therapy by a skilled therapist, regardless of ability to pay.

In 2021 alone, 805 individual music sessions were conducted, and 859 group sessions. The program has upheld a retention rate of 90% for clients participating in addiction recovery settings and at behavioral health facilities. The wins from the program continue to have ripple effects in allowing CFCArts to establish new partnerships with organizations such as the Peace and Justice Institute and the Center for Health and Wellbeing.

"What has been so amazing is the amount of change we have been able to effect on the community under the constraints of a pandemic," said Ashley Lewis, a community music therapist. "We owe huge gratitude to AdventHealth for their generous donation and support, which allowed us to create an effective and sustainable model for music therapy right here at CFCArts."



Barbershop Mental Health Program

Studies have shown that barbershops can be an effective tool to improve mental and public health concerns.

AdventHealth is currently funding a program through No Limit Unit in Central Florida that trains local barbers to talk to their clients about behavioral health, understanding that the barbershop is often a safe and trusted place for people to open up about struggles they might be experiencing.

In addition to the barbershop mental health program, No Limit Unit provides services to adults and youth for both individual empowerment and systemic change in areas of mental and physical wellness.



A Spirit of Service

Taking Our Mission Worldwide

AdventHealth Global Missions is committed to creating medical mission opportunities for AdventHealth team members.

From 2016 to 2020, more than 560 AdventHealth volunteers served over 36,000 people in 42 different mission trips. During the COVID-19 pandemic, supplies and personal protective equipment were sent to help footprint locations which include Peru, Haiti, Nepal and others.



Lending Helping Hands

In 2021, 1,100 team members volunteered over 2,000+ volunteer hours to organizations that addressed mental health, community development, food security, and access to care.





