Community Health Needs Assessment

2016
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1. Community Health Needs Assessment

Goals

Simply put, a Community Health Needs Assessment is the ongoing process of evaluating the health needs and assets of a community. It is systematic and it is data-driven. Assessment outcomes are analyzed to understand the health status, behaviors and needs of residents in the community. Identified health needs are prioritized so that effective plans may be put in place to address the most critical health needs.

The process is perpetual. Community needs change. Well-implemented plans lead to opportunities to address other, more salient needs. One must assess needs, prioritize needs, implement a plan, assess plan effectiveness, modify the plan if indicated, and again assess the needs. Each cycle of this process, each “turn of the wheel,” allows an organization to drill down to a deeper understanding of how it can position itself to be the best community health asset possible.
2. Expected Outcomes

Community Health Needs Assessments must ultimately result in Community Benefit. It is the expectation of Adventist Health System’s Chippewa Valley Hospital that our continued systematic approach to study Community need will continue to result in benefit to the Community.

The Catholic Health Association, in *A Guide for Planning and Reporting Community Benefit* ISBN 0-87125-282-1, defines community benefit as programs or activities that provide treatment or promote health and healing as a response to identified community needs and meet at least one of the four objectives below. Accordingly, and in response to the force of our Mission and our commitment to the needs of our Community, our Community will appreciate direct and meaningful benefit from our hospitals in response to this Community Health Needs Assessment.

- Improved Access to Healthcare Services
- Enhance population health
- Advance increased general knowledge
- Reduce the burden of government to improve health
3. Executive Summary

As a part of the Adventist Health System, Chippewa Valley Hospital brings a long tradition of health care to Wisconsin. Our national network of 44 campuses in 10 states makes us part of the largest not-for-profit Protestant hospital system in the country. We take a holistic, “whole-person” approach to wellness, providing medical and spiritual support for our patients and their families.

Chippewa Valley Hospital, Inc. (CVH) in west central Wisconsin is the only hospital in Pepin County, providing essential health care to county residents – care that would otherwise require many miles and critical moments to obtain. CVH is a 25-bed Critical Access Hospital. Critical Access Hospitals (CAH) are a result of legislation enacted as part of the Balanced Budget Act (BBA) of 1997, which authorized States to establish a State Medicare Rural Hospital Flexibility Program under which certain facilities participating in Medicare were able to be defined as “Critical Access Hospitals.” CAHs have a separate payment system and obligations under the Medicare Conditions of Participation. Of the many requirements for this designation are location in a rural area, provision of 24/7 emergency care, and no more than 25 inpatient/swing beds with at least a 35-mile separation from the nearest hospital. CVH is a not-for-profit health care organization and embraces a rich tradition of providing benefit to the community, with the ultimate goal of improving community health and increasing access to care. All of the net income (margin) generated by the hospital is reinvested back into hospital programs and services as well as community programs.

Under new federal regulations that govern charitable hospital organizations, a Community Health Needs Assessment (“CHNA”) was conducted by CVH in 2016 (and in 2013) to help identify the most significant health needs of the community served. The Hospital, as the only hospital in Pepin County, worked directly and collaboratively with Pepin County leaders to assess community need.

The 2016 Chippewa Valley Hospital Community Health Needs Assessment was approved by the Hospital Board in Fall 2016. This CHNA will serve to guide the next phase of the Community Health Needs Assessment process: hospital and community development of a Community Health Plan (Implementation Strategy) to address the identified needs.

The Chippewa Valley Hospital Community
This CHNA assessed needs specific to Pepin County residents – the community served by CVH. For the purpose of this Community Health Needs Assessment, the CVH Community is defined by the zip codes that make up Pepin County: 54721, 54736, 54759 and 54769.

Methodology
Data collection, aggregation and analysis were completed with the goal of identifying the top presenting health needs in the CVH Community. Pepin County, in conjunction with CVH, created a Committee of “Community Health Improvement Process Stakeholders” (CHIPS) that represented the broad community
as well as low income, minority and underserved populations. Five representatives from CVH served on this Committee, along with public health, community members and representatives from the two primary care health clinics located on the hospital campus. CHIPS worked cooperatively to analyze the data and prioritize the issues to be addressed by those in the Community with the appropriate resources and expertise.

1. **Data Collection:** A Community Health Assessment Survey was developed and distributed to Pepin County community members. Care was taken in all data collection to promote participation by a representative sample of the community, including medically underserved, low-income and minority populations. 275 responses were received, providing valuable data on self-identified health issues and needs. In addition, secondary quantitative and qualitative data were collected and analyzed from county, state and national sources (Death Certificate Review Summary, Health Rankings report, Healthiest Wisconsin 2020, Healthy People 2020, etc.).

2. **Data Aggregation:** Key health indicators identified through both primary and secondary data were collated and categorized so that data comparisons across sources could be made.

3. **Data Analysis:** CHIPS was presented with the key health indicators identified by primary and secondary data (both qualitative and quantitative). CHIPS (including hospital executives, clinical experts, hospital strategic planning and marketing staff, and community members representing the broader interests of the Community) participated in a data analysis and formal prioritization process using priority-setting tools to support decision-making. The key health indicators that initially fell out as potentially problematic were compared to additional secondary data sources for additional support.

**Input from those Served**
The CHNA was conducted under the premise that primary source data was mandatory (collecting first-hand data directly from the individuals living in our Community). Care was taken to assure the individuals sampled for primary source data collection represented the Community demographics.

**Methods for Engaging the Community in the Assessment**
The 2016 Community Health Needs Assessment was built on input from people representing the broad community, as well as low-income, minority and other medically underserved populations. This input was solicited throughout 2016, and was gathered and considered in multiple ways:

1. The hospital formed a Community Health Needs Assessment Committee (CHNAC) that included representatives of the hospital and community *(see Section 5)* with a special focus on underserved populations within the hospital community/service area. Those members of the Committee who serve members of minority, low-income and other medically underserved populations are indicated in the listing The Committee’s role was to guide the Assessment
process and select the priority issues for the hospital’s community. Specific Committee functions include:

a. Review of all primary and secondary data
b. Prioritization of key issues identified in the Assessment
c. Selection of Priority Issues to be addressed by the hospital
d. Assistance with the development of a Community Asset Inventory (see Section 9)
e. Participation in community stakeholder surveys
f. Development of the Community Health Plan (implementation strategies) to address the Priority Issues identified in the Assessment.

2. Community stakeholder interviews
3. Public Health input and expertise
   a. Membership on the CHNAC
   b. Reliance on Public Health input and expertise throughout the Assessment process (see Section 6)
   c. Use of Public Health data (see Section 7)

Prioritization/Top Identified Needs
The top areas of need defined in the Assessment were:

**Chronic Disease Management:** Chronic conditions are defined as conditions that are long-term, do not go away on their own, are rarely healed and can result in disability of some form. Examples are heart disease, chronic kidney disease and diabetes; the leading causes of both death and disability in the United States. Preventive measures to curb chronic disease may be implemented with relative ease, and the impact of implementing preventive measures is of high value both to individuals and to the community at large.

**Alcohol and Other Substance Abuse:** Wisconsin is above the national average in percentage of alcohol use among adults at roughly 79%, whereas the national average is 55%. According to Healthy People 2020, alcohol-related deaths are the fourth leading cause of death in Wisconsin. Alcohol or drug abuse may lead to motor vehicle and other injuries; fetal alcohol spectrum disorder and other childhood disorders; alcohol- and drug-dependence; liver, brain, heart and other diseases; infections; family problems; and both nonviolent and violent crimes. Unhealthy alcohol and drug use means any use of a substance that result in negative consequences. These substances include alcohol, prescription drugs and illegal mood altering substances.

**Healthy Growth and Development (Food, Nutrition and Physical Activity):** The rate of Wisconsin adult obesity increased from 20 percent to 26 percent from 2000 to 2008 (Wisconsin Department of Health Services, Track 2010). “Easy access to nutritious food; clean air and water; safe transportation; healthy spaces for walking, playing and socializing; schools that equip youth with important health skills health care that prevents as well as treats; rewards for healthy behaviors over risky ones—these are goods created through shared decisions and actions, not
just individual behaviors. Those who must help make and implement these decisions work in many fields, extending far beyond the health care sector.”


