2016 COMMUNITY HEALTH NEEDS ASSESSMENT

Connected to the Community. Connected to you.

Community Benefit Manager Name & Email: Shannon Finley, Shannon.Finley@fhmmc.org
1. Executive Summary: The Community Health Needs Assessment Process

Florida Hospital Memorial Medical Center (the Hospital) is one of five Florida Hospital facilities in Volusia County, Florida. Florida Hospital’s Volusia County facilities include Florida Hospitals DeLand, Fish Memorial, Memorial Medical Center, Oceanside and New Smyrna (formerly Bert Fish Hospital).

Florida Hospital (five facilities) in Volusia County is part of the 2016 Volusia County Community Health Needs Assessment Partnership. Other Partnership members include the Florida Department of Health-Volusia, Halifax Health (a government hospital), and One Voice for Volusia (community nonprofit). All Partnership members including the five Florida Hospitals define Volusia County as their primary service area.

In 2016, the Partnership conducted a Volusia County Community Health Needs Assessment. For Florida Hospital, this Assessment is considered to be a joint, regional Community Health Needs Assessment for the five Florida Hospital facilities in Volusia County.

Florida Hospital then used the regional Needs Assessment to develop facility-specific Community Health Needs Assessment documents for each facility. This document is the facility-specific assessment for Florida Hospital Memorial Medical Center.

The reader will note that this Florida Hospital Memorial Medical Center document aligns with the regional Community Health Needs Assessment. It also discusses the immediate community around Florida Hospital Memorial Medical Center in order to demonstrate an understanding of the specific Memorial Medical Center community.

*The regional 2016 Community Health Needs Assessment is also posted on this web page.*

Goals

The goals of the regional 2016 Volusia County Community Health Needs Assessment were to:

- Engage public health and community stakeholders including low-income, minority and other underserved populations;
- Assess and understand the community’s health issues and needs;
- Understand the health behaviors, risk factors and social determinants that impact health;
- Identify community resources and collaborate with community partners;
- Publish this Community Health Needs Assessment; and
- Use Assessment findings to develop and implement a 2016-2019 countywide Community Health Plan (Implementation Strategies) based on the community’s prioritized issues. (The countywide Community Health Plan will describe how each collaborating partner plans to address or not address each significant health need identified in the joint Community Health Needs Assessment and will include the strategies in each partners’ individual Community Health Plan (CHP), including Florida Hospital Memorial Medical Center).

Methods for Engaging the Community in the Assessment

In order to assure broad community input, Florida Hospital and the Volusia County Community Health Needs Assessment Partnership created a multi-tiered approach to stakeholder involvement. Specifically:

1. The plan included the formation of a Leadership Team that included 45 leaders from 15 organizations representing key sectors of the public health system as well as low-income, minority and other underserved populations. The Leadership Team was tasked with guiding the Partnership
through the Assessment process. The Leadership Team met three times in 2015 and 2016 to review primary and secondary data, help define the Priority Issues to be addressed in the countywide Community Health Plan, and help develop the Community Health Plans (implementation strategies) for each collaborating hospital facility to address. The assessment process and selection of the priority issues for the Hospital’s community was conducted by the Leadership Team. Specific Leadership Team functions included:

- Review of all primary and secondary data
- Prioritization of key issues identified in the Assessment
- Selection of Priority Issues to be addressed by the hospital
- Assistance with the development of a Community Asset Inventory (see Section 9)
- Participation in community stakeholder surveys
- Development of the Community Health Plan (implementation strategies) to address the Priority Issues identified in the Assessment.

2. In addition to the Leadership Team, the 2016 Community Health Needs Assessment process included input from people representing the broad community, as well as low-income, minority and other medically underserved populations. This input was solicited throughout 2016, and was gathered and considered in multiple ways:

- Community surveys (internet and paper) that reached 2,003 consumers and stakeholders
- Two community meetings that engaged 120 community members and stakeholders
- Public Health input and expertise

Data
The Volusia County CHNA Partnership’s Leadership Team and the five Florida Hospital facilities in Volusia County collected both primary and secondary data. The primary data included stakeholder input at two community meetings and a community survey with 2,003 respondents. Additionally, Florida Hospital Memorial Medical Center considered internal hospital utilization data (inpatient and emergency department) to determine their internal priority issues.

The secondary data included public health and other publicly available data from state and nationally recognized data sources.

Much of the primary and secondary data included in this final CHNA report was compiled by One Voice for Volusia, the agency contracted by the Partnership to assist with data collection. See Section 7 for a list of data sources.

Asset Inventory
The next step was a Community Asset Inventory. This Inventory was designed to help the Volusia County Partnership (1) understand existing community efforts to address the identified health issues and (2) prevent duplication of efforts as appropriate. The Asset Inventory was created through a web-based Community Input Survey and a Community Meeting, hosted by One Voice for Volusia, with 120 stakeholders participating.

Selection Criteria
Using the data findings and the Community Asset Inventory, the Volusia County Partnership’s Leadership Team narrowed the initial identified health topics to 14 key health issues. Through input gathered at a meeting of 120 community members, that list was narrowed to five final Priority Health and Health Behavior/Risk Factor Issues (determinants of health).
The Volusia County Leadership Team used clearly defined criteria to select the top Health and Health Behavior/Risk Factor Issues. The criteria included:

A. How acute is the need? (based on data and community concern)
B. What is the trend? Is the need getting worse?
C. Does the hospital provide services that relate to the priority?
D. Is someone else – or multiple groups – in the community already working on this issue?
E. If the hospital were to address this issue, are there opportunities to work with community partners?

Priority Issues
The Priority Issues selected by the Partnership were:
1. Adult Behavioral Health
2. Youth Mental Health and Behavioral Health
3. Chronic Disease: Cardiovascular and Diabetes
4. Barriers to Accessing Health Care Services
5. Healthy Eating and Physical Activity

See Section 10-12 for an explanation of the issues chosen and not chosen – and the reasons why or why not.

Approvals
The Community Health Needs Assessment findings, Report and selected Priority Issues were approved by the Florida Hospital Memorial Medical Center Hospital Board in Fall 2016. The Florida Hospital Memorial Medical Center and regional Community Health Needs Assessments were posted on the Hospital’s web site prior to December 31, 2016. (The other Florida Hospital facilities in Volusia County also posted regional and facility-specific Assessments.)

Next Steps
The Volusia County Partnership (including the five Florida Hospital facilities) will work to develop a measurable 2016-2019 Community Health Plan (implementation strategy) to address the priority issues. The Plan will include Florida Hospital and the other partners. It will be completed and posted on the Hospital’s web site prior to May 15, 2017.

2. Hospital Description
Florida Hospital Memorial Medical Center is a part of Adventist Health System, the nation’s largest not-for-profit Protestant healthcare provider with a mission of extending the healing ministry of Christ. Florida Hospital Memorial Medical Center is a 164-bed hospital organization that is fully accredited by the Joint Commission on Accreditation of Health Care Organizations. For over 50 years, Florida Hospital Memorial Medical Center has served the West Volusia area and surrounding communities by providing comprehensive healthcare services.

3. Choosing the Community
Florida Hospital Memorial Medical Center defines its “community” for the purposes of the Community Health Needs Assessment as all of Volusia County. The Hospital’s Primary Service Area (PSA) from which 75-80% of its patients come includes ZIP codes 32130, 32720, 32724, 32725, 32738, and 32763.
4. **Community Description & Demographics**

Florida Hospital Memorial Medical Center’s Primary Service Area is eastern Volusia County, with a special focus on ZIP codes 32130, 32720, 32724, 32725, 32738, and 32763.

**Volusia County Profile**

Stretching along 47 miles of the Atlantic Coast and west to the St. Johns River lies Volusia County, Florida. Located at the intersection of the I-4 and I-95 corridors, Volusia County is roughly the size of Rhode Island and sits about 50-miles northeast of Orlando, 60 miles north of the Kennedy Space Center, and 90 miles south of Jacksonville. Volusia County is geographically separated into east and west, and in some areas almost literally divided by wetlands. Volusia County has 16 cities—the city of Deltona, on the west, is the largest in population and Daytona Beach, on the east, ranks second, while unincorporated Volusia County makes up about one-fifth of the population.

In 2014, Volusia County’s population increased over the half million mark to 507,531, growing 2.6% since 2010. Children 18 and under made up 18% of the population, while 23.2% of the population was 65 years and older.

According to the U.S. Census Bureau, the Volusia County median income was $40,818 and 11.7% of all families were living in poverty as last reported in 2014. The poverty indicator jumps to 24.0% for households with children 18 and under and to 46.9% for female, single head of households with children under 18.

Preliminary Volusia County unemployment statistics for December 2015 have been released by the U.S. Department of Labor, Bureau of Labor Statistics, Local Area Unemployment Statistics Program. They show the Volusia County civilian labor force at 236,801; total employment at 225,072 and total unemployment at 11,729, indicating an unemployment rate of 5.0% (formerly at 10.8% in 2011).

Volusia County is home to nine regionally accredited colleges and universities and two technical colleges, with over 35,000 students enrolled in a variety of degree and certificate programs. These institutions offer a diverse focus of academic programs and have been recognized by U.S. News and World Report in the 2015 Best Colleges Rankings. 88.9% of Volusia residents have a high school education or higher and 22.5% have a bachelor degree or higher. During the 2015-16 school year, total public school enrollment (PreK-12) was 62,937.

In 2014, the Volusia County population was 83.9% white, 10.5% black and 5.6% other races or multi-racial. 12.2% of the population was Hispanic.

**Florida Hospital Memorial Medical Center**

As detailed in the tables on the following pages, residents in some geographic areas of the County and the PSA area suffer disproportionately from key socio-economic and health issues. A summary of those differences relating to the ZIP codes around Florida Hospital Memorial Medical Center is noted below:

- 32114 and 32117 had higher rates family and youth poverty and unemployment than the Volusia County
- 32114 and 32117 had higher rates of Age-adjusted Heart Failure than the rest of the county
- 32114 had a higher Age-adjusted stroke hospitalization rate than the county
- 32114 had a higher Age-adjusted diabetes hospitalization rate than Volusia
- 32114 had a higher low birth weight rate than Volusia
Approvals
The Community Health Needs Assessment findings and selected Priority Issues were approved by the Florida Hospital Memorial Medical Center Hospital Board in Fall 216. The final Needs Assessment was posted on the hospital’s web site prior to December 31, 2016.

Next Steps
Next, the Volusia County CHNA Partnership will work with Florida Hospital Memorial Medical Center to develop a measurable 2017-2019 Community Health Plan (implementation strategy) to address the priority issues. The Plan will be completed and posted on the hospital’s web site prior to May 15, 2017.

2. Hospital Description
Florida Hospital Memorial Medical Center is a member of Adventist Health System, a faith-based, non-profit health care organization with 45 hospitals in 10 states. With more than 2,111 employees and employed physicians, Florida Hospital Memorial Medical Center is committed to providing state-of-the-art care while upholding the mission of extending the healing ministry of Christ. Our locations include Florida Hospital Memorial Medical Center in Daytona Beach and Florida Hospital Oceanside in Ormond Beach, as well as outpatient facilities in Port Orange, Daytona Beach Shores and New Smyrna Beach. Florida Hospital Memorial Medical Center has earned an “A” Hospital Safety Score from the Leapfrog Group since the rating’s inception. Florida Hospital Memorial Medical Center is a 293-bed organization that is fully accredited by the Joint Commission on Accreditation of Health Care Organizations.

3. Choosing the Community
Florida Hospital Memorial Medical Center defines its “community” as its Primary Service Area (PSA) from which 75-80% of its patients come. Primary Service Area ZIP codes include 32114, 32118, 32174, 32176, 32117, 32119, 32127, 32129, 32137, and 32164.

4. Community Description & Demographics
Florida Hospital Memorial Medical Center’s Primary Service Area ZIP codes include 32114, 32118, 32174, 32176, 32117, 32119, 32127, 32129, 32137, and 32164.

Volusia County Profile
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Florida Hospital Memorial Medical Center
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- 32114 had a higher Age-adjusted stroke hospitalization rate than the county
- 32114 had a higher Age-adjusted diabetes hospitalization rate than Volusia
- 32114 had a higher low birth weight rate than Volusia
Socio-Demographic Data for Florida Hospital Memorial Medical Center

Source: http://www.nefloridacounts.org/

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<thead>
<tr>
<th>Zip</th>
<th>City</th>
<th>County</th>
</tr>
</thead>
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<td>Daytona Beach</td>
<td>Volusia</td>
</tr>
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<td>Daytona Beach</td>
<td>Volusia</td>
</tr>
<tr>
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<td>Daytona Beach</td>
<td>Volusia</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
</tr>
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<td>Volusia</td>
</tr>
<tr>
<td>32137</td>
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</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
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</tr>
<tr>
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<td>Volusia</td>
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### 2016 Population and Population by Sex

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<th>Zip Code</th>
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<th>Female</th>
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<td>32114</td>
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<td>31,815</td>
<td>15,963 (50.17%)</td>
<td>15,852 (49.83%)</td>
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<td>32117</td>
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<td>Volusia</td>
<td>24,749</td>
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<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>16,850</td>
<td>8,596 (51.01%)</td>
<td>8,254 (48.99%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>21,046</td>
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<td>10,942 (51.99%)</td>
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<td>32127</td>
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<tr>
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<td>Daytona Beach</td>
<td>Volusia</td>
<td>20,768</td>
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<td>10,857 (52.28%)</td>
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<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>41,593</td>
<td>19,836 (47.69%)</td>
<td>21,757 (52.31%)</td>
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<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>45,837</td>
<td>21,907 (47.79%)</td>
<td>23,930 (52.21%)</td>
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<td>32174</td>
<td>Ormond Beach</td>
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<td>49,862</td>
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<td>25,809 (51.76%)</td>
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<td>32176</td>
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<td>14,204</td>
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<td>4,209</td>
<td>1,012 (24.01%)</td>
<td>3,197 (75.99%)</td>
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<tr>
<td>Volusia</td>
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<td></td>
<td>251,718</td>
<td>113,959 (45.23%)</td>
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<td>Florida</td>
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<td>20,99,288</td>
<td>9,931,093 (48.92%)</td>
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### 2016 Population by Ethnicity

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<th>Not Hispanic/Latino</th>
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<td>Volusia</td>
<td>2,305 (7.25%)</td>
<td>29,510 (92.75%)</td>
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<td>32117</td>
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<td>Volusia</td>
<td>1,714 (6.93%)</td>
<td>23,035 (93.07%)</td>
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<td>Volusia</td>
<td>1,148 (6.81%)</td>
<td>15,702 (93.19%)</td>
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<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,255 (5.96%)</td>
<td>19,791 (94.04%)</td>
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<td>1,162 (3.94%)</td>
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<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,216 (5.86%)</td>
<td>19,552 (94.14%)</td>
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<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>4,209 (10.12%)</td>
<td>37,384 (89.88%)</td>
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<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>5,706 (12.45%)</td>
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<td>Volusia</td>
<td>2,480 (4.97%)</td>
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<td>567 (3.99%)</td>
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<td>65,488 (12.67%)</td>
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<td>4,974,766 (24.51%)</td>
<td>15,324,522 (75.49%)</td>
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## 2016 Population by Single Race