Food, nutrition and physical activity were identified by CHIPS as a necessary component of any improvement plan in light of the impact these factors have on Chronic Disease Management. Specific and purposeful goals and objectives would improve general health, prevent chronic disease, and improve the quality of life for those individuals already living with chronic disease.

Final Priority Selection: Chronic Diseases and Obesity
Nationally, chronic diseases are responsible for 7 out of 10 deaths each year, and treating people with chronic disease accounts for 86% of our nation’s health care costs. Chronic diseases are among the most prevalent, costly and preventable to all health problems. Medical spending has grown rapidly in recent years and is placing a significant burden on state budgets. Chronic diseases include arthritis, asthma, cancer, cardiovascular diseases, depression and diabetes. Obesity is a contributing factor to many of these diseases.

Measures, Resources and Next Steps
CVH, in cooperation with Pepin County Health Department and CHIPS, will develop a Community Health Plan (implementation strategy) based on the health priorities noted above. Measures of success for each identified health need priority will be developed by the CHIPS following a full review and discussion of related implications.

Pepin County is home to many residents with unmet health needs. Health care resources, while present, are limited in number due to the rural location of the county. Work under the expert direction of Pepin County Health Department provides both resources and informational guidance to promote benefit to the Community for selected measures.

The key to successfully meeting health needs identified in this CHNA is leveraging the services and resources that are available in a coordinated manner that has the highest impact on community health. To that end, CVH will work collaboratively with Pepin County and CHIPS to implement improvement strategies in a meaningful way. Mechanisms of partnership include active participation in CHIP’S efforts to unite stakeholders across Pepin County with the ultimate goal of aligning benefit activities.
4. Mission, Vision and Values

Our Mission

CVH is a critical access hospital and long-term care center of outstanding quality. We work as a partner with patients, families, and healers to achieve optimal health for our patients and the community we serve. We provide unsurpassed value by using practices based on the most up-to-date evidence and by coordinating comprehensive care for every patient in a highly personal environment.

Our Values

- **Excellence:** For quality care and service with optimal outcomes that seek to exceed patient expectation.
- **Christian Service Motivation:** Offering compassion, respect, and the belief that every life has value.
- **Stewardship:** Enhancing staff development, nurturing the environment, conserving resources, and offering value for services.
- **Integrity:** That generates trust, and offers consistency in decision-making.
At Chippewa Valley Hospital, there is a special effort in place to create memorable experiences for our patients and for our community. We want those we serve to feel God’s compassion, grace and truth through our hands, giving them hope and healing.

We call this effort Transforming Care ~ Transforming Lives. But what does this really mean? When Jesus healed, he focused on transforming the lives of those he touched. This is our commitment to our patients and our community. We want to transform lives through the care, compassion and expertise provided by our employees, nurses and physicians. Each day, these care providers apply the gifts they bring to make a positive change in peoples’ lives.

This is such an important assignment. It’s not one we take lightly. In order to fulfill our mission of extending the healing ministry of Christ, we work as partners to achieve optimal health for our patients and the community we serve. We do this in the midst of a changing health care environment. Reimbursement changes and reform are creating a highly competitive health care market demanding that hospitals further reduce costs and improve quality and safety. Hospitals that don’t change to meet these new demands will not survive. We have a once-in-a-lifetime chance to re-create our organization so we can survive and thrive in this new health care environment and, most importantly, continue to fulfill our commitment to our patients and our community.
6. About our Hospital

Chippewa Valley Hospital
Durand, WI

CVH brings a community feel to top quality health care professionals and technology. Comprehensive and critical medical services are available to Durand and the surrounding communities, including 24/7 Emergency Services that are provided to all individuals, regardless of ability to pay.

Our Facilities:
Our Services:

- Gastroenterology
- Imaging
- Laboratory
- 24/7 Emergency
- Cardiac Rehab
- Clinics
- Long-term Care
- Rehabilitation Services
- Sleep Disorders
- Surgical Services
7. Assessment Report Components

This Community Health Needs Assessment Report documents steps taken by Chippewa Valley Hospital, in cooperation with Pepin County Health Department and other stakeholders, to capture representative, reliable and comprehensive information on the health needs and assets of the Community.

The Report, in total, provides readers with a comprehensive view of presenting health needs and CVH’s identified priorities for taking action. It also serves as an organizational tool for developing a plan to address identified needs and ultimately effectively guiding benefit to most appropriately impact our Community’s health. Report components are noted below.
8. Chippewa Valley Hospital Community

Our Community - Defined

“Bear one another’s burdens, and so fulfill the law of Christ.”
Galatians 6:2

For the purpose of this Community Health Needs Assessment, CVH Community is defined by the zip codes within Pepin County. Community members receive “safety net” and general inpatient/outpatient services at CVH. Safety net services are those services which generate a low or negative margin and would not be provided if the decision was based purely on financial indicators. Safety net services include emergency care. As a not-for-profit health care provider, our commitment is to provide necessary health care services to the Community we serve, regardless of patients’ ability to pay.

Pepin County Zip Codes

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td>54721</td>
<td>Arkansaw</td>
</tr>
<tr>
<td>54736</td>
<td>Durand</td>
</tr>
<tr>
<td>54759</td>
<td>Pepin</td>
</tr>
<tr>
<td>54769</td>
<td>Stockholm</td>
</tr>
</tbody>
</table>

Pepin County Statistics

General County Data

Pepin County is located in west central Wisconsin. Pepin County has 231.98 square miles of land area and 16.71 square miles of water area. As of 2010, the total Pepin County population was 7,469, which has grown 3.55% since 2000. The population growth rate is lower than the state average rate of 6.03% and is much lower than the national average rate of 9.71%. Pepin County median household income is $48,446 in 2006-2010 and has grown by 28.81% since 2000. The income growth rate is much higher than the state average rate of 11.90% and is much higher than the national average rate of 19.17%. The Pepin County median house value is $138,500 in 2006-2010 and has grown by 74.87% since 2000. The house value growth rate is higher than the state average rate of 50.98% and is higher than the national average rate of 50.42%. As a reference, the national Consumer Price Index (CPI) inflation rate for the same period is 26.63%. On average, the public school district that covers Pepin County is close to the state average in quality.

<table>
<thead>
<tr>
<th>Data Point</th>
<th>Statistic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>7,469 (2010), rank #69</td>
</tr>
<tr>
<td>Population Growth</td>
<td>3.55% since 2000, rank #37</td>
</tr>
<tr>
<td>Population Density:</td>
<td>30.03/sq. mi, rank #48</td>
</tr>
<tr>
<td>Median Household Income:</td>
<td>$48,446 at 2006-2010—28.81% increase since 2000, rank #30</td>
</tr>
<tr>
<td>Median House Price:</td>
<td>$138,500 at 2006-2010—74.87% increase since 2000, rank #40</td>
</tr>
<tr>
<td>Time Zone:</td>
<td>Central GMT -6:00 with Daylight Saving in the Summer</td>
</tr>
<tr>
<td>Land Area:</td>
<td>231.98 sq. mi, rank #72</td>
</tr>
<tr>
<td>Water Area:</td>
<td>16.71 sq. mi (6.72%), rank #51</td>
</tr>
<tr>
<td>State:</td>
<td>Wisconsin</td>
</tr>
</tbody>
</table>

Race and Ethnicity

Pepin County is racially homogenous community, with residents primarily white (98%), born within the United States (99%), and speaking English as a primary language at home (95%).

<table>
<thead>
<tr>
<th>Race and Ethnicity</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>White:</td>
<td>7,337 (98.23%)</td>
</tr>
<tr>
<td>Black:</td>
<td>21 (0.28%)</td>
</tr>
<tr>
<td>Hispanic:</td>
<td>72 (0.96%)</td>
</tr>
<tr>
<td>Asian:</td>
<td>13 (0.17%)</td>
</tr>
<tr>
<td>Native (American Indian, Alaska Native, Hawaiian Native, etc.):</td>
<td>20 (0.27%)</td>
</tr>
<tr>
<td>One Race, Other:</td>
<td>35 (0.47%)</td>
</tr>
<tr>
<td>Two or More Races:</td>
<td>43 (0.58%)</td>
</tr>
</tbody>
</table>

Place of Birth and Citizenship

<table>
<thead>
<tr>
<th>Place of Birth and Citizenship</th>
<th>Pepin County</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Native</td>
<td>7,456</td>
<td>99.19%</td>
<td>95.42%</td>
</tr>
<tr>
<td>Born in the State of Residence</td>
<td>4,915</td>
<td>65.39%</td>
<td>71.70%</td>
</tr>
<tr>
<td>Born in Different State</td>
<td>2,490</td>
<td>33.12%</td>
<td>23.04%</td>
</tr>
<tr>
<td>Born in Puerto Rico, U.S. Island Areas, or Born Abroad to American Parent(s)</td>
<td>51</td>
<td>0.68%</td>
<td>0.68%</td>
</tr>
</tbody>
</table>
Chippewa Valley Hospital 2016 Community Health Needs Assessment

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>%</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foreign Born</td>
<td>61</td>
<td>0.81%</td>
<td>4.58%</td>
<td>12.72%</td>
</tr>
<tr>
<td>Foreign Born with U.S. Citizenship</td>
<td>16</td>
<td>0.21%</td>
<td>1.88%</td>
<td>5.48%</td>
</tr>
<tr>
<td>Foreign Born without U.S. Citizenship</td>
<td>45</td>
<td>0.60%</td>
<td>2.70%</td>
<td>7.24%</td>
</tr>
<tr>
<td>Born in Europe</td>
<td>27</td>
<td>0.36%</td>
<td>0.92%</td>
<td>1.59%</td>
</tr>
<tr>
<td>Born in Asia</td>
<td>6</td>
<td>0.08%</td>
<td>1.42%</td>
<td>3.54%</td>
</tr>
<tr>
<td>Born in Africa</td>
<td>0</td>
<td>0.00%</td>
<td>0.15%</td>
<td>0.48%</td>
</tr>
<tr>
<td>Born in Oceania</td>
<td>0</td>
<td>0.00%</td>
<td>0.02%</td>
<td>0.07%</td>
</tr>
<tr>
<td>Born in Latin America</td>
<td>28</td>
<td>0.37%</td>
<td>1.93%</td>
<td>6.77%</td>
</tr>
<tr>
<td>Born in Northern America</td>
<td>0</td>
<td>0.00%</td>
<td>0.13%</td>
<td>0.27%</td>
</tr>
</tbody>
</table>

*Based on 2006-2010 data.

Language Spoken at Home

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>%</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>2,928</td>
<td>94.70%</td>
<td>90.64%</td>
<td>79.95%</td>
</tr>
<tr>
<td>Spanish</td>
<td>70</td>
<td>2.26%</td>
<td>4.65%</td>
<td>11.42%</td>
</tr>
<tr>
<td>Other Indo-European Languages</td>
<td>81</td>
<td>2.62%</td>
<td>3.09%</td>
<td>4.60%</td>
</tr>
<tr>
<td>Asian and Pacific Islander Languages</td>
<td>11</td>
<td>0.36%</td>
<td>1.26%</td>
<td>3.14%</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
<td>0.06%</td>
<td>0.36%</td>
<td>0.89%</td>
</tr>
</tbody>
</table>

*Based on 2006-2010 data. View historical language spoken at home data.

Gender

**Male:** 3,780 (50.61,)

**Females:** 3,689 (49.39%)

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>Male: 50.61%</th>
<th>Female: 49.39%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Wisconsin</td>
<td>Male: 49.63%</td>
<td>Female: 50.37%</td>
</tr>
<tr>
<td></td>
<td>U.S.</td>
<td>Male: 49.16%</td>
<td>Female: 50.84%</td>
</tr>
</tbody>
</table>

Age

Pepin County Residents have a median age that is older than both the State and the United States. The highest concentration of residents falls within the range of 45-54 years of age. This is consistent with both State and United States statistics.

**Median Age**

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>44.10 years old</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Wisconsin</td>
<td>38.50 years old</td>
</tr>
<tr>
<td></td>
<td>U.S.</td>
<td>37.20 years old</td>
</tr>
</tbody>
</table>
Median Age, Male

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median Age, Male</td>
<td>43.30 years old</td>
<td>37.30 years old</td>
<td>35.80 years old</td>
</tr>
</tbody>
</table>

Median Age, Female

<table>
<thead>
<tr>
<th></th>
<th>Pepin County</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median Age, Female</td>
<td>44.80 years old</td>
<td>39.60 years old</td>
<td>38.50 years old</td>
</tr>
</tbody>
</table>

Age Range Concentration

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Pepin County</th>
<th>% of the Total Population</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 5 years</td>
<td>468</td>
<td>6.27%</td>
<td>6.30%</td>
<td>6.54%</td>
</tr>
<tr>
<td>5 to 9 years</td>
<td>438</td>
<td>5.86%</td>
<td>6.48%</td>
<td>6.59%</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>481</td>
<td>6.44%</td>
<td>6.61%</td>
<td>6.70%</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>488</td>
<td>6.53%</td>
<td>7.02%</td>
<td>7.14%</td>
</tr>
<tr>
<td>20 to 24 years</td>
<td>317</td>
<td>4.24%</td>
<td>6.80%</td>
<td>6.99%</td>
</tr>
<tr>
<td>25 to 34 years</td>
<td>746</td>
<td>9.99%</td>
<td>12.69%</td>
<td>13.30%</td>
</tr>
<tr>
<td>35 to 44 years</td>
<td>893</td>
<td>11.96%</td>
<td>12.76%</td>
<td>13.30%</td>
</tr>
<tr>
<td>45 to 54 years</td>
<td>1,199</td>
<td>16.05%</td>
<td>15.36%</td>
<td>14.58%</td>
</tr>
<tr>
<td>55 to 64 years</td>
<td>1,102</td>
<td>14.75%</td>
<td>12.31%</td>
<td>11.82%</td>
</tr>
<tr>
<td>65 to 74 years</td>
<td>673</td>
<td>9.01%</td>
<td>7.04%</td>
<td>7.03%</td>
</tr>
<tr>
<td>75 to 84</td>
<td>457</td>
<td>6.12%</td>
<td>4.54%</td>
<td>4.23%</td>
</tr>
<tr>
<td>85 years and over</td>
<td>207</td>
<td>2.77%</td>
<td>2.08%</td>
<td>1.78%</td>
</tr>
</tbody>
</table>

Education for those 25 Years and Over

<table>
<thead>
<tr>
<th>Education Category</th>
<th>Pepin County</th>
<th>%</th>
<th>Wisconsin</th>
<th>U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total 25 Years and Over Population</td>
<td>5,214</td>
<td>100%</td>
<td>3,739,243</td>
<td>199,726,659</td>
</tr>
<tr>
<td>Less Than High School</td>
<td>598</td>
<td>11.47%, 10.57%</td>
<td>14.97%</td>
<td></td>
</tr>
<tr>
<td>High School Graduate</td>
<td>2,168</td>
<td>41.58%, 34.03%</td>
<td>28.99%</td>
<td></td>
</tr>
<tr>
<td>Some College or Associate Degree</td>
<td>1,551</td>
<td>29.75%, 29.61%</td>
<td>28.14%</td>
<td></td>
</tr>
<tr>
<td>Bachelor Degree</td>
<td>652</td>
<td>12.50%, 17.15%</td>
<td>17.60%</td>
<td></td>
</tr>
<tr>
<td>Master, Doctorate, or Professional Degree</td>
<td>245</td>
<td>4.70%, 8.65%</td>
<td>10.30%</td>
<td></td>
</tr>
<tr>
<td>USA.com Education Index*</td>
<td>12.97</td>
<td>-</td>
<td>13.46</td>
<td>13.39</td>
</tr>
</tbody>
</table>

*Based on 2006-2010 data.
9. Community Benefit Assets

“Seek the peace and prosperity of the city to which I have carried you ... because if it prospers, you too will prosper.”