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<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>White</th>
<th>Black/African American</th>
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<td>Daytona Beach</td>
<td>Volusia</td>
<td>13,138 (41.29%)</td>
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<td>32117</td>
<td>Daytona Beach</td>
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<td>15,727 (63.55%)</td>
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<td>32118</td>
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<td>Volusia</td>
<td>15,252 (90.52%)</td>
<td>574 (3.41%)</td>
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<td>32119</td>
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<td>644 (3.10%)</td>
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<td>Palm Coast</td>
<td>Flagler</td>
<td>35,300 (84.87%)</td>
<td>3,559 (8.56%)</td>
<td>1,000 (2.40%)</td>
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<td>Palm Coast</td>
<td>Flagler</td>
<td>35,174 (76.74%)</td>
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<td>1,280 (2.79%)</td>
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<td>13,576 (95.58%)</td>
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<td>159 (1.12%)</td>
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<td>Volusia</td>
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<td>359,602 (81.21%)</td>
<td>11,294 (10.80%)</td>
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<td>Florida</td>
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<td>14,936,301 (73.58%)</td>
<td>3,321,429 (16.36%)</td>
<td>552,479 (2.72%)</td>
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<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
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<th>Native HI/Pacific Islander</th>
<th>Some Other Race</th>
<th>2+ Races</th>
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<td>143 (0.45%)</td>
<td>15 (0.05%)</td>
<td>784 (2.46%)</td>
<td>867 (2.73%)</td>
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<td>32117</td>
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<td>Volusia</td>
<td>111 (0.45%)</td>
<td>9 (0.04%)</td>
<td>486 (1.96%)</td>
<td>817 (3.30%)</td>
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<td>66 (0.39%)</td>
<td>13 (0.08%)</td>
<td>252 (1.50%)</td>
<td>392 (2.33%)</td>
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<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>54 (0.26%)</td>
<td>15 (0.07%)</td>
<td>312 (1.48%)</td>
<td>424 (2.01%)</td>
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<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>112 (0.38%)</td>
<td>13 (0.04%)</td>
<td>220 (0.75%)</td>
<td>584 (1.98%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>56 (0.27%)</td>
<td>14 (0.07%)</td>
<td>294 (1.42%)</td>
<td>461 (2.22%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>150 (0.36%)</td>
<td>22 (0.05%)</td>
<td>610 (1.47%)</td>
<td>952 (2.29%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>139 (0.30%)</td>
<td>42 (0.09%)</td>
<td>1,229 (2.68%)</td>
<td>1,509 (3.29%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>123 (0.25%)</td>
<td>21 (0.04%)</td>
<td>437 (0.88%)</td>
<td>789 (1.58%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>34 (0.24%)</td>
<td>13 (0.09%)</td>
<td>101 (0.71%)</td>
<td>157 (1.11%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>359 (0.34%)</td>
<td>69 (0.07%)</td>
<td>1,926 (1.84%)</td>
<td>2,729 (2.61%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>1,911 (0.37%)</td>
<td>245 (0.05%)</td>
<td>17,057 (3.30%)</td>
<td>12,725 (2.46%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>81,742 (0.40%)</td>
<td>14,738 (0.07%)</td>
<td>813,247 (4.01%)</td>
<td>579,352 (2.85%)</td>
</tr>
</tbody>
</table>
## 2016 Population by Age (Under Age 18)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>0 - 4</th>
<th>5 - 9</th>
<th>10 - 14</th>
<th>15 - 17</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,705 (5.36%)</td>
<td>1,653 (5.20%)</td>
<td>1,370 (4.31%)</td>
<td>1,085 (3.41%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,381 (5.58%)</td>
<td>1,398 (5.65%)</td>
<td>1,307 (5.28%)</td>
<td>841 (3.40%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>464 (2.75%)</td>
<td>527 (3.13%)</td>
<td>447 (2.65%)</td>
<td>302 (1.79%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>935 (4.44%)</td>
<td>993 (4.72%)</td>
<td>911 (4.33%)</td>
<td>539 (2.56%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>973 (3.30%)</td>
<td>1,022 (3.46%)</td>
<td>1,240 (4.20%)</td>
<td>878 (2.98%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>874 (4.21%)</td>
<td>902 (4.34%)</td>
<td>939 (4.52%)</td>
<td>617 (2.97%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,384 (3.33%)</td>
<td>1,531 (3.68%)</td>
<td>1,960 (4.20%)</td>
<td>1,338 (3.22%)</td>
</tr>
<tr>
<td>32146</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>2,541 (5.54%)</td>
<td>2,745 (5.99%)</td>
<td>3,009 (6.56%)</td>
<td>1,828 (3.99%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>4,506 (4.31%)</td>
<td>4,915 (4.70%)</td>
<td>5,651 (5.40%)</td>
<td>3,640 (3.48%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,854 (3.72%)</td>
<td>1,945 (3.90%)</td>
<td>2,132 (4.28%)</td>
<td>1,541 (3.09%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>354 (2.49%)</td>
<td>393 (2.77%)</td>
<td>467 (3.29%)</td>
<td>343 (2.41%)</td>
</tr>
</tbody>
</table>

Flagler  | 4,506 (4.31%) | 4,915 (4.70%) | 5,651 (5.40%) | 3,640 (3.48%) |
Volusia   | 24,229 (4.69%) | 24,985 (4.84%) | 26,228 (5.08%) | 17,050 (3.30%) |
Florida   | 1,101,372 (5.43%) | 1,131,767 (5.58%) | 1,161,909 (5.72%) | 732,432 (3.61%) |

## 2016 Population by Age (Adults)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>18 - 20</th>
<th>21 - 24</th>
<th>25 - 34</th>
<th>35 - 44</th>
<th>45 - 54</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>3,400 (10.69%)</td>
<td>2,948 (9.27%)</td>
<td>4,389 (13.80%)</td>
<td>3,009 (9.46%)</td>
<td>3,162 (9.94%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>808 (3.26%)</td>
<td>1,204 (4.86%)</td>
<td>3,325 (13.43%)</td>
<td>2,695 (10.89%)</td>
<td>3,326 (13.44%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>299 (1.77%)</td>
<td>456 (2.71%)</td>
<td>1,919 (11.39%)</td>
<td>1,495 (8.87%)</td>
<td>2,347 (13.93%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>534 (2.54%)</td>
<td>819 (3.89%)</td>
<td>2,914 (13.85%)</td>
<td>2,091 (9.94%)</td>
<td>2,540 (12.07%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>818 (2.77%)</td>
<td>1,201 (4.07%)</td>
<td>2,946 (9.99%)</td>
<td>2,609 (8.84%)</td>
<td>3,878 (13.15%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>586 (2.82%)</td>
<td>857 (4.13%)</td>
<td>3,064 (14.75%)</td>
<td>2,193 (10.56%)</td>
<td>2,437 (11.73%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,219 (2.93%)</td>
<td>1,626 (3.91%)</td>
<td>3,196 (7.68%)</td>
<td>3,517 (8.46%)</td>
<td>4,896 (11.77%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,598 (3.49%)</td>
<td>2,004 (4.37%)</td>
<td>4,730 (10.32%)</td>
<td>5,611 (12.24%)</td>
<td>5,643 (12.31%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,460 (2.93%)</td>
<td>2,087 (4.19%)</td>
<td>4,667 (9.36%)</td>
<td>4,449 (8.92%)</td>
<td>6,575 (13.19%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>319 (2.25%)</td>
<td>448 (3.15%)</td>
<td>1,032 (7.27%)</td>
<td>1,143 (8.05%)</td>
<td>1,807 (12.72%)</td>
</tr>
</tbody>
</table>

Flagler  | 3,263 (3.12%) | 4,259 (4.07%) | 9,316 (8.91%) | 10,454 (10.00%) | 12,660 (12.11%) |
Volusia   | 19,172 (3.71%) | 24,663 (4.77%) | 57,472 (11.12%) | 53,568 (10.37%) | 66,923 (12.95%) |
Florida   | 758,201 (3.74%) | 1,044,473 (5.15%) | 2,538,115 (12.50%) | 2,440,528 (12.02%) | 2,726,373 (13.43%) |
## 2016 Population by Age (Older Adults)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>55 - 64</th>
<th>65 - 74</th>
<th>75 - 84</th>
<th>85+</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>3,749</td>
<td>2,649</td>
<td>1,659</td>
<td>1,037</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(11.78%)</td>
<td>(8.33%)</td>
<td>(5.21%)</td>
<td>(3.26%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>3,549</td>
<td>2,576</td>
<td>1,416</td>
<td>923</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(14.34%)</td>
<td>(10.41%)</td>
<td>(5.72%)</td>
<td>(3.73%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>3,137</td>
<td>2,855</td>
<td>1,807</td>
<td>795</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(18.62%)</td>
<td>(16.94%)</td>
<td>(10.72%)</td>
<td>(4.72%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,968</td>
<td>3,050</td>
<td>1,888</td>
<td>864</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(14.10%)</td>
<td>(14.49%)</td>
<td>(8.97%)</td>
<td>(4.11%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>5,505</td>
<td>4,760</td>
<td>2,541</td>
<td>1,126</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(18.66%)</td>
<td>(16.14%)</td>
<td>(8.61%)</td>
<td>(3.82%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,947</td>
<td>2,899</td>
<td>1,698</td>
<td>755</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(14.19%)</td>
<td>(13.96%)</td>
<td>(8.18%)</td>
<td>(3.64%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>6,943</td>
<td>8,192</td>
<td>4,182</td>
<td>1,609</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(16.69%)</td>
<td>(19.70%)</td>
<td>(10.05%)</td>
<td>(3.87%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>5,773</td>
<td>6,315</td>
<td>3,049</td>
<td>991</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(12.59%)</td>
<td>(13.78%)</td>
<td>(6.65%)</td>
<td>(2.16%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>8,462</td>
<td>8,252</td>
<td>4,473</td>
<td>1,965</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(16.97%)</td>
<td>(16.55%)</td>
<td>(8.97%)</td>
<td>(3.94%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>2,729</td>
<td>2,624</td>
<td>1,756</td>
<td>789</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(19.21%)</td>
<td>(18.47%)</td>
<td>(12.36%)</td>
<td>(5.55%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>15,887</td>
<td>17,912</td>
<td>8,893</td>
<td>3,215</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(15.19%)</td>
<td>(17.13%)</td>
<td>(8.50%)</td>
<td>(3.07%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>78,128</td>
<td>68,694</td>
<td>38,185</td>
<td>17,415</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(15.12%)</td>
<td>(13.29%)</td>
<td>(7.39%)</td>
<td>(3.37%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>2,674,449</td>
<td>2,229,398</td>
<td>1,224,363</td>
<td>535,908</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(13.18%)</td>
<td>(10.98%)</td>
<td>(6.03%)</td>
<td>(2.64%)</td>
</tr>
</tbody>
</table>
## 2016 Population Over Age 5 by Language Spoken at Home

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Speak Only English at Home</th>
<th>Speak Spanish at Home</th>
<th>Speak Asian/PI Language at Home</th>
<th>Speak Indo-European Language at Home</th>
<th>Speak Other Language at Home</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>26,844 (89.15%)</td>
<td>1,558 (5.17%)</td>
<td>384 (1.28%)</td>
<td>989 (3.28%)</td>
<td>335 (1.11%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>22,082 (94.50%)</td>
<td>671 (2.87%)</td>
<td>204 (0.87%)</td>
<td>330 (1.41%)</td>
<td>81 (0.35%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>14,517 (88.59%)</td>
<td>591 (3.61%)</td>
<td>134 (0.82%)</td>
<td>933 (5.69%)</td>
<td>211 (1.29%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>18,208 (90.54%)</td>
<td>957 (4.76%)</td>
<td>250 (1.24%)</td>
<td>499 (2.48%)</td>
<td>197 (0.98%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>26,602 (93.26%)</td>
<td>899 (3.15%)</td>
<td>181 (0.63%)</td>
<td>823 (2.89%)</td>
<td>19 (0.07%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>18,118 (91.07%)</td>
<td>596 (3.00%)</td>
<td>365 (1.83%)</td>
<td>613 (3.08%)</td>
<td>202 (1.02%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>33,696 (83.80%)</td>
<td>2,312 (5.75%)</td>
<td>1,289 (3.21%)</td>
<td>2,854 (7.10%)</td>
<td>58 (0.14%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>36,613 (84.56%)</td>
<td>3,444 (7.95%)</td>
<td>155 (0.36%)</td>
<td>2,983 (6.89%)</td>
<td>101 (0.23%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>43,398 (90.40%)</td>
<td>1,712 (3.57%)</td>
<td>760 (1.58%)</td>
<td>1,782 (3.71%)</td>
<td>356 (0.74%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>12,368 (89.30%)</td>
<td>414 (2.99%)</td>
<td>123 (0.89%)</td>
<td>739 (5.34%)</td>
<td>206 (1.49%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>85,935 (85.88%)</td>
<td>6,066 (6.06%)</td>
<td>1,490 (1.49%)</td>
<td>6,381 (6.38%)</td>
<td>193 (0.19%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>430,082 (87.33%)</td>
<td>43,956 (8.93%)</td>
<td>4,418 (0.90%)</td>
<td>11,832 (2.40%)</td>
<td>2,195 (0.45%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>13,910,494 (72.46%)</td>
<td>3,912,758 (20.38%)</td>
<td>291,433 (1.52%)</td>
<td>978,394 (5.10%)</td>
<td>104,837 (0.55%)</td>
</tr>
</tbody>
</table>
### Percent Population Growth 2010 to 2016 (All and Families)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>All</th>
<th>Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>-0.14</td>
<td>1.56%</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2.28%</td>
<td>4.58%</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>-1.79%</td>
<td>-0.10%</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>4.58%</td>
<td>7.62%</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>0.91%</td>
<td>2.41%</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>3.33%</td>
<td>4.64%</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>9.69%</td>
<td>8.17%</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>11.97%</td>
<td>8.32%</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>5.21%</td>
<td>4.53%</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>-0.93%</td>
<td>2.31%</td>
</tr>
<tr>
<td></td>
<td>Flagler</td>
<td></td>
<td>7.97%</td>
<td>7.64%</td>
</tr>
<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>4.47%</td>
<td>4.67%</td>
</tr>
<tr>
<td></td>
<td>Florida</td>
<td></td>
<td>7.97%</td>
<td>7.85%</td>
</tr>
</tbody>
</table>

### 2016 Owner Occupied Housing Units Median Value

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Median Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$105,041</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$85,359</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$168,226</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$119,321</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$162,709</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$110,241</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>$213,057</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>$165,193</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>$171,817</td>
</tr>
<tr>
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<td>Ormond Beach</td>
<td>Volusia</td>
<td>$188,567</td>
</tr>
<tr>
<td></td>
<td>Flagler</td>
<td></td>
<td>$182,434</td>
</tr>
<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>$143,696</td>
</tr>
<tr>
<td></td>
<td>Florida</td>
<td></td>
<td>$172,146</td>
</tr>
</tbody>
</table>
### 2016 Households, People < 18

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Households including People under Age 18</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,897 (21.75%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,778 (25.15%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,112 (12.14%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,046 (19.52%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,880 (21.24%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,096 (21.22%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>3,947 (22.79%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>5,659 (33.47%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>4,778 (22.00%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,144 (15.58%)</td>
</tr>
</tbody>
</table>

Flagler 11,164 (26.50%)
Volusia 54,578 (25.06%)
Florida 2,391,077 (29.91%)

### 2016 Median Length of Residence

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Total</th>
<th>Renter Occupied Housing Units</th>
<th>Owner Occupied Housing Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>7.90</td>
<td>5.70</td>
<td>14.60</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>9.70</td>
<td>5.50</td>
<td>14.80</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>10.20</td>
<td>5.10</td>
<td>15.10</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>9.40</td>
<td>5.30</td>
<td>12.20</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>11.40</td>
<td>5.50</td>
<td>13.30</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>9.70</td>
<td>5.30</td>
<td>12.20</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>9.90</td>
<td>4.60</td>
<td>11.40</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>9.20</td>
<td>5.50</td>
<td>10.40</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>10.70</td>
<td>5.10</td>
<td>12.30</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>11.50</td>
<td>5.70</td>
<td>13.40</td>
</tr>
</tbody>
</table>