 Jeremiah 29:7

Chippewa Valley Hospital Community Health Commitment

CVH has a rich tradition of Community giving. We are committed advocates of our Community’s health.

CVH Community Health Commitment

- Individuals with financial need are prioritized for healthcare service
- As a not-for-profit healthcare provider, we have a duty to improve community health
- The CVH Community Benefit Program is guided in collaboration with health resources available in the Community
- The CVH Community Benefit Program is synchronized with strategic initiatives
- CVH leaders must be engaged advocates for the Community Benefit Program
Prioritizing Health Service for those in Poverty

Medically Underserved Area/Population and Critical Access Hospital: The Durand City Service Area was designated by the Federal Government as a “Medically Underserved Area/Population” (“MU/A/P”) in 1994. Medically underserved populations include populations experiencing health disparities or at risk of not receiving adequate medical care as a result of being uninsured or underinsured or due to geographic, language, financial or other barriers. CVH offers a breadth of safety net services that serve a critical role in health care delivery to the surrounding community; care that may mean the difference between life and death when life-threatening health issues arise.


<table>
<thead>
<tr>
<th>Criteria:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>State:</strong> Wisconsin</td>
</tr>
<tr>
<td><strong>County:</strong> Pepin County</td>
</tr>
<tr>
<td><strong>ID #:</strong> All</td>
</tr>
</tbody>
</table>

| Results: 4 records found. |

<table>
<thead>
<tr>
<th>Name</th>
<th>ID#</th>
<th>Type</th>
<th>Score</th>
<th>Designation Date</th>
<th>Update Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Durand City Service Area</td>
<td>03825</td>
<td>MUA</td>
<td>54.33</td>
<td>1994/05/12</td>
<td></td>
</tr>
<tr>
<td>MCD (21225) Durand city</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MCD (61950) Pepin town</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MCD (61925) Pepin village</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


Charity Care: CVH provides medical care to all individuals seeking emergent, non-elective services without regard to their ability to pay. Patients who qualify for charity care are provided services for which no payment is due for all or a portion of the individual’s bill. A patient is established as a charity patient based on established policy.
Community Partnerships

Through participation in the Pepin County Health Department Community Health Needs Assessment and Implementation Plan initiatives, CVH has engaged in meaningful partnerships with Community stakeholders to best meet the needs of those served. Integration of cross-organizational strengths provides a complement of unique services, with depth and breadth to reach specific Community need.

Community Health Needs Assessment Stakeholder Position

**Source:** Healthy People Pepin County 2020

A Community-based health improvement process was found to be the necessary backbone to assuring the conditions for population health because it:

<table>
<thead>
<tr>
<th>Assessment of Health Needs</th>
<th>Forms and Strengthens Partnerships</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Increases Community awareness</td>
</tr>
<tr>
<td></td>
<td>Taps into Community's innovative ideas</td>
</tr>
<tr>
<td></td>
<td>Integrates isolated efforts</td>
</tr>
<tr>
<td></td>
<td>Builds on existing services</td>
</tr>
<tr>
<td></td>
<td>Conserves resources/prevents duplication of effort</td>
</tr>
<tr>
<td></td>
<td>Develops comprehensive strategies specific to the Pepin County Community</td>
</tr>
</tbody>
</table>
Public Stakeholders in the Community Health Needs Assessment Process

Participants in the Community Health Improvement Planning (CHIP)

- Pepin County Health Department
- Pepin County Board of Health
- Durand Clinic, North (provider-based department of CVH)
- Durand Clinic South (provider-based department of CVH)
- Heike Pharmacy
- Western Wisconsin Cares
- Pepin Manor
- Pepin County Sheriff’s Department
- Durand Police Department
- Chippewa Valley Hospital
- Pepin County Human Services
- Pepin County Aging and Disability Resource Center
- Pepin County Counsel of Senior Citizens
- Pepin County Government
- Durand School District
- Pepin County UW Extension
- Assisted Living of Durand
- University of Wisconsin, Eau Claire
- Pepin County Nutrition Coalition
- Durand Fire Department
- Durand Emergency Medical Services
10. Needs Assessment Methodology

Data Sources

To enrich knowledge of the health status and assets in the CVH Community, an eclectic approach to data gathering was sought. Collaboration through Pepin County Health Department initiatives allowed for the collection of first-hand data that both described Community thoughts about health needs, and quantified those needs using descriptive statistics. It also provided a chance to build on the solid research analysis methodology from our secondary data sources charged with measuring population health. The result is a comprehensive, integrated picture that provides a base from which to build meaningful benefit.

Data Collection and Review

Primary Data Sources: Quantitative and Qualitative Data

Pepin County Health Department Survey: Through participation in the Pepin County Health Department Community Health Needs Assessment, primary data (both quantitative and qualitative) was collected from Pepin County Residents. The survey instrument ([Appendix A]) was distributed to a representative sample of Pepin County residents. Over 250 responses were received (representing over 3% of the total population. The survey instrument did not request information about ethnicity; however, over 98% of the population in Pepin County is white and was born within the United States (leading to high potential that the responses obtained were representative of this race/ethnic group). Data was aggregated, described statistically and reviewed by the CHIP (which had representation by CHV, Public Health and individuals from the Community.

The above data was augmented with “priority-specific” subjective data from responders relative to chronic disease, alcohol/substance abuse, and growth/development ([Appendix B]).

Secondary Data Sources: Quantitative and Qualitative Data

A variety of secondary data, both qualitative and quantitative was accessed to complement the research generated the Pepin County Health Department collaborative. Data was collected at the State level, the Federal level (through the Centers for Disease Control, Healthy People 2020, the Behavioral Risk Factor Surveillance System, National Health and Nutrition Examination Survey, and US Census Data). Selected trends noted across data sources are outlined below. Information is based on various data sources and guided by the Healthy People Pepin County 2010-2015 publication.
1. **UW-Extension Wisconsin Food Security Project (as presented in Healthy People Pepin County 2010-2015)**

**2008 Food Security Profile for Pepin County**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Pepin County</th>
<th>Wisconsin</th>
</tr>
</thead>
<tbody>
<tr>
<td>%Population receiving food stamps</td>
<td>10.15</td>
<td>12.07</td>
</tr>
<tr>
<td>% Population receiving food stamps- Child</td>
<td>15.75</td>
<td>22.72</td>
</tr>
<tr>
<td>% Change in food stamp participation 2000-08</td>
<td>235.78</td>
<td>98.52</td>
</tr>
<tr>
<td>% Change in food stamp participation 2000-08 Child</td>
<td>220.21</td>
<td>80.3</td>
</tr>
<tr>
<td>WIC Participation- Annual</td>
<td>248</td>
<td>203790</td>
</tr>
<tr>
<td>WIC Participation- Monthly</td>
<td>156</td>
<td>126042</td>
</tr>
<tr>
<td>% of WIC Households with low food security</td>
<td>41</td>
<td>51</td>
</tr>
<tr>
<td>Number of congregate meals per 1000 seniors</td>
<td>4828</td>
<td>2809</td>
</tr>
<tr>
<td>Number of home delivered meals per 1000 seniors</td>
<td>6060</td>
<td>3119</td>
</tr>
<tr>
<td>% Children approved for free or reduced lunch</td>
<td>28.17</td>
<td>32.23</td>
</tr>
<tr>
<td>% Low income children who have access to breakfast at school</td>
<td>62.24</td>
<td>81.2</td>
</tr>
</tbody>
</table>

2. **Pepin County Human Services Annual Report (as reported in Healthy People Pepin County 2010-2015)**