Flagler 9.60 5.10 11.00
Volusia 10.40 5.30 12.60
Florida 9.50 5.10 12.00

### 2016 Occupied Housing Units by Vehicles Available
<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>No Vehicle</th>
<th>1 Vehicle</th>
<th>2 Vehicles</th>
<th>3 Vehicles</th>
<th>4 Vehicles</th>
<th>5+ Vehicles</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,166</td>
<td>7,379</td>
<td>2,988</td>
<td>638</td>
<td>101</td>
<td>48</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,405</td>
<td>5,611</td>
<td>2,989</td>
<td>835</td>
<td>189</td>
<td>17</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,123</td>
<td>5,320</td>
<td>2,023</td>
<td>602</td>
<td>48</td>
<td>43</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>533</td>
<td>5,482</td>
<td>3,495</td>
<td>786</td>
<td>162</td>
<td>23</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>498</td>
<td>6,226</td>
<td>5,116</td>
<td>1,359</td>
<td>252</td>
<td>111</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>281</td>
<td>4,860</td>
<td>3,778</td>
<td>777</td>
<td>172</td>
<td>11</td>
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<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>612</td>
<td>6,747</td>
<td>7,950</td>
<td>1,492</td>
<td>366</td>
<td>152</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>714</td>
<td>6,320</td>
<td>7,781</td>
<td>1,431</td>
<td>485</td>
<td>179</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,072</td>
<td>8,768</td>
<td>9,123</td>
<td>2,142</td>
<td>518</td>
<td>98</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>281</td>
<td>3,897</td>
<td>2,564</td>
<td>500</td>
<td>90</td>
<td>9</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>1,691</td>
<td>16,248</td>
<td>18,998</td>
<td>3,601</td>
<td>1,133</td>
<td>465</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>12,934</td>
<td>95,428</td>
<td>81,719</td>
<td>21,856</td>
<td>4,608</td>
<td>1,253</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>563,683</td>
<td>3,317,287</td>
<td>3,031,556</td>
<td>823,950</td>
<td>200,008</td>
<td>58,265</td>
</tr>
</tbody>
</table>
### 2016 Households by Income (Under $50,000)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>&lt; $15,000</th>
<th>$15,000 - $24,999</th>
<th>$25,000 - $34,999</th>
<th>$35,000 - $49,999</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>4,082 (30.65%)</td>
<td>2,439 (18.31%)</td>
<td>2,318 (17.40%)</td>
<td>2,119 (15.91%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,764 (25.02%)</td>
<td>2,380 (21.55%)</td>
<td>1,611 (14.58%)</td>
<td>1,729 (15.65%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,764 (19.26%)</td>
<td>1,713 (18.70%)</td>
<td>1,328 (14.50%)</td>
<td>1,523 (16.63%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,821 (17.37%)</td>
<td>1,865 (17.79%)</td>
<td>1,604 (15.30%)</td>
<td>1,907 (18.19%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,837 (13.55%)</td>
<td>1,885 (13.90%)</td>
<td>2,017 (14.87%)</td>
<td>2,130 (15.71%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,263 (12.78%)</td>
<td>1,502 (15.20%)</td>
<td>1,620 (16.40%)</td>
<td>2,030 (20.55%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>2,011 (11.61%)</td>
<td>1,925 (11.11%)</td>
<td>2,308 (13.33%)</td>
<td>2,483 (14.34%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,888 (11.16%)</td>
<td>1,806 (10.68%)</td>
<td>2,510 (14.84%)</td>
<td>3,174 (18.77%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>2,353 (10.83%)</td>
<td>2,723 (12.54%)</td>
<td>2,308 (13.33%)</td>
<td>2,483 (14.34%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>906 (12.34%)</td>
<td>1,039 (14.15%)</td>
<td>1,604 (21.85%)</td>
<td>1,729 (15.65%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Flagler</td>
<td>4,757 (11.29%)</td>
<td>5,767 (13.69%)</td>
<td>7,459 (17.70%)</td>
<td>32,008 (14.70%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Volusia</td>
<td>30,695 (14.09%)</td>
<td>29,564 (13.57%)</td>
<td>38,840 (17.83%)</td>
<td>1,080,320 (13.51%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Florida</td>
<td>955,399 (11.95%)</td>
<td>924,023 (11.56%)</td>
<td>1,205,423 (15.08%)</td>
<td>1,080,320 (13.51%)</td>
</tr>
</tbody>
</table>

### 2016 Households by Income ($50,000-$149,999)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>$50,000 - $74,999</th>
<th>$75,000 - $99,000</th>
<th>$100,000 - $124,999</th>
<th>$125,000 - $149,999</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,372 (10.30%)</td>
<td>463 (3.48%)</td>
<td>231 (1.73%)</td>
<td>103 (0.77%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,438 (10.26%)</td>
<td>548 (4.06%)</td>
<td>343 (2.68%)</td>
<td>135 (1.22%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,294 (14.13%)</td>
<td>704 (7.69%)</td>
<td>409 (4.47%)</td>
<td>176 (1.92%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,627 (15.52%)</td>
<td>835 (7.97%)</td>
<td>379 (3.62%)</td>
<td>176 (1.68%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>2,334 (17.21%)</td>
<td>1,387 (10.23%)</td>
<td>798 (5.88%)</td>
<td>423 (3.12%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,683 (17.04%)</td>
<td>1,010 (10.22%)</td>
<td>394 (3.99%)</td>
<td>152 (1.54%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>3,625 (20.93%)</td>
<td>2,078 (12.00%)</td>
<td>1,050 (6.06%)</td>
<td>595 (3.44%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>3,847 (22.75%)</td>
<td>1,697 (10.04%)</td>
<td>1,080 (6.39%)</td>
<td>306 (1.81%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>3,785 (17.43%)</td>
<td>2,266 (10.43%)</td>
<td>1,338 (6.16%)</td>
<td>795 (3.66%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,151 (15.68%)</td>
<td>578 (7.87%)</td>
<td>388 (5.29%)</td>
<td>212 (2.89%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td>Flagler</td>
<td>8,884 (21.08%)</td>
<td>4,512 (10.71%)</td>
<td>2,752 (6.53%)</td>
<td>1,123 (2.67%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td>Flagler</td>
<td>37,731 (17.32%)</td>
<td>22,436 (10.30%)</td>
<td>11,435 (5.25%)</td>
<td>5,292 (2.43%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td>Flagler</td>
<td>1,439,577 (18.01%)</td>
<td>872,828 (10.92%)</td>
<td>561,297 (7.02%)</td>
<td>314,865 (3.94%)</td>
</tr>
</tbody>
</table>
### 2016 Households by Income ($150,000 and Over)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>$150,000 - $199,999</th>
<th>$200,000 - $249,999</th>
<th>$250,000 - $499,999</th>
<th>$500,000+</th>
</tr>
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<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>22 (0.17%)</td>
<td>36 (0.27%)</td>
<td>18 (0.14%)</td>
<td></td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>13 (0.12%)</td>
<td>14 (0.13%)</td>
<td>2 (0.02%)</td>
<td></td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>52 (0.57%)</td>
<td>68 (0.74%)</td>
<td>16 (0.17%)</td>
<td></td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>44 (0.42%)</td>
<td>59 (0.56%)</td>
<td>20 (0.19%)</td>
<td></td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>142 (1.05%)</td>
<td>221 (1.63%)</td>
<td>55 (0.41%)</td>
<td></td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>44 (0.45%)</td>
<td>61 (0.62%)</td>
<td>14 (0.14%)</td>
<td></td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>210 (1.21%)</td>
<td>258 (1.49%)</td>
<td>67 (0.39%)</td>
<td></td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>123 (0.73%)</td>
<td>87 (0.51%)</td>
<td>28 (0.17%)</td>
<td></td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>320 (1.47%)</td>
<td>419 (1.93%)</td>
<td>127 (0.58%)</td>
<td></td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>104 (1.42%)</td>
<td>161 (2.19%)</td>
<td>65 (0.89%)</td>
<td></td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>416 (0.99%)</td>
<td>421 (1.00%)</td>
<td>106 (0.25%)</td>
<td></td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>1,778 (0.82%)</td>
<td>2,249 (1.03%)</td>
<td>652 (0.30%)</td>
<td></td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>122,176 (1.53%)</td>
<td>154,964 (1.94%)</td>
<td>64,739 (0.81%)</td>
<td></td>
</tr>
</tbody>
</table>

### Median Household Income

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Median Household Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$25,600</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$27,353</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$33,302</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$34,691</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$42,338</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>$39,097</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>$49,592</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>$45,638</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>$46,231</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>$42,664</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>$46,939</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>$41,423</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>$47,912</td>
</tr>
</tbody>
</table>
### Families Below Poverty

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Families Below Poverty</th>
<th>Families Below Poverty with Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,742 (29.43%)</td>
<td>1,317 (22.25%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,531 (25.77%)</td>
<td>1,175 (19.78%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>370 (8.86%)</td>
<td>126 (3.02%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>731 (12.94%)</td>
<td>496 (8.78%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>685 (8.16%)</td>
<td>418 (4.98%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>317 (5.81%)</td>
<td>212 (3.89%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,202 (9.66%)</td>
<td>827 (6.65%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,491 (11.92%)</td>
<td>1,069 (8.54%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,083 (7.75%)</td>
<td>538 (3.85%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>398 (9.57%)</td>
<td>227 (5.46%)</td>
</tr>
<tr>
<td></td>
<td>Flagler</td>
<td></td>
<td>3,126 (10.43%)</td>
<td>2,149 (7.17%)</td>
</tr>
<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>16,130 (11.82%)</td>
<td>10,988 (8.05%)</td>
</tr>
<tr>
<td></td>
<td>Florida</td>
<td></td>
<td>647,028 (12.41%)</td>
<td>453,650 (8.70%)</td>
</tr>
</tbody>
</table>

### 2016 Percent Civilian Labor Force Unemployed

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>All</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>12.98%</td>
<td>14.77%</td>
<td>11.16%</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>13.98%</td>
<td>15.85%</td>
<td>11.95%</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>9.80%</td>
<td>9.36%</td>
<td>10.41%</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>10.12%</td>
<td>10.58%</td>
<td>9.64%</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>9.19%</td>
<td>10.83%</td>
<td>7.34%</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>7.02%</td>
<td>8.36%</td>
<td>5.46%</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>9.59%</td>
<td>9.79%</td>
<td>9.39%</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>8.14%</td>
<td>8.30%</td>
<td>7.98%</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>8.33%</td>
<td>9.58%</td>
<td>7.01%</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>10.52%</td>
<td>10.69%</td>
<td>10.32%</td>
</tr>
<tr>
<td></td>
<td>Flagler</td>
<td></td>
<td>8.80%</td>
<td>9.08%</td>
<td>8.53%</td>
</tr>
<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>10.17%</td>
<td>11.34%</td>
<td>8.89%</td>
</tr>
<tr>
<td></td>
<td>Florida</td>
<td></td>
<td>10.46%</td>
<td>10.79%</td>
<td>10.10%</td>
</tr>
</tbody>
</table>
## Population 25+ by Educational Attainment

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Less than 9th Grade</th>
<th>Some High School, No Diploma</th>
<th>High School Grad</th>
<th>Some College, No Degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>878 (4.47%)</td>
<td>2,279 (11.60%)</td>
<td>6,857 (34.89%)</td>
<td>4,840 (24.63%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,060 (5.95%)</td>
<td>2,512 (14.10%)</td>
<td>6,911 (38.80%)</td>
<td>4,063 (22.81%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>330 (2.30%)</td>
<td>829 (5.77%)</td>
<td>4,745 (33.05%)</td>
<td>3,159 (22.01%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>308 (1.89%)</td>
<td>1,224 (7.50%)</td>
<td>5,787 (35.47%)</td>
<td>4,201 (25.75%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>614 (2.63%)</td>
<td>1,527 (6.54%)</td>
<td>8,088 (34.62%)</td>
<td>5,737 (24.55%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>479 (3.00%)</td>
<td>1,351 (8.45%)</td>
<td>5,911 (36.96%)</td>
<td>4,001 (25.02%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>767 (2.36%)</td>
<td>1,983 (6.09%)</td>
<td>10,352 (31.82%)</td>
<td>8,758 (26.92%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>940 (2.93%)</td>
<td>2,576 (8.02%)</td>
<td>10,879 (33.88%)</td>
<td>8,345 (26.61%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>926 (2.38%)</td>
<td>2,056 (5.29%)</td>
<td>11,503 (29.61%)</td>
<td>9,866 (25.40%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>157 (1.32%)</td>
<td>725 (6.10%)</td>
<td>3,368 (28.35%)</td>
<td>2,838 (23.89%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>2,028 (2.59%)</td>
<td>5,505 (7.03%)</td>
<td>25,858 (33.01%)</td>
<td>20,883 (26.66%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>12,586 (3.31%)</td>
<td>30,492 (8.02%)</td>
<td>129,521 (34.05%)</td>
<td>92,580 (24.34%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>771,559 (5.37%)</td>
<td>1,151,837 (8.02%)</td>
<td>4,260,919 (29.65%)</td>
<td>2,978,401 (20.73%)</td>
</tr>
</tbody>
</table>
## Population 25+ by Educational Attainment (continued)

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Associate Degree</th>
<th>Bachelor Degree</th>
<th>Master's Degree</th>
<th>Prof. School Degree</th>
<th>Doctorate Degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,768 (9.00%)</td>
<td>2,173 (11.06%)</td>
<td>489 (2.49%)</td>
<td>293 (1.49%)</td>
<td>77 (0.39%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>934 (5.24%)</td>
<td>1,549 (8.70%)</td>
<td>616 (3.46%)</td>
<td>134 (0.75%)</td>
<td>31 (0.17%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,616 (11.26%)</td>
<td>2,243 (15.63%)</td>
<td>1,052 (7.33%)</td>
<td>258 (1.80%)</td>
<td>123 (0.86%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,840 (11.28%)</td>
<td>1,985 (12.17%)</td>
<td>621 (3.81%)</td>
<td>281 (1.72%)</td>
<td>68 (0.42%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,943 (8.32%)</td>
<td>3,728 (15.96%)</td>
<td>1,317 (5.64%)</td>
<td>244 (1.04%)</td>
<td>167 (0.71%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>1,387 (8.67%)</td>
<td>1,995 (12.47%)</td>
<td>601 (3.76%)</td>
<td>203 (1.27%)</td>
<td>65 (0.41%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>2,908 (8.94%)</td>
<td>5,273 (16.21%)</td>
<td>1,758 (5.40%)</td>
<td>454 (1.40%)</td>
<td>282 (0.87%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>2,919 (9.09%)</td>
<td>4,307 (13.41%)</td>
<td>1,652 (5.14%)</td>
<td>183 (0.57%)</td>
<td>111 (0.35%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>3,556 (9.15%)</td>
<td>6,478 (16.68%)</td>
<td>2,867 (7.38%)</td>
<td>1,299 (3.34%)</td>
<td>292 (0.75%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,141 (9.60%)</td>
<td>2,045 (17.21%)</td>
<td>982 (8.27%)</td>
<td>456 (3.84%)</td>
<td>168 (1.41%)</td>
</tr>
<tr>
<td>Flagler</td>
<td></td>
<td></td>
<td>7,060 (9.01%)</td>
<td>11,399 (14.55%)</td>
<td>4,277 (5.46%)</td>
<td>776 (0.99%)</td>
<td>551 (0.70%)</td>
</tr>
<tr>
<td>Volusia</td>
<td></td>
<td></td>
<td>35,234 (9.26%)</td>
<td>51,151 (13.45%)</td>
<td>19,799 (5.20%)</td>
<td>5,876 (1.54%)</td>
<td>3,146 (0.83%)</td>
</tr>
<tr>
<td>Florida</td>
<td></td>
<td></td>
<td>1,339,159 (9.32%)</td>
<td>2,489,744 (17.33%)</td>
<td>936,816 (6.52%)</td>
<td>285,226 (1.98%)</td>
<td>155,473 (1.08%)</td>
</tr>
</tbody>
</table>
## Means of Transportation to Work

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Worked at Home</th>
<th>Carooled</th>
<th>Drove Alone</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>326 (2.92%)</td>
<td>1,450 (13.00%)</td>
<td>7,808 (70.01%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>266 (3.00%)</td>
<td>808 (9.12%)</td>
<td>6,664 (75.20%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>549 (8.11%)</td>
<td>292 (4.32%)</td>
<td>5,235 (77.37%)</td>
</tr>
<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>384 (4.50%)</td>
<td>688 (8.07%)</td>
<td>7,072 (82.94%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>669 (5.36%)</td>
<td>917 (7.35%)</td>
<td>10,454 (83.77%)</td>
</tr>
<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>402 (4.55%)</td>
<td>609 (6.90%)</td>
<td>7,383 (83.64%)</td>
</tr>
<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>1,093 (7.99%)</td>
<td>1,198 (8.76%)</td>
<td>11,010 (80.48%)</td>
</tr>
<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>634 (3.76%)</td>
<td>1,719 (10.18%)</td>
<td>14,118 (83.12%)</td>
</tr>
<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>1,284 (6.74%)</td>
<td>1,492 (7.84%)</td>
<td>15,425 (81.01%)</td>
</tr>
<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>255 (4.87%)</td>
<td>445 (8.50%)</td>
<td>4,314 (82.41%)</td>
</tr>
<tr>
<td></td>
<td>Flagler</td>
<td></td>
<td>2,147 (5.84%)</td>
<td>3,391 (9.23%)</td>
<td>30,166 (82.12%)</td>
</tr>
<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>11,178 (5.50%)</td>
<td>17,433 (8.58%)</td>
<td>164,378 (80.92%)</td>
</tr>
<tr>
<td></td>
<td>Florida</td>
<td></td>
<td>433,945 (4.99%)</td>
<td>831,663 (9.56%)</td>
<td>6,924,328 (79.57%)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
<th>County</th>
<th>Walked</th>
<th>Bicycle</th>
<th>Public Transport</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>32114</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>693 (6.21%)</td>
<td>275 (2.47%)</td>
<td>375 (3.36%)</td>
<td>225 (2.02%)</td>
</tr>
<tr>
<td>32117</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>154 (1.74%)</td>
<td>181 (2.04%)</td>
<td>159 (1.79%)</td>
<td>630 (7.11%)</td>
</tr>
<tr>
<td>32118</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>387 (5.72%)</td>
<td>68 (1.01%)</td>
<td>115 (1.70%)</td>
<td>120 (1.77%)</td>
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<tr>
<td>32119</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>96 (1.13%)</td>
<td>45 (0.53%)</td>
<td>51 (0.60%)</td>
<td>191 (2.24%)</td>
</tr>
<tr>
<td>32127</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>107 (0.86%)</td>
<td>26 (0.21%)</td>
<td>98 (0.79%)</td>
<td>209 (1.67%)</td>
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<tr>
<td>32129</td>
<td>Daytona Beach</td>
<td>Volusia</td>
<td>70 (0.79%)</td>
<td>3 (0.03%)</td>
<td>56 (0.63%)</td>
<td>304 (3.44%)</td>
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<tr>
<td>32137</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>79 (0.58%)</td>
<td>166 (1.21%)</td>
<td>55 (0.40%)</td>
<td>79 (0.58%)</td>
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<tr>
<td>32164</td>
<td>Palm Coast</td>
<td>Flagler</td>
<td>99 (0.59%)</td>
<td>93 (0.55%)</td>
<td>6 (0.04%)</td>
<td>210 (1.24%)</td>
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<tr>
<td>32174</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>258 (1.36%)</td>
<td>37 (0.19%)</td>
<td>43 (0.23%)</td>
<td>501 (2.63%)</td>
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<tr>
<td>32176</td>
<td>Ormond Beach</td>
<td>Volusia</td>
<td>37 (0.71%)</td>
<td>14 (0.27%)</td>
<td>43 (0.82%)</td>
<td>127 (2.43%)</td>
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<tr>
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<td>Flagler</td>
<td></td>
<td>276 (0.75%)</td>
<td>303 (0.82%)</td>
<td>71 (0.19%)</td>
<td>381 (1.04%)</td>
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<tr>
<td></td>
<td>Volusia</td>
<td></td>
<td>2,745 (1.35%)</td>
<td>1,073 (0.53%)</td>
<td>1,282 (0.63%)</td>
<td>5,048 (2.49%)</td>
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<td></td>
<td>Florida</td>
<td></td>
<td>133,079 (1.53%)</td>
<td>59,323 (0.68%)</td>
<td>184,212 (2.12%)</td>
<td>135,277 (1.55%)</td>
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</table>
Health Issue Maps for Volusia County

Map 1 Congestive Heart Failure Age-adjusted Hospitalization Rate 2014

Age-adjusted Heart Failure Hospitalization Rate

- 0.0 - 12.6
- 12.7 - 34.1
- 34.2 - 45.9
- 46.0 - 94.2
- 94.3 - 130.0

Goal: lower rate

Source: Agency for Health Care Administration
Note: Rate per 100,000
Map 2 Coronary Heart Disease Age-adjusted Hospitalization Rate 2014

Source: Agency for Health Care Administration

Note: Rate per 100,000
Map 3 Coronary Heart Disease Age-adjusted Death Rate

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Rate per 100,000

Goal: lower rate
Map 4 Stroke Age-adjusted Hospitalization Rate 2014

Source: Agency for Health Care Administration
Note: Rate per 100,000
Map 5 Stroke Age-adjusted Death Rate

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Rate per 100,000
Map 6 Diabetes Age-adjusted Death Rates

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Rate per 100,000
Map 7 Diabetes Age-adjusted Hospitalizations Rate 2014

Source: Agency for Health Care Administration
Note: Rate per 100,000

Age-Adjusted Diabetes Hospitalization Rate

- 0.0 - 880.6
- 880.7 - 1706.0
- 1706.1 - 2193.7
- 2193.8 - 2836.9
- 2837.0 - 3692.9

Goal: lower rate
Map 8 Low Birth Weight (Live Births Under 2500 Grams) 2014

Low Birth Weight
Percent of Total Births

- 0.0 - 1.9
- 2.0 - 5.4
- 5.5 - 8.4
- 8.5 - 10.3
- 10.4 - 12.9

Goal: lower rate

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Percent of Total Births
Map 9 Prenatal Care Began in First Trimester

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Percent of Births with Known PNC Status

Prenatal Care Began In First Trimester, Percent of Births with Known PNC Status

- 7.1 - 11.3
- 11.4 - 23.8
- 23.9 - 31.4
- 31.5 - 43.2
- 43.3 - 100.0

Goal: higher rate

Source: Florida Department of Health, Bureau of Vital Statistics
Note: Percent of Births with Known PNC Status
Map 10 Percent of Families Below Poverty Level 2014

Percent of Families Below Poverty

- 4.8 - 6.8
- 6.9 - 10.1
- 10.2 - 15.3
- 15.4 - 21.2
- 21.3 - 28.5

Goal: lower rate

Source: US Census Bureau, American Community Survey 2014 5-Year Estimates
Map 11 Percent of Population Under Age 18 Below Poverty Level 2014

Source: US Census Bureau, American Community Survey 2014 5-Year Estimates
5. Community Health Needs Assessment Leadership Team

The Leadership Team of the Volusia County Community Health Needs Assessment Partnership was formed to conduct a comprehensive assessment of the community. The Leadership Team included representation from the community, public health, and low-income, minority and other underserved populations. The Team met three times during 2015-2016.

Volusia County CHNA Leadership Team

<table>
<thead>
<tr>
<th>#</th>
<th>Name/Title</th>
<th>Entity/Agency Represented</th>
<th>Expertise</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Patricia Boswell, Administrator</td>
<td>Florida Department of Health – Volusia County</td>
<td>Public Health</td>
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<tr>
<td>2</td>
<td>Loreen Husband, Community Health</td>
<td>Florida Department of Health – Volusia County</td>
<td>Public Health</td>
</tr>
<tr>
<td>3</td>
<td>Thomas Bryant III, Office of Informatics and Assessment</td>
<td>Florida Department of Health – Volusia County</td>
<td>Public Health</td>
</tr>
<tr>
<td>4</td>
<td>Ron Rondeau, Interim Director</td>
<td>Florida Department of Health – Volusia County</td>
<td>Public Health</td>
</tr>
<tr>
<td>5</td>
<td>Dona DeMarsh Butler, Director of Community Assistance Volusia County</td>
<td>Florida Department of Health – Volusia County</td>
<td>County Government</td>
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<td>6</td>
<td>Tim Cook, Former CEO – DeLand</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<td>7</td>
<td>Robert Fulbright, Regional CEO</td>
<td>Florida Hospital Volusia/Flagler</td>
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<tr>
<td>8</td>
<td>Craig Bair, Marketing Leader - New Smyrna</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<tr>
<td>9</td>
<td>Beverly Ivey, Assistant VP Integrated Marketing</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<td>10</td>
<td>Lorenzo Brown, CEO – DeLand</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<tr>
<td>11</td>
<td>Deborah McNabb, Community Benefit Manager - Fish Memorial</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<tr>
<td>12</td>
<td>Jeff Davidson, Finance Leader - New Smyrna</td>
<td>Florida Hospital Volusia/Flagler</td>
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<td>13</td>
<td>Ed Noseworthy, CEO Memorial Medical Center</td>
<td>Florida Hospital Volusia/Flagler</td>
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<td>Robert Denninger, CEO - Fish Memorial</td>
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<tr>
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<td>Jill Piazza, VP of Care Integration</td>
<td>Florida Hospital Volusia/Flagler</td>
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<td>Nancy Evolga, Executive Director Human Resources - New Smyrna</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<tr>
<td>17</td>
<td>Daryl Tol, Former CEO Memorial Medical Center (now President and CEO Orlando market)</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<td>18</td>
<td>Shannon Finley, Community Benefit Manager - Memorial Medical Center</td>
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<td>Hospital</td>
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<td>19</td>
<td>Windy Weisheimer, Quality Leader - New Smyrna</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<td>Christina Fitzsimons, Community Benefit Manager – DeLand</td>
<td>Florida Hospital Volusia/Flagler</td>
<td>Hospital</td>
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<td>21</td>
<td>Bill Griffin, Director, Research and Planning</td>
<td>Halifax Health</td>
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<td>Bob Williams, VP of Population Health and Business Development</td>
<td>Halifax Health</td>
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<td>23</td>
<td>Sharon Warriner, Grant Writer, Business Development</td>
<td>Halifax Health</td>
<td>Hospital</td>
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<tr>
<td>24</td>
<td>Julie Barrow, Executive Director</td>
<td>One Voice for Volusia</td>
<td>Assessment and Planning</td>
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<tr>
<td>#</td>
<td>Name/Title</td>
<td>Entity/Agency Represented</td>
<td>Expertise</td>
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<tr>
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<tr>
<td>25</td>
<td>Lynn Kennedy, Project Director</td>
<td>One Voice for Volusia</td>
<td>Assessment and Planning</td>
</tr>
<tr>
<td>26</td>
<td>Carrie Baird, Consultant - Baird Solutions</td>
<td>One Voice for Volusia</td>
<td>Assessment and Planning</td>
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<tr>
<td>27</td>
<td>Laurie Asbury, CEO</td>
<td>Family Health Source Medical Centers</td>
<td>FQHC</td>
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<td>28</td>
<td>Dennis Burns, President-CEO</td>
<td>United Way of Volusia/Flagler</td>
<td>Local funder</td>
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<td>29</td>
<td>Christine Cauffield, Vice President of Substance Abuse and Mental Health</td>
<td>Lutheran Services Florida Health Systems</td>
<td>Behavioral Health</td>
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<td>30</td>
<td>Laurie Chesley, CFO of Substance Abuse and Mental Health</td>
<td>Lutheran Services Florida Health Systems</td>
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<td>31</td>
<td>Ivan Cosimi, CEO</td>
<td>Stewart-Marchman-Act Behavioral Healthcare</td>
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<td>Rhonda Harvey, COO</td>
<td>Stewart-Marchman-Act Behavioral Healthcare</td>
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<td>33</td>
<td>Debbie Fisher, Coordinator of Health Services</td>
<td>Volusia County Schools</td>
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<td>34</td>
<td>William Gilmer, Jesus Clinic Founder/Physician</td>
<td>Jesus Clinic</td>
<td>Free Clinic</td>
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<td>35</td>
<td>Laura Gunn, Associate Professor and Chair of Integrative Health Science</td>
<td>Stetson University</td>
<td>Higher Education</td>
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<td>36</td>
<td>Sarah Gurtis, CEO</td>
<td>Council on Aging</td>
<td>Senior Services</td>
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<td>Bev Johnson, Executive Vice President of Health Strategy</td>
<td>Volusia-Flagler Family YMCA</td>
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<td>38</td>
<td>Robin King, President/CEO</td>
<td>CareerSource Flagler/Volusia</td>
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<td>D.J. Lebo, Executive Director</td>
<td>Early Learning of Flagler/Volusia</td>
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<td>Rosha Loach, One Voice for Volusia MPH Intern</td>
<td>Healthy Start Coalition of Flagler and Volusia</td>
<td>Maternal and Child Health</td>
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<td>Dixie Morgese, Executive Director of Healthy Start</td>
<td>Healthy Start Coalition of Flagler and Volusia</td>
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<td>Kevin Murphy, Operations Consultant</td>
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<td>Ray Salazar, President</td>
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<td>Lynn Sinnott, President</td>
<td>Easter Seals</td>
<td>Disabilities</td>
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<td>45</td>
<td>Deanna Wathington, Executive Dean/Professor, College of Health Sciences</td>
<td>Bethune-Cookman University</td>
<td>Higher Education</td>
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</tbody>
</table>

6. Public Health

The Florida Department of Health-Volusia was one of the 7 key partners in the 2015-16 Volusia County CHNA Partnership. They were represented by:

- Patricia Boswell, Administrator
- Loreen Husband, Community Health
- Thomas Bryant III, Office of Informatics and Assessment
- Ron Rondeau, Interim Director
- Dona DeMarsh Butler, Director of Community Assistance Volusia County

Patricia Boswell has served as the assistant county health department director in Pinellas County and prior to that she was director of clinical services and community health promotion in Pinellas County for 10 years.
A fifteen-year veteran of the Department, Patricia began her career with Florida Health in 2001 as the program manager for the Breast and Cervical Cancer Screening Program in Pinellas County. In 2004, she became director of the Office of Chronic Disease Prevention for the Florida Department of Health in Pinellas County. Prior to her arrival at the Department, Patricia was the Executive Director for Sullivan County Victim Services in Pennsylvania from 1995 to 2000, Assistant Director of Capital Planning for Hershey Medical Center in Pennsylvania from 1993 to 1995, and a Legislative Analyst for the Suffolk County Office of Legislative Budget in New York from 1986 to 1993. Patricia started her career in public health more than 31 years ago at the Suffolk County Health Department.

Patricia holds a Master of Science in Urban and Policy Sciences from the State University of New York at Stony Brook and a Master of Public Health from the University of South Florida. She is also a graduate of the National Public Health Leadership Institute and a graduate of the Public Health Leadership Institute of Florida.

**Thomas Bryant III** is the director of the Office of Informatics and Assessment (OIA). He came to Volusia County in 2013 with the charge to inform the Volusia County community of their health status, provide health data to facilitate healthy lifestyle choices and utilize data to assist health department programs to improve upon their processes and services.

Mr. Bryant started his public health career in 2001 at the Duval County Health Department where he co-founded the Institute for Public Health Informatics and Research. In 2008, the Institute received the National Maternal and Child Health Effective Practice Award for their community health status reports.

Mr. Bryant has directed research and evaluation programs at the Volusia and Duval County Health Departments, Northeast Florida Regional Planning Council, NYC Department of Probation and NYC Commission on Human Rights. He has taught graduate and undergraduate courses at Columbia University, New York University and Tusculum College. Mr. Bryant has extensive training and experience in qualitative and quantitative analyses. He is trained in Perinatal Periods of Risk analyses and MCH Epidemiology. He is proficient in statistical, database and GIS mapping software.

Mr. Bryant has co-authored manuscripts published in the Journal of Public Health Management & Practice, Maternal and Child Health, Medical Care, Pediatrics, Clinical Pediatrics and Public Health Reports. He has presented at national and state conferences including the American Public Health Association, Centers for Disease Control and Prevention, Society for Applied Anthropology, Florida Statewide Epidemiology Seminar, Florida Public Health Association and the Florida Medicaid Policy and Research Conference. Mr. Bryant received his Master’s in Social Work from Florida State University. He continued his education in social research in the doctoral program at the Columbia University School of Social Work.

### 7. Primary & Secondary Data Sources

Primary, Secondary and Hospital Utilization date were used in the 2016-16 Community Health Needs Assessment

**Primary Data**

- Volusia County CHNA Leadership Team engagement
- **Community Health Survey.** The 2015-2016 Community Health Survey in Volusia and Flagler Counties relied primarily on an Internet-based survey—which was collected using Survey Monkey—to reach as many respondents as. The online survey was available in English and Spanish via
www.communityhealthsurvey.com. There were 2,150 Internet surveys collected. Paper surveys, also available in Spanish and English, were utilized to reach individuals without convenient access to the Internet and were manually entered. 530 paper surveys were manually entered. See Appendix A. for the Community Health Survey Results for Volusia County and Florida Hospital Memorial Medical Center’s PSA.

c. Hospital Utilization Data (Top 10 Inpatient and Emergency Department diagnoses by payer)

**Secondary Data**
A comprehensive CHNA document was prepared for the Volusia County CHNA Leadership Team that included secondary data from the following sources.