**Food Share Program for Pepin County: Annual Caseload**

<table>
<thead>
<tr>
<th>Year</th>
<th>All</th>
<th>Adults</th>
<th>Children</th>
<th>Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>1996</td>
<td>425</td>
<td>230</td>
<td>195</td>
<td>161</td>
</tr>
<tr>
<td>1998</td>
<td>246</td>
<td>131</td>
<td>115</td>
<td>105</td>
</tr>
<tr>
<td>2000</td>
<td>218</td>
<td>124</td>
<td>94</td>
<td>97</td>
</tr>
<tr>
<td>2002</td>
<td>316</td>
<td>174</td>
<td>142</td>
<td>129</td>
</tr>
<tr>
<td>2004</td>
<td>472</td>
<td>265</td>
<td>207</td>
<td>198</td>
</tr>
<tr>
<td>2006</td>
<td>543</td>
<td>324</td>
<td>219</td>
<td>228</td>
</tr>
<tr>
<td>2008</td>
<td>738</td>
<td>437</td>
<td>301</td>
<td>309</td>
</tr>
</tbody>
</table>
3. **Healthiest Wisconsin 2010 Modifiable Risk Factors**

<table>
<thead>
<tr>
<th>Healthiest Wisconsin 2010 Health Priorities</th>
<th>Selected Health Conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Modifiable Risk Factors)</td>
<td>Breast Cancer</td>
</tr>
<tr>
<td>Access to Primary and Preventative Health Services</td>
<td>Diabetes</td>
</tr>
<tr>
<td>Adequate and Appropriate Nutrition</td>
<td>×</td>
</tr>
<tr>
<td>Alcohol and Other Substance Use and Addiction</td>
<td>×</td>
</tr>
<tr>
<td>Environmental and Occupational Health Hazards</td>
<td>×</td>
</tr>
<tr>
<td>Existing, Emerging, and Re-Emerging Communicable Diseases</td>
<td>×</td>
</tr>
<tr>
<td>High-Risk Sexual Behavior</td>
<td>×</td>
</tr>
<tr>
<td>Intentional and Unintentional Injuries and Violence</td>
<td>×</td>
</tr>
<tr>
<td>Mental Health and Mental Disorders</td>
<td>×</td>
</tr>
<tr>
<td>Overweight, Obesity, and Lack of Physical Activity</td>
<td>×</td>
</tr>
<tr>
<td>Social and Economic Factors that Influence Health</td>
<td>×</td>
</tr>
<tr>
<td>Tobacco Use and Exposure</td>
<td>×</td>
</tr>
</tbody>
</table>

**Source:** Healthiest Wisconsin 2010, as presented in Healthy People Pepin County 2010-2015.

4. **Wisconsin Interactive Statistics on Health**

**Death rate per 100,000 of Pepin County residents with Heart Disease Listed as the Primary Cause of Death**

![Graph showing death rate per 100,000 of Pepin County residents with Heart Disease Listed as the Primary Cause of Death](image-url)

Pepin County

Western Region

Wisconsin Average
Death rate per 100,000 of Pepin County Residents with Respiratory Disease Listed as the Primary Cause of Death

2002-2006 Age Adjusted Mortality Rate with Ischemic/Coronary Heart Disease Listed as Primary Cause of Death – By County of Residence

Age-Adjusted Mortality Rate Per 100,000 Population

- Less than 50 deaths/no rate
- 0.0-120.6
- 120.7-137.5 (includes Pepin County)
- 137.6 to 201.4
1997-2001 and 2002-2006 Comparison Age Adjusted Mortality Rate with Influenza/Pneumonia Listed as Primary Cause of Death

5. Wisconsin Behavioral Risk Factor Survey

Percentage of Wisconsin Adults Reporting they are Overweight (BMI)
6. The Burden of Diabetes: As reported in Health People Pepin County 2010-2015

![Map of Wisconsin showing diabetes-related hospitalizations](image)

2006 Diabetes-related Hospitalizations

- 0.0-13.9
- 14.0-16.2
- 16.3-24.1 (includes Pepin County)

7. Wisconsin Department of Health and Family Services

The Burden of Diabetes in Pepin County (as reported in Healthy People Pepin County 2010-2015):

<table>
<thead>
<tr>
<th>Age category</th>
<th>Estimated Number Diagnosed (%)</th>
<th>Estimated Number Undiagnosed (%)</th>
<th>Estimated Total Number (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 18-44</td>
<td>120 (4.9%)</td>
<td>50 (2.0%)</td>
<td>170 (6.9%)</td>
</tr>
<tr>
<td>Ages 45-64</td>
<td>120 (6.1%)</td>
<td>50 (2.5%)</td>
<td>170 (8.7%)</td>
</tr>
<tr>
<td>Ages 65+</td>
<td>160 (13.1%)</td>
<td>70 (5.8%)</td>
<td>230 (18.9%)</td>
</tr>
<tr>
<td>All ages adult*</td>
<td>400 (6.6%)</td>
<td>170 (2.8%)</td>
<td>570 (9.4%)</td>
</tr>
</tbody>
</table>

Percent is age-adjusted (direct method) to the US 2000 standard population. Total percent may not be equal sum of diagnosed percent and undiagnosed percent due to rounding.
8. **Healthiest Wisconsin 2020 Health Priorities:** Since initial review of the 2010 Healthiest Wisconsin Health Priorities, the Healthiest Wisconsin 2020 Plan has been published. This strategic state health plan was prepared by the Wisconsin Department of Health Services, and through the collaborative efforts of public health system partners. It provides objectives for improving health/quality of life in Wisconsin and fulfills the statutory requirement to develop a state public health agenda at least once every 10 years [Wisconsin Statutes, Section 250.07 (1) (a)].

Priorities for health improvement were selected based on which would offer the most improvements in lifelong health, and which would eliminate disparities in health care delivery. Priorities were influenced by more than 1,500 planning participants statewide. The priority objectives are offered to focus the attention and work of policy-makers and organizations (including state, local and tribal government agencies, educational institutions, employers, health care organizations, non-profit and community-based organizations, faith communities, and others).”

Identified trends that impact health influenced the priorities identified through this initiative, including:

- Projection of an aging population in Wisconsin
- Substantive increase in obesity
- Substantive increase in diabetes
- Increase disparities in income
- Health care reform
- Adoption of electronic health information systems
- Terrorism and other emergencies
- Complex food safety issues
- Global travel/commerce
- Worsening/stagnant indicators of reproductive/sexual health
- Widening gap between the demand for and supply of health workers
- Development of new public health education institutions in Wisconsin.
Health Focus Areas and Objectives Identified through Healthiest Wisconsin 2020

**Adequate, appropriate, and safe food and nutrition**
The number of households in Wisconsin that are “food insecure” and “food insecure with hunger” rose from 2006-2008 according to the United States Department of Agriculture.

**Objective 1**
By 2020, people in Wisconsin will eat more nutritious foods and drink more nutritious beverages through increased access to fruits and vegetables, decreased access to sugar-sweetened beverages and other less nutritious foods, and supported, sustained breastfeeding.

**Objective 2**
By 2020, all people in Wisconsin will have ready access to sufficient nutritious, high-quality, affordable foods and beverages.

**Objective 3**
By 2020, Wisconsin will reduce disparities in obesity rates for populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.

**Alcohol and other drug use**

**Objective 1**
By 2020, reduce unhealthy and risky alcohol and other drug use by changing attitudes, knowledge, and policies, and by supporting services for prevention, screening, intervention, treatment and recovery.

**Objective 2**
By 2020, assure access to culturally appropriate and comprehensive prevention, intervention, treatment, recovery support and ancillary services for underserved and socially disadvantaged populations who are at higher risk for unhealthy and risky alcohol and other drug use.

**Objective 3**
By 2020, reduce the disparities in unhealthy and risky alcohol and other drug use among populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.

**Chronic disease prevention and management**

**Objective 1**
By 2020, increase sustainable funding and capacity for chronic disease prevention and management programs that reduce morbidity and mortality.

**Objective 2**
By 2020, increase access to high-quality, culturally competent, individualized chronic disease management among disparately affected populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.