**A.L.I.C.E. Report United Way of Volusia-Flagler Counties**
http://www.unitedway-vfc.org

**Centers for Disease Control (CDC)**
http://www.cdc.gov/

**Florida Agency for Health Care Administration**
www.ahca.myflorida.com

**Florida Department of Children and Families**
  - Florida Safe Families Network Data Mart/Data Registry
  - Florida Youth Substance Abuse Survey
  - http://myflfamilies.com/service-programs/substance-abuse/fysas

**Florida Department of Education**
www.fldoe.org
  - Education Information and Accountability Services
  - Office of Early Learning
  - Office of Safe Schools

**Florida Department of Health**
www.doh.state.fl.us, www.floridacharts.com
  - Bureau of Epidemiology
  - Bureau of HIV/AIDS
  - Bureau of Immunization
  - Bureau of STD Prevention and Control
  - Bureau of TB & Refugee Health
  - Bureau of Vital Statistics
  - Florida Behavioral Risk Factor Surveillance System
  - Florida Department of Health Physician Workforce Surveys
  - Florida Youth Tobacco Survey
  - Office of Injury Prevention
  - WIC and Nutritional Services

**Florida Department of Highway Safety and Motor Vehicles**
www.flhsmv.gov
8. Community Collaboration

In 2015-16, to reflect best practices and maximize community impact, leaders from Florida Hospital Memorial Medical Center, Florida Hospital Deland, Florida Hospital Fish Memorial, Bert Fish Medical Center (now Florida Hospital New Smyrna), Florida Department of Health-Volusia, Halifax Health and One Voice for Volusia were convened to explore a collaborative process to develop a shared Community Health Needs Assessment & Community Health Improvement Plan (CHIP) for Volusia. Florida Hospital Memorial Medical Center was part of that process, and may target specific needs based on the hospital’s service area and capacity.

These pillar organizations unanimously agreed to work together for the greater good and they formed the Volusia County Community Health Needs Assessment (CHNA) Partnership through committing their time, talent and resources to support the CHNA process outlined below which was facilitated by One Voice for Volusia.

The Volusia County CHNA Partnership entities held a common vision to improve the population health and wellbeing in Volusia County. They committed to a 9-month long process of convening to review and examine county-level and sub-county-level secondary data along with supporting the collection and review of primary data in order to establish high-level and priority health issues. They agreed to invest in the creation of this shared community health needs assessment document that contains the examined and prioritized health issues along with the data indicators and identified community assets. This shared document will then serve as a common resource for both the investing partner organizations and the many community stakeholders that will support the creation of community health improvement plans based on these findings.
Volusia County CHNA/CHIP Partnership:

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<table>
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<tbody>
<tr>
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<td>Florida Hospital Fish Memorial</td>
<td>Project Funder</td>
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<tr>
<td>Bert Fish Medical Center (now Florida Hospital New Smyrna)</td>
<td>Project Funder</td>
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<tr>
<td>Florida Department of Health-Volusia</td>
<td>In-kind Resources Committed</td>
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<tr>
<td>One Voice for Volusia</td>
<td>In-kind Resources Committed</td>
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<td>Halifax Health</td>
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</table>

See also the Leadership Team roster in section 5.

9. Asset Inventory

An inventory of community assets (and gaps) was developed through a two-step process.

1. A web-based survey was conducted to inventory existing assets and gaps. The survey was promoted among Volusia stakeholders through the Volusia County CHNA Leadership Team, the One Voice for Volusia network and through the Community Connector (an e-communication system in Volusia/Flagler with over 2,700 subscribers).

2. A Community Meeting was hosted by the One Voice for Volusia Coalition on April 13, 2016. The meeting was again promoted to the One Voice for Volusia network. The meeting was attended by 120 individuals representing many different community organizations. The meeting agenda included an opportunity for participants to provide input on current assets and suggested strategies to address the initial priorities through facilitated large and small group discussions.

Appendix B includes the full Asset Inventory.

10. Data Summary & Priority Selection

The Volusia CHNA Leadership Team met on March 15, 2016, to discuss twelve health issues detailed in a 140-page document sent to each member prior to the meeting. The document included a summary of the Forces of Change exercise, Local Public Health System Assessment, 2015-2016 Community Health Survey and the latest indicator data related to each health issue. Members were asked to consider each health issue through the lens of three prioritization criteria:

1. **Impact:** How much does the issue affect other issues? What is the cost of NOT addressing it?
2. **Trend & Magnitude of Difference:** Has the trend improved or worsened in the last five years? How much worse is the problem in Volusia compared to Florida?
3. **Feasibility:** Are there successful strategies to address this problem? Is there a positive cost-benefit to addressing the problem?

Utilizing a multi-voting technique, the original 12 health issues were reduced to 5 initial priority health issues listed below. In addition to the five selected issues, the Leadership Team discussed the impact of
poverty on all health and wellness issues and the importance of developing strategies that either address poverty directly or appropriately addresses the health disparities created by poverty.

The validation process included a Community Input Survey and a Community Meeting hosted by One Voice for Volusia. 120 individuals participated in the community meeting. There was 80% or higher agreement with the Initial Priority Health Issues among the survey respondents and 100% agreement at the Community Meeting.

11. Key Issues to be Addressed

The Volusia CHNA Partners reconvened on June 24, 2016 for a final review of the five initial health priorities. The group consensus was to keep all five health priorities as focus areas for the Community Health Improvement Plan.

1. Adult Behavioral Health
2. Youth Mental Health and Behavioral Health
3. Chronic Disease: Cardiovascular and Diabetes
4. Barriers to Accessing Health Care Services
5. Health Eating and Physical Activity

12. Issues that will Not Be Addressed

Florida Hospital Memorial Medical Center will include strategies that address a component of each of the five priority issues in their Community Health Plan and will work in partnership with many other organizations that are leading strategies included in the countywide Community Health Plan.

13. Next Steps

Florida Hospital Memorial Medical Center will continue work on the development of their internal Community Health Plan and on the countywide Community Health Improvement Plan in collaboration with the original Partners and other community organizations.

14. Written Comments

No comments were received from the public regarding the 2013 Needs Assessment or Community Health Plan.

15. Review of the Strategies Undertaken in the 2013 Community Health Plan

The Hospital conducts an annual Evaluation of the progress made on its Community Health Plan (Implementation Strategies). The Evaluation is reported to the IRS in the hospital’s Form 990. The following narrative is a copy of the 2015 Community Health Plan Evaluation as noted in Form 990, Schedule H, Part V, Section B, Line 11.
The Hospitals' 2013 Community Health Needs Assessment identified health significant needs in Cardiovascular Disease, Diabetes, Promoting Health and Wellness, and Alcohol, Drug and Tobacco Use and Abuse. The Community Committee that oversaw the CHNA process believed that all of these issues fell under the larger umbrella of Health and Wellness; the program initiatives are organized in this manner.

**Priority: Health and Wellness/Cardiovascular Disease & Diabetes**

**2013 Description of the Issue:** The Florida Hospital Memorial Medical Center/Oceanside Community Health Needs Assessment showed that the age-adjusted death rate due to heart failure per 100,000 in Volusia County is more than double the State of Florida rate. In addition, the percentage of adults with diagnosed high blood cholesterol is getting worse and is higher than the state average, and more Volusia adults have had a heart attack, angina or coronary high blood cholesterol than the state percentage. The CHNA also noted that the percentage of Adults with Diabetes is higher in Volusia than in State (13.5 vs. 10.4%). As they are nationally, diabetes and heart disease rates are higher in African American populations, especially men.

**2015 Update on Heart Disease and Diabetes Efforts:** Florida Hospital Memorial Medical Center/Oceanside FHMMC tackled these chronic conditions in conjunction with the four other Florida Hospital campuses in Volusia and Flagler Counties. Interventions for heart disease and diabetes included the Change Your Life Program, the incorporation of CREATION Health classes and programming, and Community Corporate Wellness initiatives and partnerships with local civic and government agencies.

The Change Your Life membership program has 1,800 members, but touched a total of 3,900 people in events, physical challenges, education, online reporting and prizes. Change Your Life is centered on the eight core principles of CREATION Health (choice, rest, environment, activity, trust, interpersonal relationships, outlook and nutrition). CREATION Health seminars were held at hospital and community locations, including a targeted, low-income community.

Florida Hospital Memorial Medical Center's Diabetes Center supports a community outreach program that includes support groups, nutritional classes and educational seminars, as well as an annual World Diabetes Day event. Heart disease and diabetes interventions include cholesterol screenings for area residents including low-income groups, Diabetes Education and scholarships for underserved adults, wellness programs for 2,568 people (the goal was 2,000), and 31 community education programs that served 1,358 people (the goal was 15 programs and 900 participants). Programs included Understanding Heart Medications, Heart Healthy Cooking Demo and Nutrition Seminars, Go Red Screenings (heart disease), Women's Health Fair and Go Red screenings, and Wellness on Wheels mobile van health screenings. The hospital also offers a Diabetes support group and three cardiopulmonary support groups: Stroke, Young at Heart and the Better Breathers Club. All activities met or exceeded their attendance/participation goals.

**Priority: Health and Wellness/Other**
2013 Description of the Issue: The Community Health Needs Assessment Committee agreed that strategically approaching Health and Wellness through existing Florida Hospital and community initiatives would result in a halo effect to the other key issues. The following update notes these efforts.

2015 Update: Florida Hospital Memorial Medical Center/Oceanside offered multiple programs to improve health and wellness in the community they serve. The Pink Army volunteer "army of soldiers" consisted of current breast cancer patients and survivors, mothers and fathers, sons and daughters, and family members and friends. These volunteers worked in the community to provide community education efforts around early detection of breast cancer, and raised money for mammograms for underserved women.

Hospital wellness programs included Self-defense workshops, Public Health and Safety Fairs, Baby Showers for underserved mothers, a Senior Expo, Beginner Yoga classes, Aerobics Classes, Bike Helmet fittings, and a Church Speakers' Bureau on various health topics including cardiac disease and diabetes. The hospital also participated in the National Night Out annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer, better places to live.

Additional wellness programs included participation in Let's Move Volusia's Youth Coalition (with the Volusia Health Department), other Health Department Wellness initiatives, the Worksite Wellness Council of Volusia County, and Volusia County Schools. The hospital supported health and wellness efforts sponsored by the Junior League of Daytona Beach and provided financial support for the Healthy Start Coalition of Flagler/Volusia.

Hospital-sponsored support groups included Bereavement, Bible Study, Living with Cancer, Look Good/Feel Better (for cancer patients), Breast Cancer, Lung Cancer, Child care, Big Brother/Big Sister, Mommy to Mommy group, Breastfeeding support group, Kidney Smart, and Stuttering. In addition, a number of community groups hold programs at the hospital: AARP Florida, Toastmaster, Alcoholics Anonymous, Codependents Anonymous, Debtors Anonymous and Overeaters Anonymous.

Priority: Substance Use and Abuse (Tobacco, Drugs, Alcohol, Prescription Drugs)

2013 Description of the Issue: Volusia County has a higher percentage of adult smokers than the rest of Florida (23% vs. 17%). In addition, prescription drug abuse is a growing issue, and alcohol use in women has also increased. Volusia County is in the fourth quartile among high school students for marijuana use over past 30 days.

2015 Update: Florida Hospital Memorial Medical Center does not offer substance abuse services but supported existing community efforts around substance abuse. Partner interventions included free Smoking Cessation programs through a grant to the Florida Area Health Education Centers (AHEC), partnerships with existing drug and alcohol programs such as Students Working Against Tobacco and the Volusia County school system, and a community partnership targeting substance abuse in youth. Support groups include Nicotine Anonymous and Smoking Cessation-Quit Smoking Now!

Priority: Health Care Access
**2013 Description of the Issue:** Access to health care was identified by both external and internal stakeholders as a priority. In particular, many low-income residents of zip codes 32114 and 32117 are uninsured and do not have access to primary care. Limited access to health care can lead to chronic issues previously identified including cardiovascular disease, diabetes and obesity. At the time of the 2013 Assessment, the County's 2-1-1 community resource line was sorely out-of-date - meaning that community members did not have a reliable means for understanding and accessing the community's health and wellness resources available.

**2015 Update:** The Daytona Beach Cultural Center was identified as an ideal location for screenings and health education because of its easy access to residents in (underserved) zip code 32114. The hospital also provided nearly $200,000 (at cost) funding for labs, diagnostic and treatment services for the free Jesus Clinic that serves uninsured people. For uninsured women, the hospital created a program offering free mammograms for uninsured women.

The hospital also provided funding to revamp and update health and wellness resources on the 2-1-1 community service database. The 2015 goals and achievements were threefold: 1) increase the number of health and wellness resources listed in the county's 2-1-1 database from 0 (actual was 139); 2) increase referrals by staff to health and wellness resources (actual was 1,152); and 3) increase the number of web referrals for health and wellness resources from 0 (actual was 2,360).

**Priorities Considered but Not Selected**

**Mental Health Disorders:** The hospital does not provide mental health and substance abuse services, and therefore does not have internal resources to fully support a community program. Our external, community stakeholders suggested that, by supporting the programs noted in Priority 4 (above), we could have an indirect impact on mental health and alcohol and drug abuse that there would also be an indirect effect on mental health issues in the primary service area.

**Chronic Disease: Asthma:** Florida Hospital Memorial Medical Center already offers community education and wellness resources for lung disease. It does not have specific asthma programs because others in the community do so, and our health and wellness initiative and 2-1-1 have resources for this condition.
Appendix A: Community Health Survey 2015-2016

Methodology

The 2015-2016 Community Health Survey in Volusia and Flagler Counties relied primarily on an Internet based survey (utilizing Survey Monkey) to reach as many respondents as possible within the limits of the project budget. The online survey was available in English and Spanish via www.communityhealthsurvey.com. There were 2,150 Internet surveys collected. Paper surveys, also available in Spanish and English, were utilized to reach individuals without convenient access to the Internet and were manually entered. 530 paper surveys were manually entered.

The online and paper surveys were promoted and distributed through email communication, postings on various websites, and paper surveys made available at partner’s places of business. Partners included:
- The nonprofit, governmental and business partners involved in the Community Health Needs Assessment process
- The members and partner organizations of One Voice for Volusia
- The Community Connector, an e-blast system with over 2,900 subscribers.

The 21-questions survey, based on an instrument used nationally, included questions regarding perceived quality of life and health of the community, health concerns, barriers to health care, use of health care, health care needs and demographic information.

A total of 2,680 individuals completed the Volusia/Flagler Community Health Survey (online or via paper surveys). Five individuals completed the survey online in Spanish (no Spanish paper surveys were completed). The survey respondents were asked “Where is your permanent residence?”
- 2,003 reported that they lived in Volusia county
- 584 reported that they lived in Flagler county
- 81 reported that they lived in another Florida county
- 12 reported that they lived outside of Florida
- 1,447 individuals reported that they lived in the MMC/Oceanside PSA (by zip codes)

Limitations

Convenience Sampling

A convenience sampling methodology was used for the 2015-2016 Community Health Survey. The convenience sampling process is a non-probability sampling technique that relies on the collection of data from populations within easy reach of the researcher. In this case, community agencies were asked to promote the survey with their customers, staff and other stakeholders. This method was selected for ease and budget restrictions. Convenience sampling is much different from a random sampling methodology where the survey population is randomly sampled to gain responses from every population subset.

Limitations and Cautions with Convenience Sampling

Convenience sampling can lead to the under-representation or over-representation of particular groups within the sample. This was the case with the 2015-2016 Community Health Survey for several subsets of the Volusia County population including males and individuals age 18-24. It is important to understand that convenience samples do not produce representative results because of the inherent biases. The results presented here cannot be considered representative of the entire population.
Limitations of Internet Surveys
Although paper surveys were made available, the survey process relied primarily on the Internet survey. Households without access to the Internet and Internet survey results tend to underrepresent lower-income, less educated and minority households.

Community Health Survey Respondent Demographics

<table>
<thead>
<tr>
<th>Gender</th>
<th>Volusia (n=2,003)</th>
<th>Flagler (n=584)</th>
<th>PSA (n=1,447)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Male</td>
<td>363</td>
<td>18.12</td>
<td>161</td>
</tr>
<tr>
<td>Female</td>
<td>1,544</td>
<td>77.08</td>
<td>395</td>
</tr>
<tr>
<td>No Response</td>
<td>96</td>
<td>4.79</td>
<td>28</td>
</tr>
<tr>
<td>Total</td>
<td>2,003</td>
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<td>584</td>
</tr>
</tbody>
</table>

Race Identification

<table>
<thead>
<tr>
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<th>Volusia (n=2,003)</th>
<th>Flagler (n=584)</th>
<th>PSA (n=1,447)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Black/African American</td>
<td>192</td>
<td>9.59</td>
<td>54</td>
</tr>
<tr>
<td>White/Caucasian</td>
<td>1,612</td>
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</tr>
<tr>
<td>Asian/Pacific Islander</td>
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<td>0.95</td>
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<tr>
<td>Other</td>
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</tr>
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</table>

Question: Race: Which group do you most identify with? (Check ONE selection)

Ethnic Identification

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<tbody>
<tr>
<td></td>
<td>number</td>
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<td>number</td>
</tr>
<tr>
<td>Not Hispanic/Latino</td>
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<td>62.66</td>
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<tr>
<td>Mexican</td>
<td>18</td>
<td>0.90</td>
<td>4</td>
</tr>
<tr>
<td>Puerto Rican</td>
<td>92</td>
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<tr>
<td>Cuban</td>
<td>4</td>
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<td>10</td>
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<tr>
<td>South American</td>
<td>16</td>
<td>0.80</td>
<td>15</td>
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<tr>
<td>Central American</td>
<td>66</td>
<td>3.30</td>
<td>20</td>
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<tr>
<td>Other</td>
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<td>Hispanic Subtotal</td>
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<td>66</td>
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Question: Ethnicity: Which group do you most identify with? (Check ONE selection)
<table>
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<td>number</td>
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<tr>
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<td>0.70</td>
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<tr>
<td>18-24</td>
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<td>12</td>
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<tr>
<td>25-35</td>
<td>177</td>
<td>8.84</td>
<td>55</td>
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<td>35-44</td>
<td>293</td>
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<td>110</td>
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<td>45-54</td>
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<tr>
<td>55-64</td>
<td>522</td>
<td>26.06</td>
<td>150</td>
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<tr>
<td>65+</td>
<td>422</td>
<td>21.07</td>
<td>83</td>
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<tr>
<td>No response</td>
<td>74</td>
<td>3.69</td>
<td>25</td>
</tr>
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<td>Total</td>
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<table>
<thead>
<tr>
<th>Marital Status</th>
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<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Single</td>
<td>409</td>
<td>20.42</td>
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<tr>
<td>Married</td>
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<td>51.22</td>
<td>361</td>
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<tr>
<td>Divorced</td>
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<td>15.98</td>
<td>59</td>
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<tr>
<td>Widowed</td>
<td>191</td>
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<tr>
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<td>57</td>
<td>2.85</td>
<td>19</td>
</tr>
<tr>
<td>Total</td>
<td>2,003</td>
<td>100.00</td>
<td>584</td>
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<table>
<thead>
<tr>
<th>Education</th>
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<th>Flagler (n=584)</th>
<th>PSA (n=1,447)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Elementary/Middle School</td>
<td>38</td>
<td>1.90</td>
<td>11</td>
</tr>
<tr>
<td>High school diploma or GED</td>
<td>265</td>
<td>13.23</td>
<td>91</td>
</tr>
<tr>
<td>Technical/Community College</td>
<td>362</td>
<td>18.07</td>
<td>76</td>
</tr>
<tr>
<td>4-year College/Bachelor's degree</td>
<td>500</td>
<td>24.96</td>
<td>158</td>
</tr>
<tr>
<td>Graduate/Advanced degree</td>
<td>382</td>
<td>19.07</td>
<td>119</td>
</tr>
<tr>
<td>Some college</td>
<td>389</td>
<td>19.42</td>
<td>108</td>
</tr>
<tr>
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<td>67</td>
<td>3.34</td>
<td>21</td>
</tr>
<tr>
<td>Total</td>
<td>2,003</td>
<td>100.00</td>
<td>584</td>
</tr>
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*Question: Education: Please check the highest level completed: (Check ONE selection)*
## Employment Status

<table>
<thead>
<tr>
<th>Employment Status</th>
<th>Volusia (n=2,003)</th>
<th>Flagler (n=584)</th>
<th>PSA (n=1,447)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Employed full-time</td>
<td>1,221</td>
<td>60.96</td>
<td>312</td>
</tr>
<tr>
<td>Employed part-time</td>
<td>160</td>
<td>7.99</td>
<td>44</td>
</tr>
<tr>
<td>Unemployed</td>
<td>42</td>
<td>2.10</td>
<td>42</td>
</tr>
<tr>
<td>Self-Employed</td>
<td>50</td>
<td>2.50</td>
<td>19</td>
</tr>
<tr>
<td>Not seeking work</td>
<td>8</td>
<td>0.40</td>
<td>8</td>
</tr>
<tr>
<td>Retired</td>
<td>354</td>
<td>17.67</td>
<td>101</td>
</tr>
<tr>
<td>Home maker</td>
<td>44</td>
<td>2.20</td>
<td>11</td>
</tr>
<tr>
<td>Student</td>
<td>25</td>
<td>1.25</td>
<td>12</td>
</tr>
<tr>
<td>Other</td>
<td>56</td>
<td>2.80</td>
<td>16</td>
</tr>
<tr>
<td>No Response</td>
<td>43</td>
<td>2.15</td>
<td>19</td>
</tr>
<tr>
<td>Total</td>
<td>2,003</td>
<td>100.00</td>
<td>584</td>
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</table>

## Household Income

<table>
<thead>
<tr>
<th>Household Income</th>
<th>Volusia (n=2,003)</th>
<th>Flagler (n=584)</th>
<th>PSA (n=1,447)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>number</td>
<td>percent</td>
<td>number</td>
</tr>
<tr>
<td>Less than $10,000</td>
<td>166</td>
<td>8.29</td>
<td>57</td>
</tr>
<tr>
<td>$10,000 to $19,999</td>
<td>250</td>
<td>12.48</td>
<td>51</td>
</tr>
<tr>
<td>$20,000 to $29,999</td>
<td>254</td>
<td>12.68</td>
<td>69</td>
</tr>
<tr>
<td>$30,000 to $49,999</td>
<td>354</td>
<td>17.67</td>
<td>88</td>
</tr>
<tr>
<td>$50,000 to $74,999</td>
<td>372</td>
<td>18.57</td>
<td>116</td>
</tr>
<tr>
<td>$75,000 to $99,999</td>
<td>215</td>
<td>10.73</td>
<td>84</td>
</tr>
<tr>
<td>$100,000 or more</td>
<td>270</td>
<td>13.48</td>
<td>77</td>
</tr>
<tr>
<td>No Response</td>
<td>122</td>
<td>6.09</td>
<td>42</td>
</tr>
<tr>
<td>Total</td>
<td>2,003</td>
<td>100.00</td>
<td>584</td>
</tr>
</tbody>
</table>
## Overall Health

Survey Question: How do you rate your overall health?

<table>
<thead>
<tr>
<th></th>
<th>PSA</th>
<th>Volusia County</th>
<th>Flagler County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>20.46%</td>
<td>19.07%</td>
<td>21.58%</td>
</tr>
<tr>
<td>Good</td>
<td>54.53%</td>
<td>56.81%</td>
<td>58.39%</td>
</tr>
<tr>
<td>Fair</td>
<td>18.94%</td>
<td>17.57%</td>
<td>15.07%</td>
</tr>
<tr>
<td>Poor</td>
<td>3.46%</td>
<td>4.29%</td>
<td>3.25%</td>
</tr>
<tr>
<td>Don’t Know</td>
<td>1.11%</td>
<td>0.80%</td>
<td>0.86%</td>
</tr>
<tr>
<td>No Response</td>
<td>1.52%</td>
<td>1.45%</td>
<td>0.86%</td>
</tr>
</tbody>
</table>

## Things that Allow YOU to be Healthy Where You Live

Survey Question: Check up to 5 things that allow YOU to be healthy where you live

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia County</th>
<th>Flagler County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to health care</td>
<td>61.30%</td>
<td>64.97%</td>
<td>55.82%</td>
</tr>
<tr>
<td>Access to places where I can be active</td>
<td>51.07%</td>
<td>51.32%</td>
<td>50.86%</td>
</tr>
<tr>
<td>Clean and healthy environment</td>
<td>47.82%</td>
<td>46.30%</td>
<td>53.42%</td>
</tr>
<tr>
<td>Areas where it is easy and safe to walk</td>
<td>38.08%</td>
<td>39.05%</td>
<td>40.58%</td>
</tr>
<tr>
<td>Access to healthy foods</td>
<td>36.83%</td>
<td>39.10%</td>
<td>35.27%</td>
</tr>
<tr>
<td>Access to churches or other places of worship</td>
<td>36.49%</td>
<td>36.67%</td>
<td>33.05%</td>
</tr>
<tr>
<td>Low crime rates/safe neighborhoods</td>
<td>34.21%</td>
<td>32.38%</td>
<td>37.50%</td>
</tr>
<tr>
<td>Preventive health care</td>
<td>25.36%</td>
<td>30.63%</td>
<td>22.43%</td>
</tr>
<tr>
<td>Good place to grow old</td>
<td>24.60%</td>
<td>25.24%</td>
<td>29.62%</td>
</tr>
<tr>
<td>Good place to raise kids</td>
<td>21.49%</td>
<td>20.79%</td>
<td>23.97%</td>
</tr>
<tr>
<td>Good jobs, healthy economy</td>
<td>19.28%</td>
<td>18.15%</td>
<td>17.64%</td>
</tr>
<tr>
<td>Good education</td>
<td>19.00%</td>
<td>18.84%</td>
<td>18.66%</td>
</tr>
<tr>
<td>Affordable and/or available housing options</td>
<td>14.72%</td>
<td>15.19%</td>
<td>12.67%</td>
</tr>
<tr>
<td>Presence of advanced medical technology</td>
<td>13.82%</td>
<td>15.71%</td>
<td>11.99%</td>
</tr>
<tr>
<td>Access to public transportation</td>
<td>10.44%</td>
<td>9.63%</td>
<td>5.65%</td>
</tr>
<tr>
<td>Access to social and mental health services</td>
<td>10.02%</td>
<td>10.37%</td>
<td>8.39%</td>
</tr>
<tr>
<td>Absence of discrimination</td>
<td>7.67%</td>
<td>6.46%</td>
<td>9.42%</td>
</tr>
<tr>
<td>Schools focused on children’s health</td>
<td>4.56%</td>
<td>4.76%</td>
<td>6.51%</td>
</tr>
<tr>
<td>Affordable child care</td>
<td>3.04%</td>
<td>3.92%</td>
<td>2.23%</td>
</tr>
</tbody>
</table>
## Health Issues YOU are Most Concerned About

Survey Question: Check up to 5 health issues YOU are most concerned about in your county:

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homelessness</td>
<td>43.47%</td>
<td>43.60%</td>
<td>29.28%</td>
</tr>
<tr>
<td>Addiction – alcohol or drug</td>
<td>40.01%</td>
<td>42.17%</td>
<td>36.13%</td>
</tr>
<tr>
<td>Mental health problems</td>
<td>35.25%</td>
<td>37.04%</td>
<td>28.08%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>34.97%</td>
<td>30.95%</td>
<td>39.90%</td>
</tr>
<tr>
<td>Adult obesity</td>
<td>23.84%</td>
<td>25.87%</td>
<td>25.00%</td>
</tr>
<tr>
<td>Child abuse/neglect</td>
<td>23.15%</td>
<td>23.02%</td>
<td>17.47%</td>
</tr>
<tr>
<td>Cancers</td>
<td>22.05%</td>
<td>22.49%</td>
<td>23.80%</td>
</tr>
<tr>
<td>Violence (rape, assault, crime, etc.)</td>
<td>20.94%</td>
<td>22.01%</td>
<td>15.75%</td>
</tr>
<tr>
<td>Domestic violence</td>
<td>17.90%</td>
<td>17.35%</td>
<td>17.64%</td>
</tr>
<tr>
<td>High blood pressure</td>
<td>17.55%</td>
<td>16.61%</td>
<td>15.24%</td>
</tr>
<tr>
<td>Diabetes</td>
<td>16.86%</td>
<td>16.40%</td>
<td>17.81%</td>
</tr>
<tr>
<td>Heart disease &amp; stroke</td>
<td>16.86%</td>
<td>16.51%</td>
<td>15.24%</td>
</tr>
<tr>
<td>Smoking/tobacco use</td>
<td>15.89%</td>
<td>17.25%</td>
<td>18.32%</td>
</tr>
<tr>
<td>Childhood obesity</td>
<td>14.03%</td>
<td>16.24%</td>
<td>14.55%</td>
</tr>
<tr>
<td>Dental problems</td>
<td>13.82%</td>
<td>12.49%</td>
<td>14.38%</td>
</tr>
<tr>
<td>End of life care</td>
<td>13.34%</td>
<td>14.60%</td>
<td>11.30%</td>
</tr>
<tr>
<td>Motor vehicle crash injuries</td>
<td>12.58%</td>
<td>11.06%</td>
<td>19.18%</td>
</tr>
<tr>
<td>Access to healthy food/grocery stores</td>
<td>11.96%</td>
<td>12.86%</td>
<td>13.36%</td>
</tr>
<tr>
<td>Environmental health, sewers, septic tanks</td>
<td>9.47%</td>
<td>11.16%</td>
<td>10.62%</td>
</tr>
<tr>
<td>Firearms in homes</td>
<td>9.26%</td>
<td>9.58%</td>
<td>7.71%</td>
</tr>
<tr>
<td>Teenage pregnancy</td>
<td>8.50%</td>
<td>7.94%</td>
<td>11.47%</td>
</tr>
<tr>
<td>Sexually transmitted diseases</td>
<td>8.43%</td>
<td>8.15%</td>
<td>6.34%</td>
</tr>
<tr>
<td>Cholesterol</td>
<td>8.22%</td>
<td>9.31%</td>
<td>7.53%</td>
</tr>
<tr>
<td>Respiratory/lung disease</td>
<td>7.74%</td>
<td>8.10%</td>
<td>7.36%</td>
</tr>
<tr>
<td>Asthma</td>
<td>7.39%</td>
<td>7.94%</td>
<td>7.02%</td>
</tr>
<tr>
<td>Lack of family/religous support systems</td>
<td>6.36%</td>
<td>6.88%</td>
<td>4.28%</td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>6.01%</td>
<td>5.71%</td>
<td>5.48%</td>
</tr>
<tr>
<td>Seatbelt use</td>
<td>4.01%</td>
<td>3.70%</td>
<td>3.94%</td>
</tr>
<tr>
<td>Infant mortality/infant death</td>
<td>2.35%</td>
<td>2.54%</td>
<td>1.71%</td>
</tr>
</tbody>
</table>
## How Safe Do You Feel?
Survey Question: How safe do you feel where you live?