**Objective 3**
By 2020, reduce the disparities in chronic disease experienced among populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.
Communicable disease prevention and control

Objective 1
By 2020, protect Wisconsin residents across the life span from vaccine-preventable diseases through vaccinations recommended by the U.S. Advisory Committee on Immunization Practices (ACIP).

Objective 2
By 2020, implement strategies focused to prevent and control reportable communicable diseases and reduce disparities among populations with higher rates.

Environmental and occupational health

Objective 1
By 2020, improve the overall quality and safety of the food supply and the natural, built and work environments.

Objective 2
By 2020, increase the percentage of homes with healthy, safe environments in all communities. (Safe environments are free from lead paint hazards, mold or moisture damage, environmental tobacco smoke and safety hazards, and include carbon monoxide and smoke detectors, and radon testing and mitigation.)

Healthy growth and development

Objective 1
By 2020, increase the proportion of children who receive periodic developmental screening and individualized intervention.

Objective 2
By 2020, provide pre-conception and inter-conception care to Wisconsin women in population groups disproportionately affected by poor birth outcomes.

Objective 3
By 2020, reduce the racial and ethnic disparities in poor birth outcomes, including infant mortality.

Injury and violence

Objective 1
By 2020, reduce the leading causes of injury (falls, motor vehicle crashes, suicide/self-harm, poisoning and homicide/assault) and violence though policies and programs that create safe environments and practices.

Objective 2
By 2020, increase access to primary, secondary and tertiary prevention initiatives and services that address mental and physical injury and violence.

Objective 3
By 2020, reduce disparities in injury and violence among populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.
Mental health

**Objective 1**
By 2020, reduce smoking and obesity (which lead to chronic disease and premature death) among people with mental health disorders.

**Objective 2**
By 2020, reduce disparities in suicide and mental health disorders for disproportionately affected populations, including those of differing races, ethnicities, sexual identities and orientations, gender identities, educational or economic status.

**Objective 3**
By 2020, reduce the rate of depression, anxiety and emotional problems among children with special health care needs.

Oral health

**Objective 1**
By 2020, assure access to ongoing oral health education and comprehensive prevention, screening and early intervention, and treatment of dental disease in order to promote healthy behaviors and improve and maintain oral health.

**Objective 2**
By 2020, assure appropriate access to effective and adequate oral health delivery systems, utilizing a diverse and adequate workforce, for populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status and those with disabilities.

Physical activity

**Objective 1**
By 2020, increase physical activity for all through changes in facilities, community design, and policies.

**Objective 2**
By 2020, every Wisconsin community will provide safe, affordable and culturally appropriate environments to promote increased physical activity.

**Objective 3**
By 2020, every Wisconsin community will provide safe, affordable and culturally appropriate environments to promote increased physical activity for individuals among populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.

Reproductive and sexual health

**Objective 1**
By 2020, establish a norm of sexual health and reproductive justice across the life span as fundamental to the health of the public.

**Objective 2**
By 2020, establish social, economic and health policies that improve equity in sexual health and reproductive justice.
Objective 3
By 2020, reduce the disparities in reproductive and sexual health experienced among populations of differing races, ethnicities, sexual identities and orientations, gender identities, and educational or economic status.

Tobacco use and exposure

Objective 1
By 2020, reduce tobacco use and exposure among youth and young adults by 50 percent.

Objective 2
By 2020, reduce tobacco use and exposure among the adult population by 25 percent.

Objective 3
By 2020, decrease the disparity ratio by 50 percent in tobacco use and exposure among populations of differing races, ethnicities, sexual identities and orientations, gender identities, educational or economic status, etc.


9. Healthy People 2020: Healthy People provides science-based, 10-year national objectives for improving the health of all Americans. For three decades, Healthy People has established benchmarks and monitored progress over time in order to:
   A. Encourage collaborations across communities and sectors
   B. Empower individuals toward making informed health decisions
   C. Measure the impact of prevention activities

Measurable objectives and goals are developed through Healthy People 2020, providing a benchmark for comparing CVH Community Health Needs Assessment outcomes and guiding selection of health need priorities and outcome expectations.

10. Behavioral Risk Factor Surveillance System: In 1984, the Centers for Disease Control and Prevention (CDC) initiated the state-based Behavioral Risk Factor Surveillance System (BRFSS)--a cross-sectional telephone survey that state health departments conduct monthly via phone with a standardized questionnaire and technical assistance from CDC. BRFSS is used to collect prevalence data among adult U.S. residents regarding their risk behaviors and preventive health practices that can affect their health status. Respondent data are forwarded to CDC to be aggregated for each state, returned with standard tabulations, and published at year’s end by each state. Over 350,000 adults are interviewed each year.

11. National Health and Nutrition Examination Survey: This survey is designed to assess the health and nutritional status of adults and children in the United States. The survey combines interviews and physical exams, providing information on undiagnosed diabetes, caloric intake, elevated blood levels, etc.

12. US Census Bureau: US Census online tool was used to access quantitative data defining the counties in which Adventist Midwest Health hospitals reside.

13. Death Certificate Review
11. Community and Public Health Input

Community and Public Health input is imperative in any Community Health Needs Assessment process. Perceived and demonstrated needs necessarily guide more focused assessments, prioritization of needs, and implementation plans. Input should be representative, assuring the broad interests of the community are addressed.

Persons with Special Knowledge of or Expertise in Public Health

Public Health input was obtained through direct and collaborative participation with the Pepin County Health Department in the Needs Assessment and Implementation Strategy Plan development. Executive and clinical staff from CVH actively participate in CHIP, resulting in joint action-planning with the Pepin County Health Department. As such, full access to and integration of Public Health surveillance and assessment findings was completed to guide development of this CHNA, provide comparative data, and assist in prioritization of health needs.

Pepin County Survey results are classified in Healthy People Pepin County 2010-2015, as pictured below. Health determinants are classified as care provision (access to care/quality of care); health behaviors (e.g. smoking, diet/exercise); socioeconomic factors (e.g. education, income); and physical environment (air quality, water quality, etc.). Interestingly, health behaviors are the greatest determinants of overall health outcomes; individuals arguably have more ability to independently control these behaviors.
Leaders, Representatives, or Members of Medically Underserved, Low-income, and Minority Populations, and Populations with Chronic Disease Needs in the Community Served by the Hospital

As noted earlier, Pepin County is a racially homogenous community, with 98% of community members being white and born in the United States. One percent of the population is comprised of all other races (with .46% being Hispanic). All efforts are made to assure appropriate assessment of and inclusion of the needs of minorities in the Community.

1. Individuals and entities serving on CHIP serve the needs of individuals with low income and/or disabilities (e.g. Wisconsin Cares; Pepin County Human Services; Pepin County Aging and Disability Resource Center).

2. Representative Community Members serve on CHIP.

3. The Pepin County Health Department and Pepin County Board of Health, with expertise in Pepin County chronic disease issues and management served on CHIP.

4. Providers who manage individuals in the Community who are low-income, minority and who have chronic disease serve on CHIP (e.g. EMS, Durand Medical Clinics, CVH, Pepin Manor, etc.).
12. Prioritized Health Needs

Data Analysis

Assessment findings compiled from primary and secondary data sources were analyzed both in isolation and through comparison of like measures. Summary information was created isolating each key health indicator from across the reported health surveys. The information was presented to CHIP for review and discussion. Trends were identified and comparative analysis was initiated, with keen focus on key indicators that fell substantively short of Healthiest Wisconsin 2020 goals, as well as those that demonstrate specific downward trend specific to Pepin County. The data analysis was augmented with integration of internal hospital data supporting the hospital’s key strategic initiatives, and how these initiatives may tie to opportunities to benefit the Community.

Priority Selection

CHIP identified and narrowed Health Priorities from identified Community Health Needs Assessment outcomes based on the following:

1. The size/scope of the issue
2. The seriousness of the health issues
3. The consequences of the health issues
4. The current strategies that have been implemented to address the problem
5. The feasibility of implementing interventions to address the problem
6. The local capacity to designate resources

Priority Process Depiction

Identified Need: e.g., Lack Health Insurance

Are stakeholders able to effectively meet this need?