<table>
<thead>
<tr>
<th></th>
<th>PSA</th>
<th>Volusia County</th>
<th>Flagler County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very safe</td>
<td>46.23%</td>
<td>45.68%</td>
<td>47.60%</td>
</tr>
<tr>
<td>Somewhat safe</td>
<td>40.36%</td>
<td>41.29%</td>
<td>39.55%</td>
</tr>
<tr>
<td>Neither safe nor unsafe</td>
<td>6.36%</td>
<td>6.24%</td>
<td>5.82%</td>
</tr>
<tr>
<td>Somewhat unsafe</td>
<td>3.59%</td>
<td>3.20%</td>
<td>3.08%</td>
</tr>
<tr>
<td>Very unsafe</td>
<td>1.11%</td>
<td>1.00%</td>
<td>1.20%</td>
</tr>
<tr>
<td>No Response</td>
<td>2.35%</td>
<td>2.60%</td>
<td>2.74%</td>
</tr>
</tbody>
</table>

## Unhealthy Behaviors YOU are Most Concerned About
Survey Question: Check up to 5 unhealthy behaviors YOU are most concerned about in your county

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia County</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug abuse</td>
<td>55.77%</td>
<td>56.88%</td>
<td>51.88%</td>
</tr>
<tr>
<td>Alcohol abuse</td>
<td>45.89%</td>
<td>45.34%</td>
<td>44.35%</td>
</tr>
<tr>
<td>Mental health problems/stress</td>
<td>43.47%</td>
<td>48.36%</td>
<td>36.13%</td>
</tr>
<tr>
<td>Poor nutrition/ Poor eating habits</td>
<td>36.35%</td>
<td>36.19%</td>
<td>32.88%</td>
</tr>
<tr>
<td>Being overweight/obese</td>
<td>35.45%</td>
<td>38.41%</td>
<td>33.39%</td>
</tr>
<tr>
<td>Unlicensed and/or unsafe drivers</td>
<td>32.20%</td>
<td>29.42%</td>
<td>35.45%</td>
</tr>
<tr>
<td>Lack of exercise</td>
<td>32.14%</td>
<td>33.07%</td>
<td>30.82%</td>
</tr>
<tr>
<td>Overuse of emergency rooms</td>
<td>28.68%</td>
<td>32.86%</td>
<td>24.49%</td>
</tr>
<tr>
<td>Tobacco use</td>
<td>22.67%</td>
<td>22.70%</td>
<td>24.32%</td>
</tr>
<tr>
<td>Dropping out of school</td>
<td>20.87%</td>
<td>22.12%</td>
<td>22.09%</td>
</tr>
<tr>
<td>Teen sexual activity</td>
<td>20.11%</td>
<td>18.31%</td>
<td>22.09%</td>
</tr>
<tr>
<td>Poor dental/oral health</td>
<td>17.35%</td>
<td>17.09%</td>
<td>15.41%</td>
</tr>
<tr>
<td>Discrimination</td>
<td>15.07%</td>
<td>12.65%</td>
<td>14.90%</td>
</tr>
<tr>
<td>Not getting “shots” to prevent disease</td>
<td>13.96%</td>
<td>16.19%</td>
<td>11.64%</td>
</tr>
<tr>
<td>Unsafe sex</td>
<td>12.30%</td>
<td>11.38%</td>
<td>10.62%</td>
</tr>
<tr>
<td>Not using birth control</td>
<td>11.96%</td>
<td>12.86%</td>
<td>9.25%</td>
</tr>
</tbody>
</table>
Health Services that are Difficult to Obtain
Survey Question: What health care services are difficult to obtain in your community? (Check ALL that apply)

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental health/counseling</td>
<td>37.53%</td>
<td>39.95%</td>
<td>32.71%</td>
</tr>
<tr>
<td>Substance abuse services-drug &amp; alcohol</td>
<td>28.68%</td>
<td>31.75%</td>
<td>23.46%</td>
</tr>
<tr>
<td>Alternative therapy</td>
<td>26.54%</td>
<td>25.50%</td>
<td>28.25%</td>
</tr>
<tr>
<td>Dental/oral care</td>
<td>23.29%</td>
<td>22.28%</td>
<td>20.72%</td>
</tr>
<tr>
<td>Specialty doctor care (i.e. heart doctor)</td>
<td>18.94%</td>
<td>19.42%</td>
<td>25.34%</td>
</tr>
<tr>
<td>Prescriptions/medications/medical supplies</td>
<td>17.69%</td>
<td>16.40%</td>
<td>11.99%</td>
</tr>
<tr>
<td>Primary care (i.e. family doctor or walk-in clinic)</td>
<td>17.35%</td>
<td>17.41%</td>
<td>15.92%</td>
</tr>
<tr>
<td>Preventive care (i.e. annual checkups)</td>
<td>14.03%</td>
<td>13.28%</td>
<td>12.33%</td>
</tr>
<tr>
<td>Vision/eye care</td>
<td>10.37%</td>
<td>12.17%</td>
<td>10.62%</td>
</tr>
<tr>
<td>Family planning/birth control</td>
<td>9.40%</td>
<td>9.95%</td>
<td>9.76%</td>
</tr>
<tr>
<td>Physical therapy/rehab therapy</td>
<td>8.22%</td>
<td>8.68%</td>
<td>8.56%</td>
</tr>
<tr>
<td>Emergency room care</td>
<td>8.02%</td>
<td>7.04%</td>
<td>9.08%</td>
</tr>
<tr>
<td>Prenatal care</td>
<td>7.39%</td>
<td>7.88%</td>
<td>12.33%</td>
</tr>
<tr>
<td>X-rays/mammograms</td>
<td>6.08%</td>
<td>6.03%</td>
<td>6.51%</td>
</tr>
<tr>
<td>Lab work</td>
<td>6.01%</td>
<td>5.77%</td>
<td>6.51%</td>
</tr>
<tr>
<td>Inpatient hospital</td>
<td>4.42%</td>
<td>4.13%</td>
<td>4.97%</td>
</tr>
</tbody>
</table>

Quality of Health Services
Survey Question: How do you rate the quality of health services in your county?

<table>
<thead>
<tr>
<th></th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>10.78%</td>
<td>9.84%</td>
<td>9.76%</td>
</tr>
<tr>
<td>Good</td>
<td>46.79%</td>
<td>48.58%</td>
<td>44.01%</td>
</tr>
<tr>
<td>Fair</td>
<td>30.34%</td>
<td>30.60%</td>
<td>33.39%</td>
</tr>
<tr>
<td>Poor</td>
<td>6.98%</td>
<td>6.79%</td>
<td>7.19%</td>
</tr>
<tr>
<td>Don’t Know</td>
<td>2.63%</td>
<td>2.15%</td>
<td>3.25%</td>
</tr>
<tr>
<td>No Response</td>
<td>2.49%</td>
<td>2.05%</td>
<td>2.40%</td>
</tr>
</tbody>
</table>
### Barriers for YOU to Get or Stay Healthy

Survey Question: What do you feel are barriers for YOU getting or staying healthy in your county? (Check ALL that apply):

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>It’s hard or expensive to cook/eat healthy</td>
<td>34.97%</td>
<td>35.04%</td>
<td>32.88%</td>
</tr>
<tr>
<td>I work too much</td>
<td>28.06%</td>
<td>28.78%</td>
<td>26.03%</td>
</tr>
<tr>
<td>None, I don’t have any barriers</td>
<td>27.44%</td>
<td>30.48%</td>
<td>28.77%</td>
</tr>
<tr>
<td>I don’t exercise</td>
<td>21.91%</td>
<td>24.13%</td>
<td>16.95%</td>
</tr>
<tr>
<td>I don’t have good health insurance</td>
<td>18.73%</td>
<td>13.39%</td>
<td>21.23%</td>
</tr>
<tr>
<td>It’s hard to be healthy where I work</td>
<td>7.19%</td>
<td>6.88%</td>
<td>5.48%</td>
</tr>
<tr>
<td>I don’t have support from family/friends</td>
<td>7.12%</td>
<td>7.57%</td>
<td>5.82%</td>
</tr>
<tr>
<td>I can’t exercise outside</td>
<td>6.08%</td>
<td>6.14%</td>
<td>4.11%</td>
</tr>
<tr>
<td>I don’t like healthy food</td>
<td>5.87%</td>
<td>6.35%</td>
<td>4.62%</td>
</tr>
<tr>
<td>I can’t get to somewhere I can exercise</td>
<td>5.18%</td>
<td>6.14%</td>
<td>5.14%</td>
</tr>
<tr>
<td>I can’t get to somewhere that sells healthy food</td>
<td>4.35%</td>
<td>4.44%</td>
<td>4.28%</td>
</tr>
<tr>
<td>I don’t know how to be healthy</td>
<td>2.56%</td>
<td>2.86%</td>
<td>2.40%</td>
</tr>
</tbody>
</table>

### Barriers for YOU to get Health Care

Survey Question: What do you feel are barriers for YOU getting health care in your county? (Check ALL that apply)

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>None, I don’t have any barriers</td>
<td>32.76%</td>
<td>38.20%</td>
<td>31.34%</td>
</tr>
<tr>
<td>Can’t pay for doctor/hospital visits</td>
<td>23.84%</td>
<td>19.90%</td>
<td>23.63%</td>
</tr>
<tr>
<td>Too much worry and stress</td>
<td>21.63%</td>
<td>20.80%</td>
<td>16.95%</td>
</tr>
<tr>
<td>Lack of evening and/or weekend services</td>
<td>21.58%</td>
<td>23.66%</td>
<td>20.21%</td>
</tr>
<tr>
<td>Long waits for appointments</td>
<td>21.29%</td>
<td>22.17%</td>
<td>20.38%</td>
</tr>
<tr>
<td>Can’t find providers that accept my insurance</td>
<td>13.82%</td>
<td>13.23%</td>
<td>15.41%</td>
</tr>
<tr>
<td>I don’t have insurance</td>
<td>10.37%</td>
<td>4.87%</td>
<td>11.30%</td>
</tr>
<tr>
<td>Don’t know what types of services are available</td>
<td>9.33%</td>
<td>9.69%</td>
<td>9.93%</td>
</tr>
<tr>
<td>Lack of transportation</td>
<td>7.95%</td>
<td>6.03%</td>
<td>12.33%</td>
</tr>
<tr>
<td>Have no regular source of care</td>
<td>5.94%</td>
<td>5.34%</td>
<td>6.68%</td>
</tr>
<tr>
<td>No one to turn to for help</td>
<td>4.63%</td>
<td>4.87%</td>
<td>4.79%</td>
</tr>
<tr>
<td>Agencies and people cannot be trusted</td>
<td>4.28%</td>
<td>4.66%</td>
<td>4.11%</td>
</tr>
<tr>
<td>No one that helps me</td>
<td>3.32%</td>
<td>3.28%</td>
<td>4.28%</td>
</tr>
<tr>
<td>Racial Discrimination / Lack of respect</td>
<td>2.42%</td>
<td>2.54%</td>
<td>2.23%</td>
</tr>
<tr>
<td>I can only use the ER</td>
<td>2.21%</td>
<td>1.80%</td>
<td>2.40%</td>
</tr>
</tbody>
</table>
### Health Coverage
Survey Question: How is your health care covered? (Check ALL that apply)

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health insurance from your job/family member’s job</td>
<td>58.47%</td>
<td>60.46%</td>
<td>56.85%</td>
</tr>
<tr>
<td>Medicare</td>
<td>16.10%</td>
<td>20.03%</td>
<td>15.92%</td>
</tr>
<tr>
<td>Health insurance that you pay on your own</td>
<td>12.99%</td>
<td>12.69%</td>
<td>13.70%</td>
</tr>
<tr>
<td>I don’t have health insurance</td>
<td>11.54%</td>
<td>8.54%</td>
<td>13.01%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>5.87%</td>
<td>5.44%</td>
<td>5.14%</td>
</tr>
<tr>
<td>Pay cash</td>
<td>5.81%</td>
<td>5.09%</td>
<td>5.99%</td>
</tr>
<tr>
<td>Military coverage/VA</td>
<td>3.39%</td>
<td>3.15%</td>
<td>5.14%</td>
</tr>
</tbody>
</table>

### Where You Would Go if you were Concerned about Your Child
Survey Question: Where would you go if you were worried about your child’s mental, physical or social health? (Check ALL that apply)

<table>
<thead>
<tr>
<th>Response</th>
<th>PSA</th>
<th>Volusia</th>
<th>Flagler</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t have children/dependents</td>
<td>42.78%</td>
<td>45.71%</td>
<td>39.73%</td>
</tr>
<tr>
<td>Their doctor’s office</td>
<td>31.93%</td>
<td>32.28%</td>
<td>34.25%</td>
</tr>
<tr>
<td>School counselor</td>
<td>7.95%</td>
<td>7.20%</td>
<td>8.39%</td>
</tr>
<tr>
<td>Other family members or friends</td>
<td>6.29%</td>
<td>6.51%</td>
<td>5.82%</td>
</tr>
<tr>
<td>Local place of worship or neighborhood group</td>
<td>5.74%</td>
<td>5.56%</td>
<td>6.16%</td>
</tr>
<tr>
<td>I don’t know</td>
<td>5.60%</td>
<td>5.24%</td>
<td>7.19%</td>
</tr>
<tr>
<td>The local health department</td>
<td>4.08%</td>
<td>2.54%</td>
<td>4.97%</td>
</tr>
<tr>
<td>Hospital emergency room outside of Volusia/Flagler County</td>
<td>3.25%</td>
<td>2.91%</td>
<td>4.97%</td>
</tr>
<tr>
<td>School teacher</td>
<td>3.18%</td>
<td>2.86%</td>
<td>3.60%</td>
</tr>
<tr>
<td>Nowhere - we don’t have a place to go</td>
<td>2.83%</td>
<td>2.17%</td>
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<td>2.22%</td>
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Promotional Items for web survey

Paper Surveys available in English and Spanish
Community Survey Instrument

Creating a Healthier Volusia and Flagler: 2015 Community Survey

We need your help in better understanding Volusia’s and Flagler’s health from a resident’s perspective. Please fill out this survey to share your opinions about health and your quality of life in your community. Your survey results will be used to inform planning initiatives as they relate to health. For more information or a copy of the final report, please contact Julie Barrow at 386-947-8301. Thank you!

1. Where is your permanent residence?
   - Flagler
   - Volusia
   - Another Florida County
   - Outside of Florida

2. Zip code of where you live: ______________________

3. How do you rate your overall health? (Check ONE selection)
   - Excellent
   - Good
   - Fair
   - Poor
   - Don’t know

4. Check up to 5 things that allow YOU to be healthy where you live:
   - Access to churches or other places of worship
   - Access to health care
   - Access to places where I can be active
   - Access to public transportation
   - Affordable and/or available housing options
   - Access to social and mental health services
   - Clean and healthy environment
   - Good place to raise kids
   - Good jobs, healthy economy
   - Good education
   - Low crime rates/safe neighborhoods
   - Preventive health care
   - Affordable child care
   - Absence of discrimination
   - Presence of advanced medical technology
   - Areas where it is easy and safe to walk
   - Good place to grow old
   - Schools focused on children’s health
   - Access to healthy foods

5. Check up to 5 health issues YOU are most concerned about in your county:
   - Asthma
   - Respiratory/lung disease
   - End of life care
   - Environmental health, sewers, septic tanks
   - Heart disease & stroke
   - Seatbelt use
   - Sexually transmitted diseases
   - High blood pressure
   - Unemployment
   - Cholesterol
   - Addiction – alcohol or drug
   - Mental health problems
   - Cancers
   - Diabetes
   - Motor vehicle crash injuries
   - Firearms in homes
   - Dental problems
   - Smoking/tobacco use
   - Homelessness
   - Infant mortality/infant death
   - Child abuse/neglect
   - Teenage pregnancy
   - HIV/AIDS
   - Domestic violence
   - Adult obesity
   - Lack of family/religious support systems
   - Childhood obesity
   - Violence (rape, assault, crime, etc)
   - Access to healthy food/grocery stores
   - Other

6. How safe do you feel where you live?
   - Very safe
   - Somewhat safe
   - Neither safe nor unsafe
   - Somewhat unsafe
   - Very unsafe

7. Check up to 5 unhealthy behaviors YOU are most concerned about in your county:
   - Alcohol abuse
   - Poor nutrition/ Poor eating habits
   - Dropping out of school
   - Drug abuse
   - Teen sexual activity
   - Poor dental/oral health
   - Lack of exercise
   - Not getting “shots” to prevent disease
   - Not using birth control
   - Discrimination
   - Overuse of emergency rooms
   - Other
   - Tobacco use
   - Unlicensed and/or unsafe drivers
   - Unsafe sex
   - Being overweight/obese
   - Mental health problems/stress

8. What health care services are difficult to obtain in your community? (Check ALL that apply):
   - Alternative therapy
   - Dental/oral care
   - Emergency room care
   - Family planning/ Birth control
   - Inpatient hospital
   - X-rays/mammograms
   - Prescriptions/medications/medical supplies
   - Preventive care (i.e. annual check ups)
   - Primary care (i.e. family doctor or walk-in clinic)
   - Substance abuse services-drug & alcohol
   - Lab work
   - Mental health/counseling
   - Physical therapy/rehab therapy
   - Visiteye care
   - Prenatal care

9. How do you rate the quality of health services in your county?
   - Excellent
   - Good
   - Fair
   - Poor
   - Don’t Know

Thank you for taking the time to complete this survey!
Creating a Healthier Volusia and Flagler: 2015 Community Survey

10. What do you feel are barriers for YOU getting or staying healthy in your county? (Check ALL that apply):
   - I work too much
   - It’s hard to be healthy where I work
   - I don’t have support from family/friends
   - I don’t like healthy food
   - Other __________________________
   - I don’t have good health insurance
   - I don’t know how to be healthy
   - I don’t exercise
   - I can’t get to somewhere I can exercise
   - It’s hard or expensive to cook/beat healthy
   - None, I don’t have any barriers
   - Agencies and people can not be trusted
   - Racial Disparities/Lack of respect
   - I don’t have insurance
   - I can only use the ER
   - Other __________________________

11. What do you feel are barriers for YOU getting health care in your county? (Check ALL that apply):
   - Lack of transportation
   - Can’t find providers that accept my insurance
   - Don’t know what types of services are available
   - Too much worry and stress
   - Other __________________________
   - Have no regular source of care
   - Lack of evening and/or weekend services
   - No one that helps me
   - No one to turn to for help
   - Other __________________________
   - Long waits for appointments
   - I can’t exercise outside
   - I don’t have health insurance
   - None, I don’t have any barriers

12. How is your health care covered? (Check ALL that apply):
   - Health insurance offered from your job or a family member’s job
   - Health insurance that you pay on your own
   - Other __________________________
   - Medicare
   - Military coverage/VA
   - Medicaid
   - Pay cash

13. Where would you go if you were worried about your child’s mental, physical or social health? (Check ALL that apply):
   - I don’t have children/dependents
   - Their doctor’s office
   - No where - we don’t have a place to go
   - Other __________________________
   - Hospital emergency room outside of Volusia/Flagler County
   - The local health department
   - Hospital emergency room in Volusia/Flagler County
   - Local place of worship or neighborhood group
   - School nurse
   - School teacher
   - School counselor
   - I don’t know

14. Age:
   - less than 18
   - 18-24
   - 25-34
   - 35-44
   - 45-54
   - 55-64
   - 65+

15. Marital Status
   - Single
   - Married
   - Divorced
   - Widowed

16. Gender:
   - Male
   - Female

17. Race: Which group do you most identify with? (Check ONE selection)
   - Black/African American
   - White/Caucasian
   - Asian/Pacific Islander
   - Central American
   - Mexican
   - Puerto Rican
   - Cuban
   - South American
   - Other __________________________

18. Ethnicity: Which group do you most identify with? (Check ONE selection)
   - Not Hispanic/Latino
   - Other __________________________

19. Education: Please check the highest level completed: (Check ONE selection)
   - Elementary/Middle School
   - High school diploma or GED
   - 4 year College/Bachelor’s degree
   - Graduate/Advanced Degree
   - Technical/Community College
   - Some College

20. Employment Status: (Check ONE selection):
   - Employed Full-time
   - Employed Part-time
   - Unemployed
   - Self-employed
   - Not seeking work
   - Retired
   - Home maker
   - Student
   - Other __________________________

21. Household Income: (Check ONE selection)
   - Less than $10,000
   - $10,000 to $19,999
   - $20,000 to $29,999
   - $30,000 to $49,999
   - $50,000 to $74,999
   - $75,000 to $99,999
   - $100,000 or more
   - None, I don’t have any barriers

Thank you for taking the time to complete this survey!
Appendix B: Full Asset Inventory (Section 9)

Efforts that are successfully addressing ADULT BEHAVIORAL HEALTH in Volusia County (Include specific resources, grants, groups, programs and services, organizations, efforts to impact policies/laws, system improvement efforts, collaborative groups, other strategic plans etc.)

- Break the Cycle Outpatient Program 724 S. Beach St. Daytona Beach, Fl. 32114
- The Chiles Academy
- SMA walk-in is great resource kind of like urgent care for BH
- Stewart Marchman Act Behavioral Healthcare
  - Adult Outpatient Substance Abuse Program (AOP)
  - Physician Services Medication Outpatient Program
  - Florida Assertive Community Treatment (FACT) Program
  - Anti-Drug Initiative (ADI)
  - Forensic Comprehensive Community Support Team (FCCST)
  - Family Intervention Services (FIS)
  - Family Intensive Treatment Team (FITT)
  - Community/Court Liaison (Outreach) Services
  - SMA Treatment Team at the Volusia County Corrections Department
  - Pharmacy
  - Enrichment Program Industries for persons with dev. disabilities or co-occurring disorders
  - 24-hour Crisis Stabilization and Detox Services and Screenings
  - Reality House, Re-Entry and Work Release Programs
  - Family Education Programs, Speakers Bureau and Mental Health 1st Aid
- Treatment availability
- Substance Abuse Task Force
- Halifax Urban Ministries
- Daryl Strawberry Recovery Center
- ER’s treat those wanting to hurt themselves or someone else.
- Access to information on assistance available
- Volusia-Flagler Behavioral Consortium and Circuit 7 Behavioral Consortium
- Narcotics Anonymous has almost 100 meetings in the area http://www.na.org/MeetingSearch/
- AA Meeting Locations
- Healthy Start Coalition of Volusia and Flagler Counties
- Affordable medical mental health care to include alternative treatments beyond hospitalization
- One Voice for Volusia
- Halifax
- The Community Connector
- Faith based counseling centers and private counseling opportunities
- Volusia County Moms
- Salvation Army
- Career Resource Center
- NAMI
- LSF (Lutheran Services of Florida)
- Transition Team Meetings
What more could/should be done to successfully address ADULT BEHAVIORAL HEALTH in Volusia County?

- Open a detoxification / crisis unit.
- Enhanced screening opportunities
- Free transportation
- More options for low-cost or free therapy services.
- No help for some who accessed BH via SMA walk-in and needs meds to bridge the time it takes for the long-term meds to kick in. This person could be in mental hell for 3 or more weeks. By that time, they may want to hurt themselves.
- Collaborate efforts for the common good of the community
- Fire Service is beginning behavioral health programs around the country as they are usually the first to contact a potential patient
- More Drop-In Centers (we might have 2?)
- De-stigmatization
- Sharing of information between and among agencies
- More intensive outpatient options.
- Treat each case/individual separately as they have different needs
- Need a central receiving facility
- Increased in- and out-patient treatment facilities
- One stop centrally located satellite site serving this population
- Don’t use the” one size fits all” for this issue - there are too many factors to consider for each individual
- Crisis Stabilization Funding tied to Intensive In-Home therapy services once stabilized
- Co-occurring counseling services
- Decreased planning studies, more active intervention
- Mobile crisis teams

Efforts that are successfully addressing YOUTH MENTAL HEALTH in Volusia County
(Include specific resources, grants, groups, programs and services, organizations, efforts to impact policies/laws, system improvement efforts, collaborative groups, other strategic plans etc.)

- The Chiles Academy and MicroSociety
- SMA; CINS/FINS, BEACH House and Residential Adolescent Program and ADOP
- Behavioral Screening Tools now on Volusia County Schools’ report cards and Problem Solving Teams and The Volusia County Behavioral Initiative (VCBI)
- Life Coach Barbie Reed
- One Voice for Volusia Youth Substance Abuse Prevention Programs and NOPE Task Force
- Circuit Seven System of Care - Evelyn Lynam
- Children’s Home Society, Devereux, SMA, Halifax Behavioral, Circle of Friends, House Next Door
- Circuit Seven Early Childhood Court Team
- HBS Halifax Behavior Services
- Healthy Start Family Place and Healthy Families
- Community Partnership for Children/Community Based Care
- Pediatricians
- ADAPT Behavioral Services
- Programs offered through Domestic Abuse Council
- Cafe’ Dialogues and Healthy Start Initiatives
• E.S.P Case management
• Florida United Methodist Children’s Home
• PACE Center for Girls, Inc.
• Help Me Grow/211 screening tools and referrals
• School Health Advisory Committee (SHAC)
• Big Bear Behavioral Health, Inc., Presbyterian Counseling Center, Port Orange Counseling Center, Durden Consulting, Impower
• Grief Related: GriefShare, Begin Again, Hospice, Tears Foundation, Hospital Support Groups, etc. [link]
• Volusia Department of Juvenile Justice Council
• Prevention: Boys and Girls Clubs, Mentoring Programs, Youth Sports Leagues/Programs, PAL, After School Programs, Arts programs, Recreation Departments, Clubs, Youth Groups

What more could/should be done to successfully address YOUTH MENTAL HEALTH in Volusia County?
• Expand in- and out-patient treatment facilities
• Increase prevention
• Earlier diagnosis.
• Getting adults involved in youth programs to keep kids growing
• Increased and easy access to information for services
• A Central Receiving Facility
• Expand screening opportunities
• Coordination of services
• Availability of therapy in schools.
• Education for parents, grandparents and extended family members
• Social Norming and Stigma Reduction regarding Mental Health and increasing youth protective factors
• Campaign to rid the stigma of Mental Health diseases
• Promoting youth service organizations
• Trauma Screening by pediatricians and other first contact professionals
• Tying treatment funding for youth mental health when parent's behavioral health is compromised

Capacity Issues and Identified Gaps in services identified by the Volusia/Flagler Behavioral Consortium
• Children’s Community Action Team (Behavioral Health Consortium Priority Top Priority)
• Intensive Crises Counseling Program/Intensive In-Home Family Services (Behavioral Health Consortium Top Priority)
• Family Services Planning Team funded/redefined for our area (Behavioral Health Consortium Top Priority)
• Transitional Youth Services linked to FSPT and other services (Behavioral Health Consortium Top Priority)
• Primary Prevention Services for children funding (Behavioral Health Consortium Top Priority)
• Uniform referral process and form
• Resource Guide
• Targeted Case Management (TCM)
• Psychiatric Evaluation and services
• Psychiatric Medication Management
• Therapeutic Group Homes
• Residential Statewide Inpatient Psychiatric Beds- SIPP (regional issue)
• Respite Beds (6 added to SMA through LSF in April 2016)
• Autism Spectrum Disorders (ASD) Services
• Mobile Crisis Team
• Specialized Respite for CSEC (children who have been sexually exploited) Victims
• Transportation to PHP Program
• Promotion of Universal Awareness of Mental Health Issues/identified youth sooner though screenings

Efforts that are successfully addressing CHRONIC DISEASE-CARDIOVASCULAR DISEASES & DIABETES in Volusia County (Include specific resources, grants, groups, programs and services, organizations, efforts to impact policies/laws, system improvement efforts, collaborative groups, other strategic plans etc.)
• Midtown Eco-Village and The Kale Cafe
• Volusia County Schools Wellness Program
• Local hospitals
• YMCA Programs - Health and Wellness that includes Diabetes Prevention Program and Nutrition programs
• Local schools
• Florida Hospital - Creation Health, Smoking Cessation, Seminars, Workshops, Educational Campaigns
• Seminars and education programs offered by the hospitals and health departments
• Popularity and ease of use of fitness and health tracking “apps”
• Healthy Volusia and Partnerships with the Florida Department of Health
• Worksite Wellness
• Northeast Florida AHEC (Diabetes and Smoking Cessation)
• Mayor’s Health Challenges across Volusia

What more could/should be done to successfully address CHRONIC DISEASE-CARDIOVASCULAR DISEASES & DIABETES in Volusia County?
• Collective impact effort on exercise, healthy food options, and regular screenings
• Continuing to address the problem and educate the population
• Increase Educational Opportunities
• Lower cost insulin resources
• Access to more affordable fresh fruits and vegetables
• Through Fire Department Community Paramedicine, agencies can visit the most frequently seen diabetics to reduce their occurrence of crisis.
• FD can also evaluate food situation at home and offer information to maintain a healthy diet
• Work place policies and insurance premium fees applied for life-style choices that lead to chronic disease
• Healthy living programs to get and keep kids moving
• More diabetes education
Efforts that are successfully addressing ACCESS TO HEALTH CARE SERVICES in Volusia County (Include specific resources, grants, groups, programs and services, organizations, efforts to impact policies/laws, system improvement efforts, collaborative groups, other strategic plans etc.)

- Jesus Clinic and Volusia Volunteers in Medicine
- Two Family Care Coordinators at The Chiles Academy and Early Head Start
- Good Samaritan Clinic
- Healthy Start Family Place
- Walk in Clinics for quick care - new FH CentraCares
- Health Navigators to help with insurance coverage access
- Local Health Department
- Healthy Families
- Halifax Community Clinics
- Florida Shots
- 211live.org
- Star Center
- COA services for Seniors and multiple hospices for palliative care
- HUM and Salvation Army and Halifax Hospital and other partners providing Healthcare to the homeless
- Doctors’ offices now open on Saturdays
- Halifax Health Behavioral-Support groups open to the public
- Florida Breast and Cervical Cancer Prevention/Early Detection Program
- Halifax Oncology Center “ROC”
- Project Warm
- One Voice for Volusia (OVFV)

What more could/should be done to successfully address ACCESS TO HEALTH CARE SERVICES in Volusia County?

- Mobile services for screenings in collaboration with community centers, churches, schools, etc. in more rural parts of county
- Transportation
- Better public transportation between the west side and east side. Takes too long to go across county. Could be 2 plus hours one way. Maybe hospitals provide community benefit by funding more Votran Gold type transportation.
- The west side of the county needs more specialists and quick-care.
- Extended hours for service and weekend hours without having to go to an Urgent Care or Hospital which is more expensive
- Find providers able to alter hours to accommodate the working poor, e.g. after 8-5 hours and weekends
- Fire Department Community Paramedicine - assist patients with access to medications, understanding discharge orders, and accessing available social services
- Update 211live.org with more resources and show office hours under listing
- Satellite locations for WIC and child health care
- Doctors need to be free to practice medicine without the approval of the insurance companies.
- Study why people go to emergency departments, if it’s convenience, what is inconvenient about non-ER providers?
Efforts that are successfully addressing HEALTHY EATING & PHYSICAL ACTIVITY in Volusia County (Include specific resources, grants, groups, programs and services, organizations, efforts to impact policies/laws, system improvement efforts, collaborative groups, other strategic plans etc.)

- 5210, YMCA’s programs and Fitness Programs and Gyms in the community
- Boys and Girls clubs
- Sports leagues
- Bikes and Trails
- Midtown EcoVillage, The Kale Cafe
- The Chiles Academy and Early Head Start’s nutrition program
- Local churches
- Volusia County moms
- Girls on the run
- Alliance for Healthier Generation
- Volusia County Schools- VCS Wellness Policy
- SHAC – School Health Advisory
- Action for Healthy Kids
- Healthy Volusia
- Team Red White and Blue
- County and City Recreation Departments
- Mayor's Fitness Challenges
- Worksite Wellness - http://www.funcoastwwc.org/

What more could/should be done to successfully address HEALTHY EATING & PHYSICAL ACTIVITY in Volusia County?

- Encourage people to try new activities, perhaps through scholarships
- Encourage entrepreneurship in starting farmer's markets
- Walkability enhancements (sidewalks, etc.)
- Fitness challenges
- Offer local tax credits for coaching, teaching, participating in exercise activities
- Address food desert issues
- Coordinated after school activities
- Apply for grant opportunities to promote healthy eating & physical activity
- Set Goals for nutritional education
- Coordinate efforts and programs that exist in the community & district
- Cross county trail/bike path that is accessible
- Outreach to adults that DO NOT have children.
- Fit-bit "type" challenges on a county wide scale. May also be options for smart phones.
- Healthy diet is a direct link to various medical issues. Community Paramedicine interacts with patients with known issues in a one-on-one basis at their home
- Policy changes and incentives/fines for health living (healthy BMI should carry same weight as non-smoker
**One Voice for Volusia Coalition CHNA Vetting Attendance**  
April 13, 2016 at the Florida Department of Health in Volusia County

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<tr>
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<td>Baird, Carrie</td>
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