YES. With ACA, increased ability to impact

What other groups are working on this need?

NO.

What other groups are working on this need?

Consider collaborating with others

Many

Seriously consider this as a Priority

Few

Stakeholders have no role

Encourage/support others who are meeting this need

Many

Few

Are stakeholders able to effectively meet this need?
Impact analysis additionally assists in identification of potential priorities: Priorities that had lower overall impact on the Community, particularly if the related resource needs were high, were not prioritized.

Top Identified Needs

The data sources noted above cited the following issues as top concerns for the CHV Needs Assessment:

- Chronic Disease Management and Prevention
- Alcohol and Other Substance abuse
- Healthy Growth and Development: Appropriate nutrition, physical activity
- Obesity
- Communicable Diseases
- Environmental and Occupational Health
- Mental Health
- Oral Health

Final Priority Selection: Chronic Diseases and Obesity

Nationally, chronic diseases are responsible for 7 out of 10 deaths each year, and treating people with chronic disease accounts for 86% of our nation’s health care costs. Chronic diseases are among the most prevalent, costly and preventable to all health problems. Medical spending has grown rapidly in recent years and is placing a significant burden on state budgets. Chronic diseases include arthritis, asthma, cancer, cardiovascular diseases, depression and diabetes. Obesity is a contributing factor to many of these diseases.

Nationwide, obesity is on the rise, and it is a very costly problem. The CDC states that “In 2008, overall medical care costs related to obesity for U.S. adults were estimated to be as high as $147 billion. People who were obese had medical costs that were $1,429 higher than the cost for people of normal body weight. Obesity also has been linked with reduced worker productivity and chronic absence from work.”
Obesity is measured using a person’s Body Mass Index (BMI). BMI is a ratio of height and weight and correlates with body fat. BMI does not take into account a person’s muscle mass, but is a fairly reliable predictor of disease and poor health outcomes. To be considered obese, your BMI would be greater than 30. The table below gives weight ranges for an ‘average’ man and woman:

<table>
<thead>
<tr>
<th>Height</th>
<th>Healthy Weight Range</th>
<th>Overweight Range</th>
<th>Obese Weight Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Woman 5’7”</td>
<td>120-155 lbs.</td>
<td>160-190 lbs.</td>
<td>195+ lbs.</td>
</tr>
<tr>
<td>Man 6’0”</td>
<td>140-180 lbs.</td>
<td>185-215 lbs.</td>
<td>225+ lbs.</td>
</tr>
</tbody>
</table>


*Based on those with average muscle mass, may not be accurate for those with more muscular builds.

It is widely recognized that many chronic health conditions are exacerbated by being overweight. Nutrition, physical activity, maintaining a healthy body, psychological wellbeing, and preventing premature death can all be associated with obesity. Being overweight and lacking physical activity are risk factors for breast cancer, stroke, diabetes, heart disease, Type 2 diabetes, hypertension, stroke, osteoarthritis and some cancers (cdc.gov). Given the relationship between obesity and other chronic health conditions, it is realistic to group obesity and chronic health conditions into the same category. Therefore, focusing on healthy eating, increased activity and combating obesity, there is potential to impact illness/disease across multiple sectors.

Pepin County has identified obesity as a concern once again during our survey and selection process. This is fitting as the data suggests the obesity rate is on the rise in our county. When comparing the countywide adult obesity rate from 2010 to 2015, it rose from 28% to 31%. This percentage rate now puts us above the state and national average of 29% and 35% respectively. It is interesting to note, that while obesity rates are up, there are also a large number of people who struggle to afford good nutritious foods. Thirty-five percent of Pepin County Schools’ students are eligible for free or reduced price school meals; 1,132 people in our county participate in Food Share; and 182 women and children participated in the WIC program.

Chronic disease was also identified as a concern in Pepin County, with 46% of those surveyed selecting this issue. Additionally, when asked what the best ways to improve the health of our community the top three answers selected were “more affordable nutritious foods”, “community exercise classes” and “improved health classes for adults”. All three of these interventions could be strategies for reducing the burden of chronic disease and obesity. These selections demonstrate that the community is aware of the need to focus on improved health, specific to chronic disease and nutrition.
Objectives based on the CHNA

1. Reduce the percentage of Pepin County residents who report being overweight from 36% to 30% by 2020*.
2. Increase the percentage of Pepin County residents who engage in 30 min of physical activity/5 days per week from 42% to 47%.

*Percentages are set and will be assessed based on countywide survey responses collected.

<table>
<thead>
<tr>
<th>Identified Risk factors</th>
<th>Recognized Barriers</th>
<th>Resources Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) High Cholesterol</td>
<td>1) Cost</td>
<td>1) WIC program</td>
</tr>
<tr>
<td>2) High Blood Pressure</td>
<td>2) Limited manpower</td>
<td>2) UW Extension</td>
</tr>
<tr>
<td>3) Obesity/Overweight</td>
<td>3) Time constraints</td>
<td>3) Schools</td>
</tr>
<tr>
<td>4) Lack of Physical Activity</td>
<td>4) Rural community (travel required to access)</td>
<td>4) Hospitals and clinics</td>
</tr>
<tr>
<td>5) Poor intake of fruits/veggies</td>
<td>5) Attitudes about nutrition and physical activity</td>
<td>5) Grocery stores</td>
</tr>
<tr>
<td>6) High intake of fatty/low nutrient foods</td>
<td>6) Individual motivation (or lack of)</td>
<td>6) Motivated community members</td>
</tr>
<tr>
<td></td>
<td>7) Cold climate (winter months can limit outdoor opportunities)</td>
<td>7) Health Department</td>
</tr>
<tr>
<td></td>
<td>8) High cost of medical care</td>
<td>8) Parent/teacher groups</td>
</tr>
<tr>
<td></td>
<td>9) No insurance/cost of insurance</td>
<td>9) Area fitness centers/instructors</td>
</tr>
<tr>
<td></td>
<td>10) Travel required to access health care providers</td>
<td>10) Durand bike trail</td>
</tr>
</tbody>
</table>

Potential Strategies

Chippewa Valley Hospital, the CHIPS and other community partners have identified a number of evidence-based and community interventions around Chronic Disease and Obesity. These interventions will be considered as part of the hospital’s Community Health Plan (implementation strategies).

**Centers for Disease Control (CDC) Intervention Strategies**

CDC has established evidence-based strategies for preventing and reducing obesity. CVH and Pepin County supports the following strategies to reduce obesity:

- Increase consumption of fruits and vegetables
- Increase physical activity
- Increase breastfeeding initiation, duration, and exclusivity
- Decrease consumption of sugar drinks
- Decrease consumption of high-energy dense foods, which are high in calories
Additional Intervention Strategies

- Local providers writing prescriptions for physical activity
- Expand on classroom physical activity
  - “Brain Breaks” Durand School District has implemented
- Support school breakfast programs
- Increase access to community fitness centers or athletic facilities
- Recreational sports leagues for adults
- Community promotion of recreational activities
- Create indoor recreational space during winter months
- Expand fitness classes (Zumba, Yoga, Pilates)
- Explore possibility of indoor pool
- Support local farmers’ markets whenever possible: Stockhold, Pepin, Durand
- Continue to operate garden at Pepin Area School
  - Explore the possibility of gardens at Caddie/Durand
- Bring awareness to activities/resources already in place
  - Laura Ingalls Wilder 5k
  - Blues on the Chippewa 5k
  - Arkansaw Creek Days Family Fun Run
  - Pepin County Fair Splash Run
  - Pepin County Sheriff’s Department Torch Run
  - Durand Funfest Fun Run
  - Bike trails in Durand
  - UW Extension Healthy cooking classes
  - Durand Fitness Center (Biggest looser competition)
  - Pepin Fitness Center (Zumba, Yoga, reflexology classes)
  - Yoga (Stockholm, Pepin, Arkansaw, Durand)
  - Durand “Pack the Park” / “Jam the Gym” workouts
  - Pepin County WIC program
- Provide nutrition information in waiting rooms
- Reduce health insurance premiums for members of fitness programs
- School policy to increase physical activity
- Provide healthy eating reminders and prompts for employees
- Prohibit sales of non-nutritious foods in schools and at after school functions
- Modify vending machine options to limit unhealthy choices
- Provide nutritious foods at meetings, conferences and catered events
- Conduct media campaign related to healthy eating and physical activity
- Make water readily available and promote consumption
13. Measures and Resources to Address Identified Health Needs

Measures
Measures of success for each identified health need priority will be developed by CHIP and by CVH Executives, clinical experts and Community stakeholders following a full review and discussion of related implications. The Implementation Strategy (Community Health Plan) developed based on the outcomes of this Community Health Needs Assessment will contain goals, objectives and indicators:

1. Goals: Goals are broad statements describing your anticipated accomplishments (e.g. decrease incidence of influenza among people 65 years of age and over).

2. Objectives: The objective describes what specific change is expected following implementation of a strategy. According to the Centers for Disease Control, objectives should be SMART (Specific, Measurable, Achievable, Realistic, and Time specific).

3. Indicator: The measurement used to determine success in meeting the objective.

Resources
As stated above, CHIP provides a rich resource for multi-dimensional approaches to assuring community health. Key to successfully meeting health needs identified in this Community Health Needs Assessment is leveraging the expertise, services and resources available through CHIP in a manner that has the highest impact on community health with appropriate preservation of resources.

This may be accomplished through:

1. The benefit of full organizational support through Mission and through Executive Leader active participation in the Community Health Needs Assessment Process.

2. Careful review of existing Community Partners to identify potential for shared resources to meet prioritized health needs.

3. Aligning the opportunities and challenges across Pepin County stakeholders to best target health care needs of the most medically fragile: those in financial need, and those who lack access to service. This may result in pooling of resources to provide care in areas of the County with the highest indigent population.

4. Redistribution of CVH community benefit spending: Based on the identified health needs in this assessment, recommendations from Hospital leaders will likely lead to changes in how community benefit dollars are directed at CVH.
14. Written Comments and Review of 2013 Interventions

Written Comments on the 2013 Community Health Needs Assessment
We publicly posted our 2013 Community Health Needs Assessment on our website www.chippewavalleyhospital.com prior to December 31, 2013, and have not received any written comments.

Evaluation of the Strategies Undertaken in the 2013 Community Health Plan
The Hospital conducts an annual Evaluation of the progress made on its Community Health Plan (Implementation Strategies). The Evaluation is reported to the IRS in the hospital’s Form 990. The following narrative is a copy of the 2015 Community Health Plan Evaluation as noted in Form 990, Schedule H, Part V, Section B, Line 11.

Chippewa Valley Hospital’s 2013 Community Health Needs Assessment and Community Health Plan were conducted in partnership with the Pepin County Health Department. The Assessment identified chronic disease, substance abuse, healthy lifestyle and communicable disease as the community’s major issues. The hospital worked with its Board, the Pepin County Health Department and Pepin County EMS to develop implementation strategies to address these needs.

Priority Issue: Chronic Disease Management
2013 Description of the Issue: Chronic conditions are defined as conditions that are long-term, do not go away on their own, are rarely healed and can result in disability of some form. Examples are heart disease, chronic kidney disease and diabetes; they are the leading causes of both death and disability in the United States. Preventive measures to curb chronic disease may be implemented with relative ease, and the impact of implementing preventive measures is of high value both to individuals and to the community at large.

2015 Update: Chippewa Valley Hospital designed a set of educational forums related to the chronic conditions identified in the 2013 Needs Assessment. The hospital’s 2015 community outreach programs were offered in partnership with the Pepin County Health Department and the City of Durand EMS. Programs included educational forums on diabetes, hypertension and high cholesterol. The hospital also sponsored educational forums on Depression in cooperation with the Durand Ministerial Society and a local church. The hospital actively participated in an annual Health Fair held in cooperation with Durand County Emergency Services and other partners, and disseminated (in the hospital and at community locations) interdisciplinary educational materials on chronic diseases.
Priority Issue: Alcohol and Other Substance Abuse  
2013 Description of the Issue: Wisconsin ranks above the national average in the percentage of alcohol use among adults at roughly 79%; the national average is 55%. According to Wisconsin Healthiest People 2020, alcohol-related deaths are the fourth leading cause of death in Wisconsin. Alcohol or drug abuse may lead to motor vehicle and other injuries; fetal alcohol spectrum disorder and other childhood disorders; alcohol- and drug-dependence; liver, brain, heart and other diseases; infections; family problems; and both nonviolent and violent crimes. Unhealthy alcohol and drug use means any use of a substance that result in negative consequences. These substances include alcohol, prescription drugs and illegal mood altering substances.  
2015 Update: Chippewa Valley Hospital does not offer mental health or substance abuse services, but did offer educational programs on Alcohol/Substance Abuse and Tobacco Abuse. With the Health Department and the Ministerial Association, the hospital also helped develop and disseminate interdisciplinary educational materials both in the hospital and at community events.

Priority Issue: Healthy Growth and Development (Food, Nutrition and Physical Activity)  
2013 Description of the Issue: Wisconsin's rate of adult obesity increased from 20 percent to 26 percent between 2000 and 2008 (Wisconsin Department of Health Services, Track 2010). Food, nutrition and physical activity were identified by Health Department's Community Health Improvement Plans (CHIPs) as a necessary component of any improvement plan in light of the impact these factors have on Chronic Disease Management. The Health Department noted that specific and purposeful goals and objectives would improve general health, prevent chronic disease, and improve the quality of life for those individuals already living with chronic disease.  
2015 Update: Chippewa Valley Hospital offered educational forums on Obesity, and disseminated educational provided by the Pepin County Health Department. In addition, the hospital offers (Adventist Health System’s) CREATION Health programming, which focuses on wellness and lifestyle: Choice, Rest, Environment, Activity, Trust in God, Interpersonal Relationships, Outlook and Nutrition.

Priority Issue: Communicable Diseases  
2013 Description of the Issue: While this indicator was not selected by DOH Community Health Improvement Plan (CHIP) for prioritization, it was later selected independently by Chippewa Valley Hospital for inclusion. While some sub-indicators are low (e.g., the number of selected communicable diseases infecting Pepin County and food-borne and waterborne disease), the age-adjusted mortality rate for influenza/pneumonia is higher than the rest of the Western Region of Wisconsin and the state of Wisconsin overall.  
2015 Update: The hospital's two primary care physician practices, as well as the Health Department and local Pharmacy, promote and provide immunizations for flu and pneumonia. Lyme disease is a condition more common in rural communities. Hospital interventions include educational forums on Lyme disease (prevention and identification of symptoms) as well as the dissemination of educational materials on Lyme disease.
Priorities Considered but Not Selected

**Obesity**  
Rationale: Addressing Healthy Growth and Development will have a direct impact on obesity in the County. Therefore, this measure will not be formally and separately addressed.

**Environmental and Occupational Health**  
Rationale: Pepin County outcomes are superior to State outcomes in all but one category of exposure (housing with increased lead risk based on % of houses built before 1950). Further, Chippewa Valley Hospital does not offer environmental health services but the Health Department does.

**Mental Health**  
Rationale: Many of the mental health outcome measures for Wisconsin have positive trends (% of kids grades 9-12 feeling so sad or hopeless that they have stopped doing some usual activities; % of Wisconsin students in grades 9-12 seriously considering attempting suicide). The number of Pepin County residents with suicide listed as the primary cause of death is decreasing. Further, Chippewa Valley Hospital does not offer mental health services.

**Oral Health**  
Rationale: Not believed to have high impact on overall population health for Pepin County. Further, Chippewa Valley Hospital does not offer oral health services.
15. CHNA Contacts

The organizational contact for this Community Health Needs Assessment is Tali Schmitz
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